

Pivot

Welcome to Pivot-RP™

Welcome to Pivot-RP. On this page you will find the most up-to-date information and resources for Pivot-RP, broken down into easy to navigate sections.

Turn opportunities into outcomes with Pivot-RP

- Search the most trusted, expert-curated source of funding information
- Funding opportunities are comprehensive in content type and global in scope
- Save searches and track funding opportunities
- Discover collaborators
- Get tailored funding recommendations and alerts
- Gain insights from previously awarded grants
- Inform your funding strategies with our authoritative global funding news and analysis service

If you wish to contact or chat with our Support team, use this [form](#).

- **Product Documentation**

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Access the latest documentation for Clarivate products

- Pivot-RP Overview
- Getting Started with Pivot-RP
- Searching for Funding Opportunities
- Viewing and Managing Funding Opportunities
- Recommending and Sharing Funding Opportunities
- Pivot-RP Profiles
- Conferences and Papers Invited

Awarded Grants

- Admin Dashboard
- User Groups
- Pivot Gallery
- Appendix: Third-Party Integrations

• Release Notes

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Stay informed about the features and capabilities included in each product release

- Pivot-RP Release Information
- Pivot-RP Quarterly Webinars

• Training

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Learn the essential components and workflows of Pivot-RP, which will help you discover research funding opportunities.

- Getting Started with Pivot-RP
- Working with Pivot-RP Funding Opportunities
- Working with Pivot-RP Profiles
- Sharing Content with Pivot-RP Groups
- Searching Awarded Grants and Conferences
- Pivot-RP Admin Essentials
- Recorded Training Webinars and Slides

• Product Materials

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Learn more about product resources and materials to better serve your product needs

- RCA Reports
- Resources/Support
- Uptime Reports

• Knowledge Articles

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Answers as provided by our product analysts, to commonly raised questions.

- Can a closed SalesForce case be re-opened?
- Customer ability to close Salesforce Cases
- How can I contact ExLibris for assistance with a Pivot issue?

- How to contact Ex Libris for assistance or to discuss technical matters?
- Introduction to the Knowledge Center
- Knowledge Center Questions and Answers
- New to working with Support and not sure where to begin
- Pivot-RP: Idea Exchange
- Pivot-RP SSO Authentication and Workflow
- Pivot FAQs : Admin FAQs Funding
- Pivot FAQs : Pivot User Funding FAQs
- Pivot FAQs : Pivot User Profile FAQs
- Pivot Federation details
- Remove Pivot Admin Accounts
- SSO - Single Sign On (Shibboleth/OpenAthens) and Pivot-RP
- Subscribe for CKC page updates, using RSS feeds
- Tips for Advanced Document Searching in the Customer Knowledge Center
- What is Case Status, and What Does It Mean?
- What is Ex Libris Escalation Policy?
- Why isn't Opp ID 183376 showing in my search results
