



## SUBPROCESSORS LIST

The following subprocessors and Trustwave affiliates may provide services in support of one or more of the services provided during the term of the services agreement between Trustwave and its clients. Please email [privacy@levelblue.com](mailto:privacy@levelblue.com) with any questions.

### Trustwave Services

Subprocessor	Location	Services Performed	Affected Services
<b>Amazon Web Services (AWS)</b>	United States, Germany, Australia	Cloud storage	Managed Security Services (MSS), Consulting & Professional Services (CPS)
<b>Atlassian</b>	United States, Germany, Australia	Bug and ticket tracking	All
<b>BitDefender</b>	United States, European Union	Anti-virus protection	Optional add-on to MailMarshal
<b>Cloudmark</b>	United States	Anti-spam protection	MailMarshal
<b>CongaSign</b>	United States	Order form processing	All
<b>Devo</b>	United States, Ireland, Australia	Storage and analytics platform	MSS
<b>Echoworx</b>	United States	Email encryption	Optional add-on to MailMarshal
<b>Google Cloud</b>	Global	Blended threat infrastructure	MailMarshal
<b>McAfee</b>	United States, European Union, United Kingdom, South Korea, Japan	Anti-virus protection	Optional add-on to MailMarshal
<b>Microsoft</b>	As permitted by MS multi-geo	Hosting services - Microsoft Azure	All
<b>Pendo.io</b>	United States	End user behavior analysis	All
<b>Plextrac</b>	United States, European Union, Australia	Security testing and scanning delivery platform	CPS

Subprocessor	Location	Services Performed	Affected Services
<b>PrivX</b>	United States, Germany, Australia	Access management	MSS
<b>Salesforce</b>	United States	CRM	All
<b>ServiceNow</b>	United States	Process workflow customer support	MSS
<b>Sophos</b>	United States, United Kingdom, Australia, EU, Australia, India	Anti-virus and sandboxing	MailMarshal
<b>Twilio</b>	United States, Germany, Australia	SMS Service provider for Fusion	MSS
<b>Uptime.com</b>	United States, Germany, Australia	Availability Report for Fusion	MSS

## Trustwave Affiliates

Subprocessor Name	Location	Services Performed	Affected Services
<b>Trustwave Canada Inc.</b>	Canada	Service delivery	MSS, CPS
<b>Trustwave Holdings, Inc.</b>	United States	HQ, service delivery	All
<b>Trustwave Japan Co., Ltd.</b>	Japan	Service delivery	MSS, CPS
<b>Trustwave Ltd.</b>	United Kingdom	Service delivery	All
<b>Trustwave Philippines Inc.</b>	Philippines	Service delivery	MSS, CPS
<b>Trustwave Poland Sp. z. o. o.</b>	Poland	Service delivery	MSS, CPS
<b>TW Cyber Security Pty. Ltd. (AU)</b>	Australia	Service delivery	MSS, CPS