

Returns Form

Please fully complete this form and include it with any item(s) being returned.



Customer Name
E-mail Address
Order Number
Telephone Number

How to return an item to Christies:

- 1. Re-package the item:** kindly repack the item in the same condition you received it.
- 2. Complete this returns form:** fill out ALL information in this form to help our team process your return as quickly as possible. Returns sent without this form, or with the form partially completed, will take longer to process.
- 3. Postage:** We strongly recommend that you send your parcel by recorded post. Please retain your tracking number until the item has been delivered. If you are returning your item the postage will be refunded if the item is faulty, or a mistake has been made by us. Please include a proof of postage when possible.

Product Code	Item Description	Price on Invoice	Return Code

Returns Reason Codes:

- | | |
|--------------------------|-------------------------------|
| 1. Faulty item | 6. Arrived too late |
| 2. Poor quality | 7. No longer required |
| 3. Wrong item received | 8. Wrong size |
| 4. Damaged item | 9. Looks different on website |
| 5. Ordered wrong product | |

Return to:

CHRISTIES DIRECT
16 Finvoy Road
Ballymoney
Co. Antrim
Northern Ireland
BT53 7JE

PLEASE NOTE THAT YOU ARE RESPONSIBLE FOR THE RETURN PARCEL UNTIL IT REACHES US.