



The Bareos pricing model in 3 steps

1. Determine the number of subscription units

If you have already installed Bareos, you can simply enter "status subscription" in the bconsole or check the unit count in the WebUI via the context menu of the logged-in user and select "subscription".*

Alternatively, you can determine the amount of source data to be backed up, rounded to full terabytes, as well as the number of clients to be backed up and the expected plugin jobs. Units are based on the larger value of source data (TB) or clients + plugin jobs. Values are not added beyond that. Simply select the larger quantity, round it up to the nearest multiple of 10, and multiply it by the corresponding price of the quantity scale. The minimum purchase is 10 units.

For example, if 28 TB of data, 17 clients, and 4 plugin jobs need to be backed up, only the 28 TB are relevant, as this is the largest value. Rounded up, 30 units are required, resulting in a budget of €1 440 (30 units × €48).

Quantity scale	from 10	from 100	from 1 000	from 10 000
Unit price per year	48 €	36 €	27 €	20 €

To request a quote, please visit <https://www.bareos.com/contact/>.

2. Support: select preferred service level

- Analysis of incidents and support with troubleshooting
- Basic support is available only for installations with up to 20 backup units
- Optional: Support extension for Bareos Bare Metal Restore for Linux based on ReaR.

Item name	Order No.	Response time	Price/Year
Basic	BASP-B	best effort, no SLA	1 080 €
Standard	BASP-S	2nd business day	2 850 €
Advanced	BASP-A	next business day	5 700 €
Premier	BASP-P	4h, 8/5	11 800 €
Global	BASP-G	1h, 24/7	42 900 €
Support for ReaR	BASP-BMRL	best effort, no SLA	980 €

3. Additional services can be added as needed

- Project support and training
- Setup review (recommended annually)
- Development of customised solutions

Description	Price
Setup Review	800 €
Bareos Health Check (1 day)	1 800 €
Training	from 810 €
Consulting	from 900 €
Customised developments	by request

TL;DR

- There are no licence fees for using Bareos.
- Productive environments are covered by subscription, support and individual services.
- The subscription is based either on the data volume* or the number of clients*, plus plugin jobs*.
- Support costs depend on the selected service level.
- Additional individual services can be booked as needed.

*

- **Clients:** All physical or virtual systems backed up with Bareos.
- **Plugin jobs:** Any backup that is not purely file-based, such as databases, virtual machines (Proxmox, VMware, Hyper-V), disaster recovery (Barri), LDAP, or Qumulo.
- **Source data:** Only the amount of data to be backed up is counted for the number of units, regardless of how often it is backed up.
- **How to create a Backup Unit Report (status subscriptions):**
<https://servicedesk.bareos.com/help/en-us/3-subscription/6-how-to-create-a-backup-unit-report-status-subscriptions>

Terms and Conditions

Subscription

- **Term:** The standard subscription term is 1 year. If additional units are added, they must be communicated by the customer and will be charged from the next renewal date.
- **Multi-year options:** Multi-year terms and automatic renewal are available on request. In addition to protection against future price increases, multi-year subscriptions include discounted pricing.
 - 3-year subscriptions receive a 5% discount
 - 5-year subscriptions receive a 8% discount
- **Repositories:** Access to the repositories of Bareos GmbH & Co. KG, which contain quality-tested binary packages of the open-source software Bareos.
- **Updates:** The repositories are updated as soon as new features or bug fixes are available and have successfully passed testing.
- **Supported operating systems for Server components (Director and Storage Daemon) and clients (File Daemon):**
Debian GNU/Linux, Fedora, Red Hat Enterprise Linux (and clones), SUSE Linux Enterprise Server, openSUSE, Ubuntu LTS, FreeBSD, Windows, AIX, Solaris, macOS (clients only). Other operating systems: available on request
- **Included plugins:** VMware vSphere, Hyper-V, Proxmox, MariaDB, MySQL, MS-SQL, PostgreSQL, and others.

Support

- Support requires a valid Bareos subscription.
- The standard term is 1 year; multi-year terms are available by arrangement.
- Reported malfunctions and unexpected software behaviour are analysed and addressed.
- Bugs are normally resolved in the next regular release. In urgent cases, a hotfix is provided.
- Support requests can be submitted by phone, email, or via the web-based ticket system.
- The subscription includes up to 4 authorised support contacts at the customer's site.
- Each additional authorised support contact is charged € 2000 per year.
- Global support includes up to 6 authorised and certified support contacts. Bareos Admin training is required for these contacts.
- **Support incidents:** BASP-B: 3, BASP-S: 10, BASP-A: 20, BASP-P: 50, BASP-G: unlimited.
- Stated response times apply during business hours, except for Global Support. Business hours are Monday to Friday, 9:00-17:00 (CET/CEST), excluding public holidays in North Rhine-Westphalia and 24 and 31 December.

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Effective January 2026.
All previous price lists are no longer valid.