

Returns & Refunds

If you are dissatisfied with your purchase for any reason, CSAE will accept the return of undamaged publications for a full refund, less any original shipping charges. Customers must ensure that the publication is packed for return in such a manner as not to incur damage during the shipping process.

Returns transactions must be initiated within 15 days of receiving your order.

We require a receipt or sufficient transaction identification information (name, shipping address, date of purchase) to match you up in our online sales records in order to issue a refund or exchange.

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