Nexthink Overview

See Everything, Fix Anything

Nexthink Solves the Problems That Plague Your Organization

Employee Inhibitors:

- Application Stability
- Network Connectivity
- Password Resets

Organization-Wide Challenges:

- Hardware Lifecycle Refresh
- SaaS License Reclamation
- Operating System Migration

Trusted by 1,100+ global IT leaders	16+ million endpoints under management	Leader in The Forrester Wave™: End-User Experience Management	Home to the largest interactive DEX community

See, Diagnose, and Fix with Actionable Insights

Achieve Proactive IT Management

Stay ahead of issues and escalations. Instantly identify issue context, scope, and impact. Automate issue resolution using remote actions, campaigns, integrations, and workflows.

- Alert hub with alert prioritization, timeline, and drill downs to detect and diagnose faster
- Diagnostics checklists and instant issue remediation to solve issues at scale
- Smart workflows to identify and remediate with branch logic

Measure and Improve DEX

Unlock key areas of improvement through complete visibility of devices, applications, connections, executions, and employee insights data.

- Telemetry gathered directly from endpoint collectors and integrations
- DEX Score to measure and benchmark employee experiences
- Integrations feed Nexthink intelligence to any third-party tool

Accelerate Workplace Transformation

Change fast and avoid disruptions using real-time analytics and dashboards, two-way employee engagement, and automated self-help and remediations.

- Powerful investigations that yield technical metrics for insight and action
- Targeted campaigns to drive employee awareness and adoption
- Custom dashboards with historical data to track progress of change

Create a Cost-Efficient Digital Workplace

Reduce IT costs and build operational efficiencies with hardware asset management, license reclamation, ticket reduction, and service desk efficiency.

- Software metering to monitor applications and track usage for license optimization
- Automated workflows to reclaim unused licenses, prevent tickets, and reduce MTTR
- Pre-built dashboards to monitor hardware usage, performance, and employee sentiment data

The Digital Employee Experience Platform

Nexthink helps organizations see how employees consume IT services, hardware, and applications. Enabling them to proactively diagnose the root cause of issues and fix them automatically through real-time remediation and employee engagement.

Nexthink continuously delivers better digital employee experiences that drive organization-wide productivity, cost savings, and measurable outcomes.

CORE PRODUCT
Workplace Experience

Deliver unparalleled visibility across all environments so IT teams can continually see, diagnose, and fix digital workplace issues.

- Expedite tactical troubleshooting with the alert hub and automated fixes

- Drive strategic initiatives with device timeline and custom dashboards

- Deliver on core KPIs with 2-way employee campaigns and remediations that scale

- Enrich and augment any tool with the latest insights with built-in integrations

PLATFORM
Nexthink Infinity

The leading digital workplace observability and automation platform that enables unparalleled visibility into issue detection, diagnosis, and remediation across all endpoint.

Add-On Products

Application Experience
Gain visibility into how all applications are adopted and experienced by employees, boosting performance and optimizing costs.

Collaboration Experience
Ensure dispersed team productivity via deep visibility into employee experience using the collaboration tools they rely upon.

Amplify
Deliver actionable Nexthink insights into any service desk tools to close tickets faster and escalate less.

Employee Engagement
Unlock employee engagement with targeted, attention-grabbing two-way communication.

Flow
Improve IT service delivery with a powerful, low code orchestration engine that continuously detects, communicates, integrates, and acts.

Experience Central
Optimize digital employee experience with the strategic and actionable DEX-visibility senior leaders require.

Accelerate
Connect with the leading experts who help you deliver the technology, experience, and focus needed to elevate your organization's DEX maturity and momentum.

Learn More

Nexthink is the leader in digital employee experience management software. The company gives IT leaders unprecedented insight into employees' daily technology experiences at the device and web browser level—freeing IT to progress from reactive problem solving to proactive optimization. Nexthink enables its more than 1,000 customers to provide better digital experiences to more than 11 million employees. Dual headquartered in Lausanne, Switzerland, and Boston, Massachusetts, Nexthink has 9 offices worldwide. Learn more at nexthink.com.

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