

Summary of Service Terms Updates

The updated Service Terms will take effect on August 29, 2024.

See a preview of the updated Service Terms: [here](#)

Here is a summary of the most important changes to our Service Terms:

- We have unified the terms for our different brands (Bartleby and Student Brands) to make it simpler to navigate through them.
- We have updated the dispute resolution and arbitration provisions to provide clarity regarding the specific disputes that are subject to arbitration, outline the procedure for opting out of arbitration, describe situations in which arbitration will not apply, and set the standards and procedures for arbitration.
- We have added additional terms pertaining to your use of pre-release or beta features and tools.
- We have refined several provisions relating to your and our respective legal rights, including our liability limitation, our disclaimers, your indemnity obligations, and our rights to access and use the content and feedback you send us.
- We have added some useful links to help you navigate our Services, including links to our policies and FAQs.
- We've made some updates to better reflect the way our Services operate. For example, we've removed outdated descriptions of our Expert Q&A Services.
- For our users in the European Economic Area (EEA) or Switzerland, we have introduced to comply with local laws and regulations and to afford such users the rights they are entitled to under EEA consumer laws.
- We have also made updates throughout the Service Terms to enhance their clarity and make it easier to understand. These changes include rephrasing and rearranging certain provisions.

If you do not agree with these changes or would like to no longer use our Services, please cease using the Services. If you are a registered user, you have until August 29, 2024 to accept these updates and if you don't, you may not be able to continue using the Services.

If you would like more information, please contact our Customer Support Team.