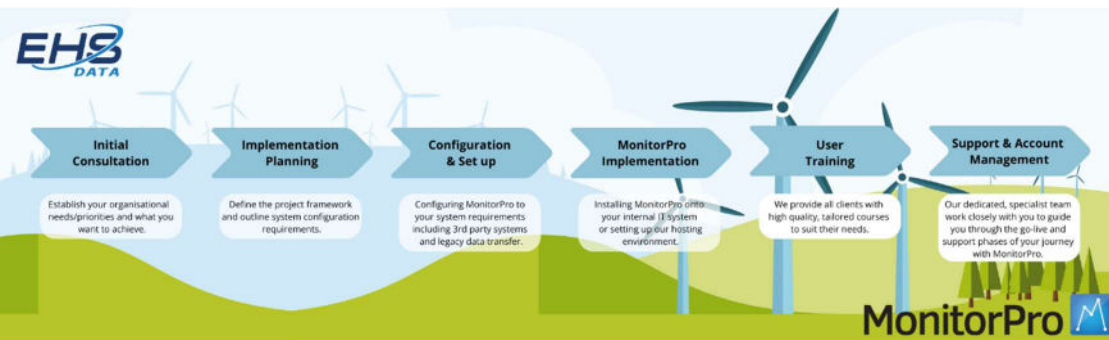# Professional Services

EHS Data fully integrates consulting and software and offers a full service to create your system and keep it running smoothly.

Project Implementation

With over 65 years of combined implementation experience and 100s of **MonitorPro** projects, our trusted and experienced implementation team here at **EHS Data** has you covered. **MonitorPro's** highly configurable system means it can be tailored to suit your organisation's requirements, whether you're implementing it at a single site or sites across your organisation.

Your data, our expertise

A dedicated Implementation Consultant will work with you to design and deliver your database, manage historical data transfers, provide custom report design, and deliver training. Our experienced team will continue to provide you with the best training, support, and advice.

Hosting

There are two different deployment options available with **MonitorPro** to improve on the traditional self-hosted model:

- Renting **MonitorPro** licenses and hosting with us (SaaS).

- Buying **MonitorPro** licenses and hosting with us.

Our IT support staff and our developers only support and develop **MonitorPro**, so are experts in what they do. Hosting with us means that only our staff are involved, and we can quickly and easily resolve problems. We keep your hardware updated to the latest specifications and update **MonitorPro** for you seamlessly when it's released.

Fastest Updates

Best Server Administration

Guaranteed Access

Fast Response

No Upgrade Costs

No Middleman

Flexibility

MonitorPro is very flexible, we can work with you to determine a system structure and contents that match your operations (sites, sample points, parameters, etc.) We then populate with any compliance and other validation rules, calculations, monitoring and reporting schedules you have, as well as setting up automatic importers to match your data streams.

Data Migration

We can migrate data from your old systems to your new **MonitorPro** database. Meaning from day one you have a fully populated and operational database.
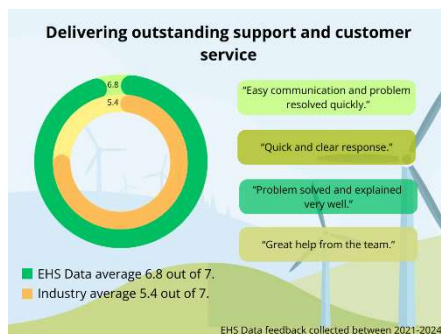
Custom Import Routines

MonitorPro has great import flexibility, even if data files cannot be matched to an existing format, we can provide a service to design custom imports to match the file.

Ongoing support and maintenance

We offer a full client support service to create your system and keep it running smoothly, with basic support as standard and options for more comprehensive support through our essential and premium support packages.

Our support and maintenance are of the highest level, provided by a team with over 50 years of combined experience in implementation and using **MonitorPro**. Our clients frequently comment on the quality of our support, and we go to great lengths to ensure this quality is maintained.

Delivering outstanding support and customer service

6.8
5.4

"Easy communication and problem resolved quickly."

"Quick and clear response."

"Problem solved and explained very well."

"Great help from the team."

■ EHS Data average 6.8 out of 7.
■ Industry average 5.4 out of 7.

EHS Data feedback collected between 2021-2024.

Time to Choose MonitorPro

MonitorPro is used by over 200 clients worldwide, ranging from single site installations to large multi-site implementations. All sites have unique environmental data challenges and requirements and **MonitorPro** is a scalable solution that ensures you get all the functionality you need, without having to invest in features you don't.