
DigiTool

DigiTool

- **Product Documentation**

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- **Training**

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Learn new skills and get certified with our tutorials, recorded training and other materials

- 01- Introduction to DigiTool Version 3
 - 02- DigiTool version 3 - Resource Discovery Module
 - 03- DigiTool Version 3 - Deposit Module for Depositer
 - 04- DigiTool Version 3 - Deposit Module for Approver
 - 05- DigiTool Version 3 - Deposit Management Module
 - 06- DigiTool Version 3 - Ingest and Loading
 - DigiTool - New Enhancements in Service Pack 28
 - DigiTool 3.3
 - DigiTool How to...
 - DigiTool PDS Configuration
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- **Knowledge Articles**

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Answers as provided by our product analysts, to commonly raised questions.

- "You have not performed a search" error message
 - Add an exception to Java Control Panel to enable DigiTool file upload applet
 - Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
 - Add a Field to DigiTool Repository Search
 - Add a Language to The DigiTool User Interface
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Add file extensions to repository search drop-down list and delivery rules

- Aleph 20 and end of Oracle support for 11.1.0.7
- Allowing patrons to place holds on titles they already have on loan
- Alma / Primo Email synchronization
- ANA: Reports using Title_Details return no data if BIB_FORMAT_DISPLAY is empty
- Apostrophes in DigiTool Repository Replications
- Archive objects appear in METS TOC
- ARC 4.0 : Circ-Logger: Minimum date invalid in configuration file
- ARC 'Local Sum' not always reflecting Aleph 'Local Amount'
- Are Virtual HyperV and Linux Containers environments supported?
- Aware 3.19.3.4 does not create JP2
- Backup on Two-Task servers
- Browse External Headings - Z39 target
- Can't connect to Meditor - or very slow connection to Meditor - on port 6881
- Can't create thumbnails/ full-text indexes from some PDFs, why?:
- Can't run dtl/dtl_shutdown_all* - rep00 is hanging
- Cannot connect to the pc_server port 6881 remotely via the Meditor client.
- Cannot scroll to all search results in Resource Discovery
- Can a closed Salesforce case be re-opened?
- Change Default Display Type in Resource Discovery (Brief, Table, Full)
- Change the Default Ports in DigiTool
- Changing date display settings.
- Changing default highlighted button in Meditor dialog boxes
- Chrome browser identifies connection as "Not Secure"
- Command line Tools for Ingest in DigiTool
- Creating private collections that won't display in the Simple Search window
- Customer ability to close Salesforce Cases
- Determine Version of OpenSSL Software used by an Ex Libris Product
- DE search returns an error if one of the fields is a date
- DigiTool BIRT reports don't load after implementing SSL
- DigiTool Customization
- Additional DigiTool JBOSS Hardening
- DigiTool JBoss Vulnerability
- DigiTool Metadata Global Changes Job Guidelines
- DigiTool Service Pack 3.4.4
- DigiTool Training - Maintenance recommendations - May 28 and June 3, 2008

DigiTool Training - Search engine coverage/publishing - October 27 and 28, 2008

- Disable localhost_access logging in DigiTool
- Does new Voyager location impact Primo Extracts?
- Enable PDF Delivery to mobile devices from DigiTool
- Error when opening image_niso technical MD via the meditor
- Ex Libris Offices' IP Addresses
- Full Text Search - Repository
- Full text search results
- Getting Oracle error: io_z312p_write/ORA-00001: unique constraint violated messa
- Google Scholar Integration in DigiTool
- Harvesing of PID for RD when there are manifestations
- Harvest hangs
- Harvest run time
- Heap space errors in Harvester_direct process
- How are DigiTool objects counted for license purposes?
- How can harvest locks can be prevented
- How do I create Collection Management Group?
- How do I request a Support Portal Login for a new staff member?
- How to add an advanced search field in Resource Discovery
- How to add a field to the Advanced Search in RD
- How to add a local Dublin Core field
- How to add a new country code into the list used by MARC 008?
- How to add more attributes in "Control Section Attribute Assignment" Task
- How to change thumbnail size in DigiTool
- How to create a deep link in DigiTool
- How to create a search base for a collection with different banner?
- How to delete sets of manifestations
- How to edit a record found in the resource discovery in Meditor?
- How to identify records in a DC-XML file that have no file streams?
- How to kill an Oracle database session
- How to make the source record number display in Primo search results
- How to re-start the Apache server (or stop and then start)
- How to re-start the JBOSS application server.
- How to re-start the Web server.
- How to run re-index job from a list of PIDs
- How to sort results by date in resource discovery?

How to toggle between XML editor and DC form editor

- How to update the email content that is sent when you email records from RD?
- Identifying internal IP addresses
- IE9 known issues.
- Implement Location Sort Order for Voyager VPRIMO
- Inaccurate results in METS viewer search
- Increase JBOSS Memory Allocation in Digitool
- Ingest Fails
- Ingest is adding access rights metadata to thumbnail images
- Ingest of Large Files Failing Due to Time-Outs
- Install Digitool Meditor Client on Windows10 including 64bit
- Is there a way to make the pc and web servers restart routinely/automatically?
- lock" icon in RD is displayed or not displayed randomly
- Manual update of service pack configuration files [UTIL-SP-1-1]
- Multi-Mets Zip files
- PDS version
- Problems accessing Ingest and Deposit modules
- Reload Repository Configuration" job fails to reload i18n files
- Replacing stream in Meditor corrupts METS view and structMap rendering. Scena
- Repository Search date fields
- RHEL4 EOL
- Running mod_jk over SSL with Apache 2.2.22 (SP 3.4.0+)
- Run harvest from the command line in Digitool
- Scheduled harvests are not running, and can't start the batch queue
- Securing JBoss Web Console JMX Invoker in Digitool
- Security vulnerability issues – Basic troubleshooter
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Should clear_arc (util x/11) also be executed for ADM libraries?
- Shut-down and restart Digitool
- SP 3.3.1 Rep Change 1571 - Delivery rating
- SSL 3.0 Vulnerability ("POODLE")
- Strange Oracle backup error message
- Supported OS for Digitool
- "System is inaccessible. Please contact your system administrator" error message
- Thumbnail's colors
- Thumbnails' proportions distorted in RD full view

Unable to query API using date type (before/after)

- Unable to retrieve objects with IP restrictions when using Aleph authentication
 - Upload Applet does not work in last stage of Ingest
 - Usage statistics for collections
 - Using the Common => DC Fields in the Web Management Module to add DC fields
 - Using the SFX button to point back to a Voyager holding record
 - Using unique icons in the Object column in Brief/Table views
 - What does "ETD" stand for?
 - What procedure should be followed to alert Ex Libris of a system down?
 - Where is www-set-mail-00 and where do I change the "from" address in emails
 - Why does the harvest get locked
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- **Community Knowledge**

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