



Your Guide to Plans & Pricing.



Planting a tree for every customer, every month.

At AnswerConnect, we're here to help you win: more customers, more trust, and more time.

We know how much heart you put into your business, and we believe every call is a chance to build something bigger.

That's why we put people first, always. Your callers deserve real conversations with real people.

Our friendly receptionists are here 24-hours, 365 days a year to make sure every call gets the care it deserves.

Whether you're starting out or scaling fast, we're here to help you stay connected without being everywhere at once.

Recognized by Forbes as the best answering service and consistently earning some of the highest ratings on Trustpilot across our industry, we're proud to be the team behind your team.

Let's grow your business – one call at a time.

Warmly,



Natalie Ruiz

CEO, AnswerConnect



Don't just take our word for it.

With 1000+ 5-star reviews, we're proud to have earned some of the highest ratings on Trustpilot in the industry.



AnswerConnect is my secret weapon to success.

I save thousands over having a receptionist or employees answer these calls.

Edward Flint



Kathy made my experience GREAT

I feel very confident that AnswerConnect will be able to not only help grow my business but provide the professional edge that I was looking for!

Amy Kyser



Great service and value, exactly as advertised

AnswerConnect is the real deal and I couldn't be happier. I plan on being a customer for a long time, thank you!

Brian Mason



Price and customer service are great

AnswerConnect is very flexible and allows for a seamless process of call flow.

Aaron Campbell



This has increased our call volume by approximately 20%.

This service was easy to set up, and has been great for our business.

Daryl Parker



Exceptional service!

The answering service has been an absolute game-changer for my business. They are professional, reliable, and always go above and beyond.

Keenan Martin



Outstanding service and support!

It's so different from our previous answering service, there's just no comparison. We have had excellent support, ease of use, these folks are very impressive.

James



Our phones will always be answered 24/7

Having a live person answer the phones has been very impactful to our business.

McBride Dutton

Most popular plans.

We keep it simple.

No hidden fees, no contracts, no notice period.

Entry	Growth	Standard
200 minutes \$350 per month + \$49.99 setup fee	300 minutes \$395 per month No setup fee <ul style="list-style-type: none">✓ Real people, 24/7✓ Basic scripting✓ CRM integrations✓ Desktop & mobile app✓ Live chat ① \$2.50 per additional minute	400 minutes \$575 per month + \$49.99 setup fee <ul style="list-style-type: none">✓ Real people, 24/7✓ Customizable scripting✓ CRM integrations✓ Desktop & mobile app✓ Live chat ① \$1.85 per additional minute
	<i>Best Value</i>	

Need more or fewer minutes? You're in control.

All plans flex to fit your changing needs.

There is no charge for the first 30 interactions under 30 seconds per billing cycle. All interactions are rounded up to the nearest minute and billed in 1 minute increments.



Larger plans.

MINUTES	COST (PER MONTH)	PER ADD MIN
550	\$ 795	\$1.85
750	\$ 1,050	\$1.85
950	\$ 1,325	\$1.85
1,200	\$ 1,625	\$1.85
1,500	\$ 2,025	\$1.85
2,500	\$ 3,375	\$1.85
5,000	\$ 6,650	\$1.75
7,500	\$ 9,950	\$1.75
9,000	\$ 11,950	\$1.75
15,000	\$ 19,950	\$1.75
25,000	\$ 33,150	\$1.75
50,000	\$ 66,250	\$1.75
100,000	\$ 132,950	\$1.75

- All plans include a one-time setup fee of **\$49.99**.
- There is **no charge** for the **first 30** interactions under **30 seconds per billing cycle**.
- All interactions are rounded up to the nearest minute and billed in 1 minute increments.

Included in your plan.

We'll build a plan around your business – but here's a preview of what you get **free**.



Real People, 24/7

24-hour coverage, 365 days a year so you never miss a call.

Instant Answers

We handle common questions, so your team doesn't have to.

Smart Call Routing

Connect calls to the right person fast with complex call flows & transfers.

Caller Recognition

We can recognize your customers and returning callers, giving a VIP experience

Lead Management

We capture, qualify & send you the hottest leads so you can focus on converting.

Customized Scripting

Decide how we greet your callers in every conversation.

On-Call Made Easy

Time-based routing and on-call scheduling tools make after-hours cover simple.

Block Spam Calls

We screen spam so you can focus on what matters.

Smarter Tools, No Extra Charge

Appointment Scheduling

Appointments booked directly into your calendar with free scheduling software.

Business Phone Number

Stay professional and organized with up to three dedicated phone numbers included.

CRM Integration

Plug into the tools you use every day for a seamless experience.

Live Chat

Convert more leads with live chat, powered by real people.

Call Recordings

Access free call recordings for quality control and peace of mind.

Instant Notifications

Stay in the loop with real-time updates in our app, as well as email and SMS notifications

AnswerConnect App.

View messages and usage anytime on mobile or desktop.

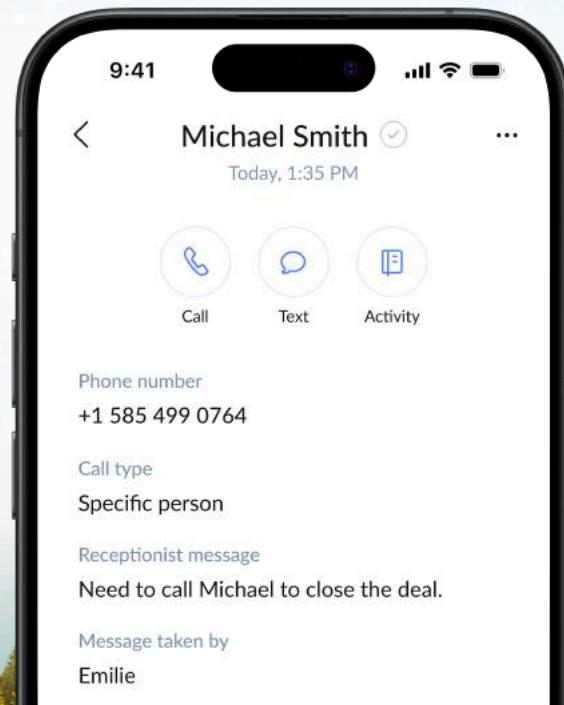


Scan the QR code to download the app!



 Download on the App Store

 GET IT ON Google Play



Extra paid add-ons.

 Call Transcriptions	Read and pinpoint relevant call details without having to replay audio.	\$30 /month
 HIPAA Compliant*	Stay compliant and protected—ideal for healthcare pros.	\$40 /month
 Live Operator Relay	We take the call, collect details, and relay it live.	\$40 /month
 Outbound Follow-up	We call back your leads to book appointments or gather key info.	From \$20 /month
 Phone Menu Routing (IVR)	Smart phone menus: Press 1 for simple, 2 for smart.	From \$30 /month
 Spanish Call Answering	Connect with customers in their preferred language.	From \$30 /month

*HIPAA is required for any Covered Entity or Business Associate acting on behalf of a Covered Entity that requires sensitive patient information to be securely protected to adhere to the Health Insurance Portability and Accountability Act of 1996 (HIPAA). After HIPAA compliance has been added to your account, this cannot be reversed. Please contact **800-700-8888** if you have any questions prior to proceeding.

How it works.

1. Tell us about your business.

We'll ask you about the common reasons why people contact your business to build a custom call flow. This way you're always in control of how we greet and interact with your callers and web visitors.



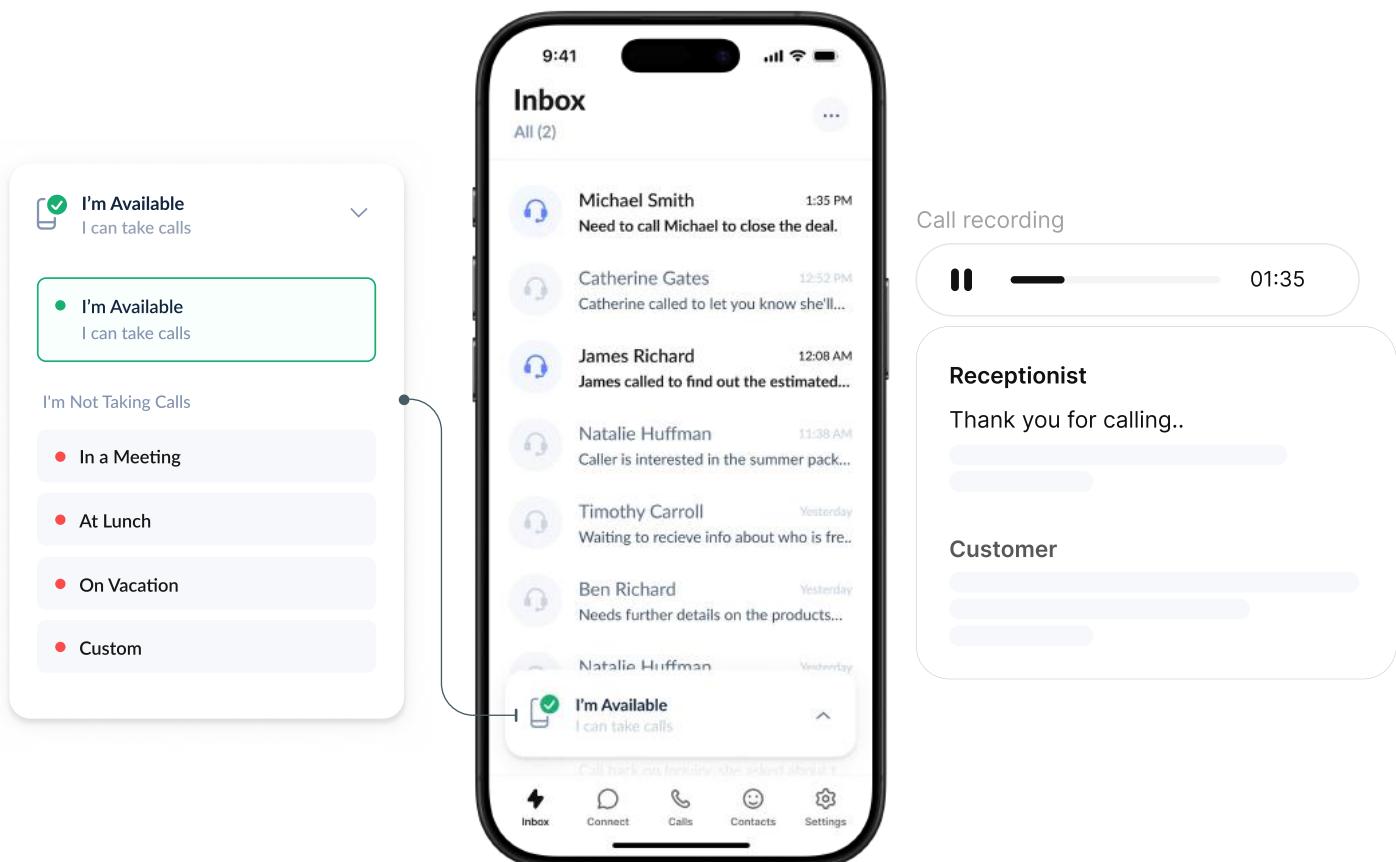
2. Start forwarding your calls.

Once you're set up, you can start forwarding your calls and chats straight away. Our receptionists can provide information about your business, transfer calls, schedule appointments, or leave messages for you.



3. Get instant notifications.

You'll get instant notifications of your interactions via our app, SMS or emails. View messages, listen to call recordings, read transcripts and more.



The image shows a smartphone displaying the app's inbox screen. The inbox lists several messages from contacts like Michael Smith, Catherine Gates, and James Richard. A call recording is playing, showing a receptionist message and a customer response. A floating window on the right shows a call recording interface with a progress bar at 01:35 and a text message exchange between a Receptionist and a Customer.

Inbox

- Michael Smith 1:35 PM
Need to call Michael to close the deal.
- Catherine Gates 12:52 PM
Catherine called to let you know she'll...
- James Richard 12:08 AM
James called to find out the estimated...
- Natalie Huffman 11:38 AM
Caller is interested in the summer pack...
- Timothy Carroll Yesterday
Waiting to receive info about who is fre...
- Ben Richard Yesterday
Needs further details on the products...
- Natalie Huffman Yesterday

Call recording

01:35

Receptionist
Thank you for calling..

Customer

I'm Available
I can take calls

I'm Not Taking Calls

- In a Meeting
- At Lunch
- On Vacation
- Custom

Inbox **Connect** **Calls** **Contacts** **Settings**

Always people, not bots.

Friendly voices, fast replies. Your callers deserve a human touch. All our receptionists are trained in 5-star customer service, and are here to help you capture more leads, book more appointments and grow your business, day or night.



4 out of 5 would rather speak to a **real person** than AI.



of people say AI customer service tools manage to resolve their problems.

Source: OnePoll 2024



Real connection comes from real people.

That's why we're proudly keeping our business (and yours) human. No AI agents. Just friendly voices, ready to help 24/7, 365.

[Learn more](#)

See it in action.

Book a consultation

Let's start building your tailored plan. Schedule a demo today.

800-700-8888

sales@answerconnect.com

answerconnect.com



answerconnect

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