

1 ACCESS THE “MORE” MENU

Open the YOU BRD app and tap on the “More” menu.

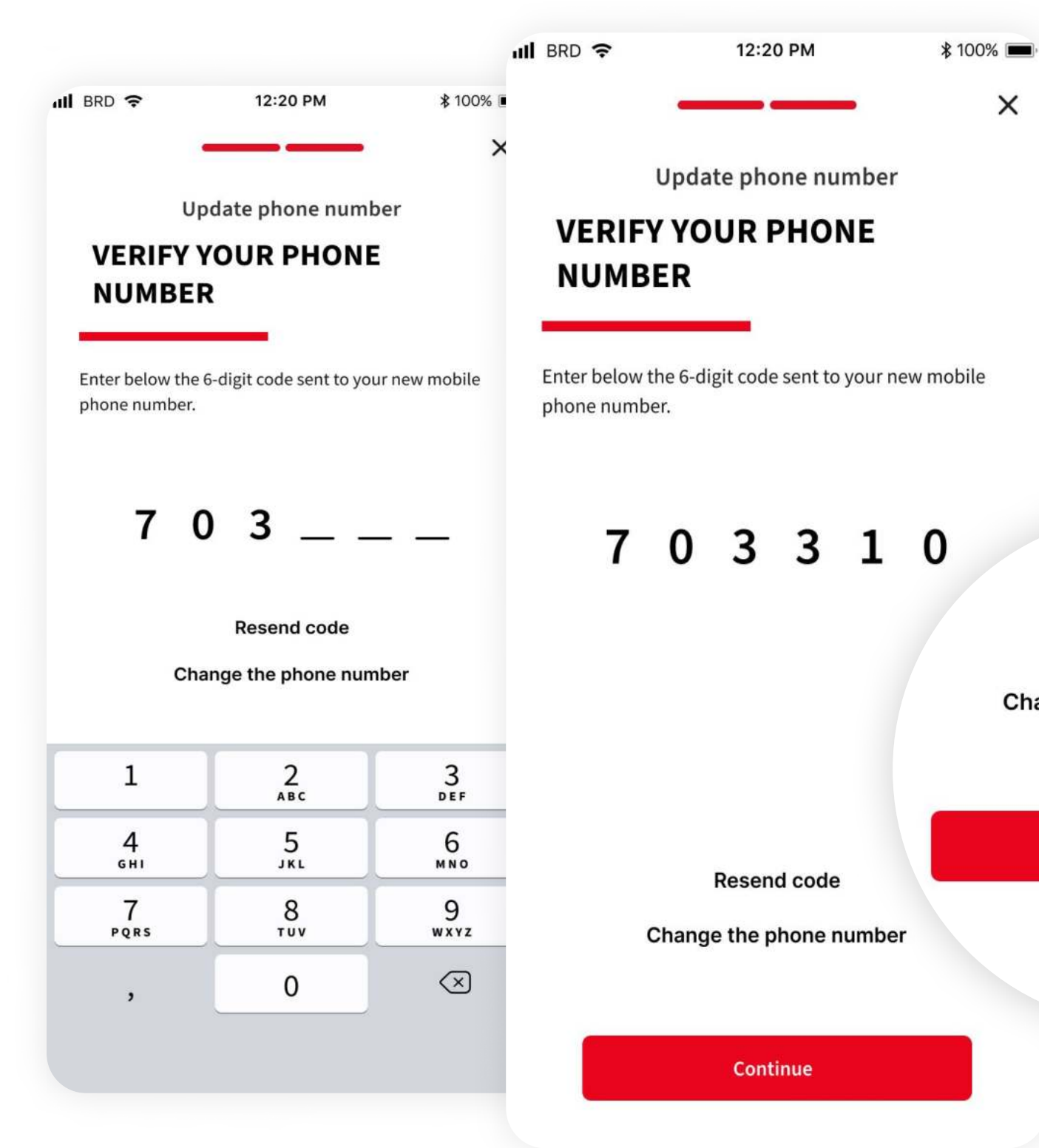
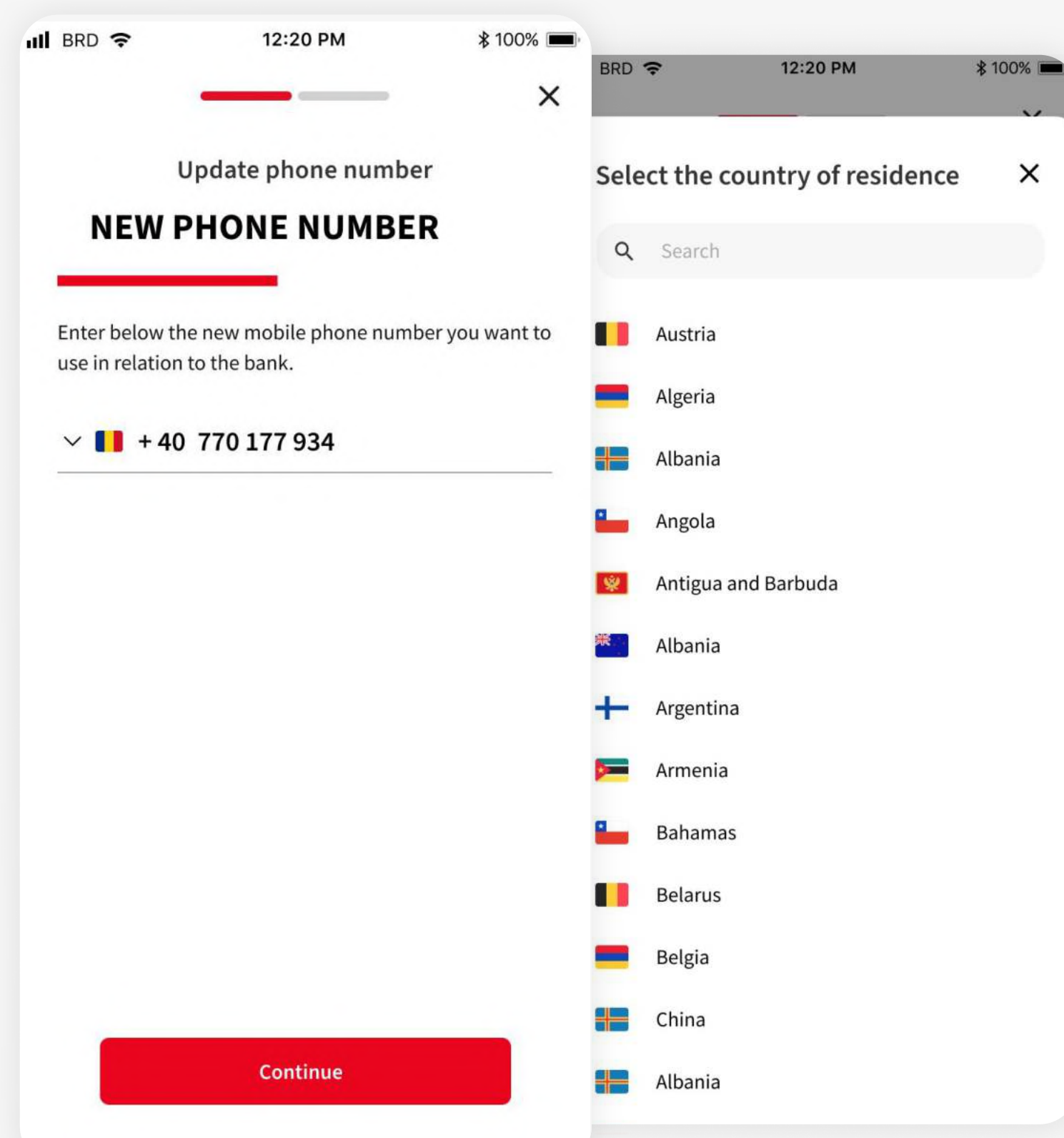
Here, you'll find the option “Update contact details”. Tap on it, then press the “Update” button to start the update process.

It only takes a few minutes, and we'll guide you every step of the way!

2 ENTER YOUR NEW PHONE NUMBER

Type in your new phone number. Make sure you enter it correctly, using the international format (e.g., +40 for Romania).

After you complete this step, tap on the “Continue” button to proceed.



3 ENTER THE VERIFICATION CODE

A code has just been sent via SMS to the number you entered. Please enter that code in the verification field within the app.

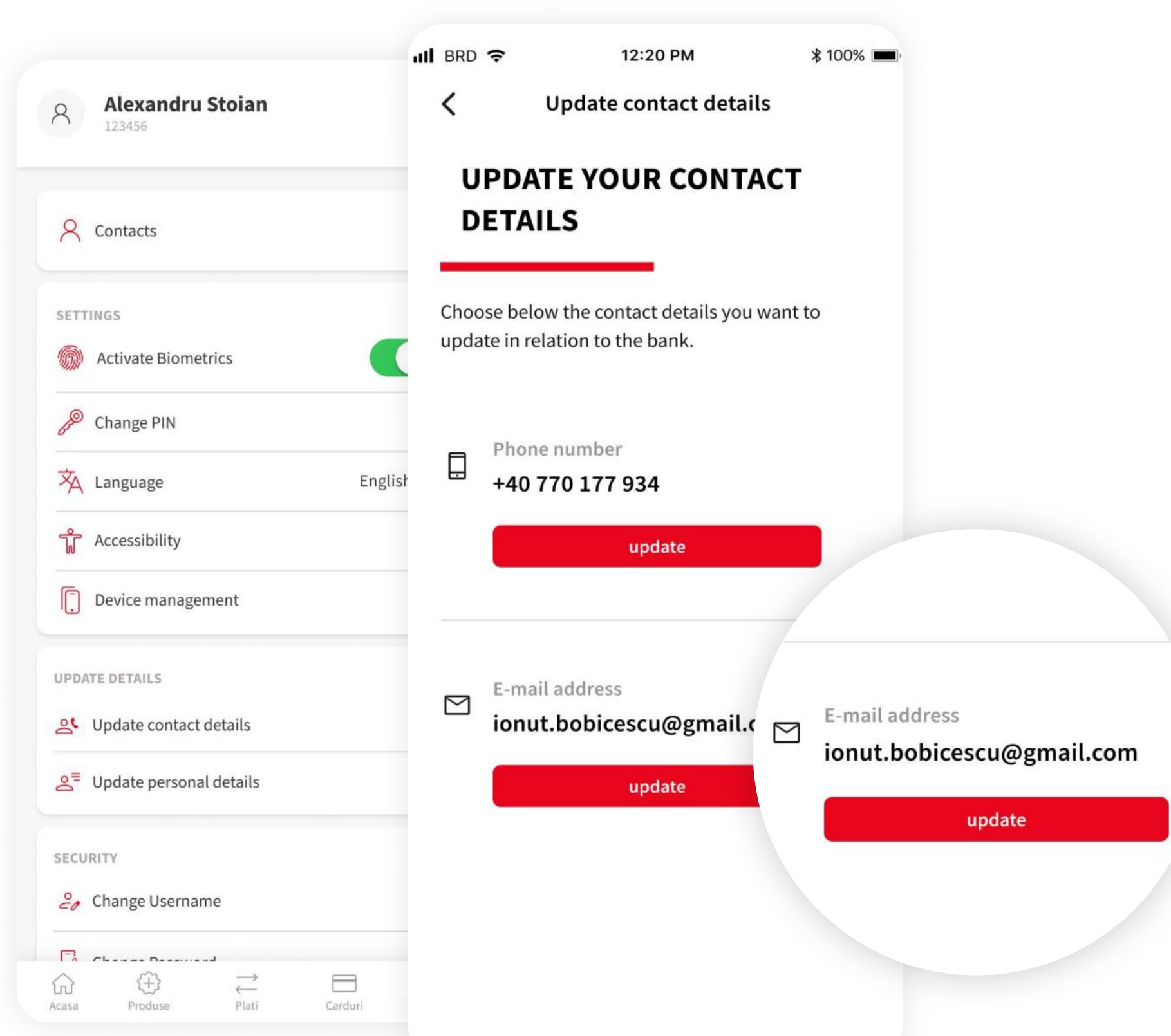
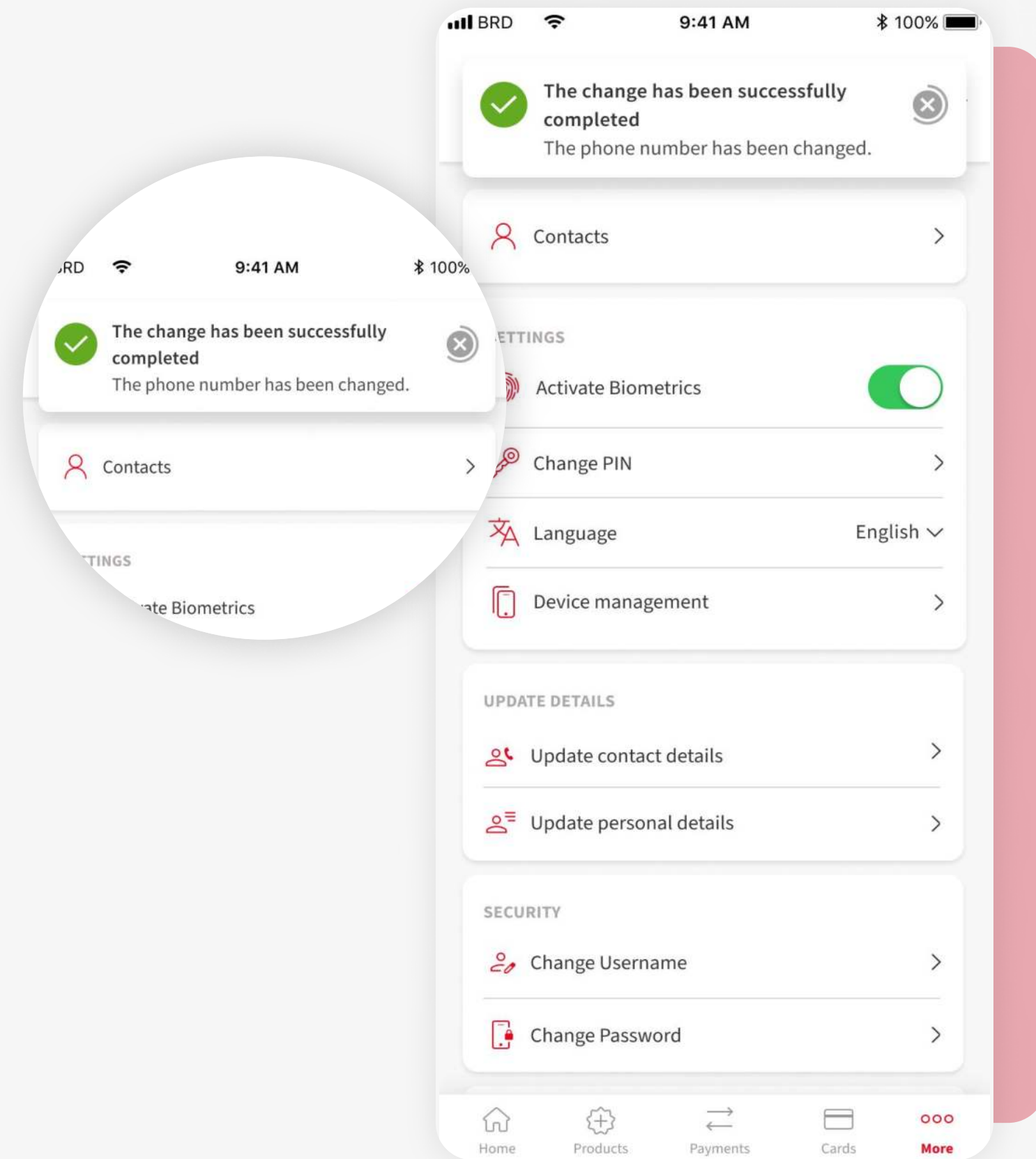
If you haven't received the code, tap the “Resend code” button. In case the number you entered is incorrect, you can go back and correct it using the “Change the number number” option.

Once you enter the correct code, your phone number will be successfully updated.

4 DONE

Your phone number has been updated successfully.

You can return to the app anytime to check or update your contact details quickly and securely.

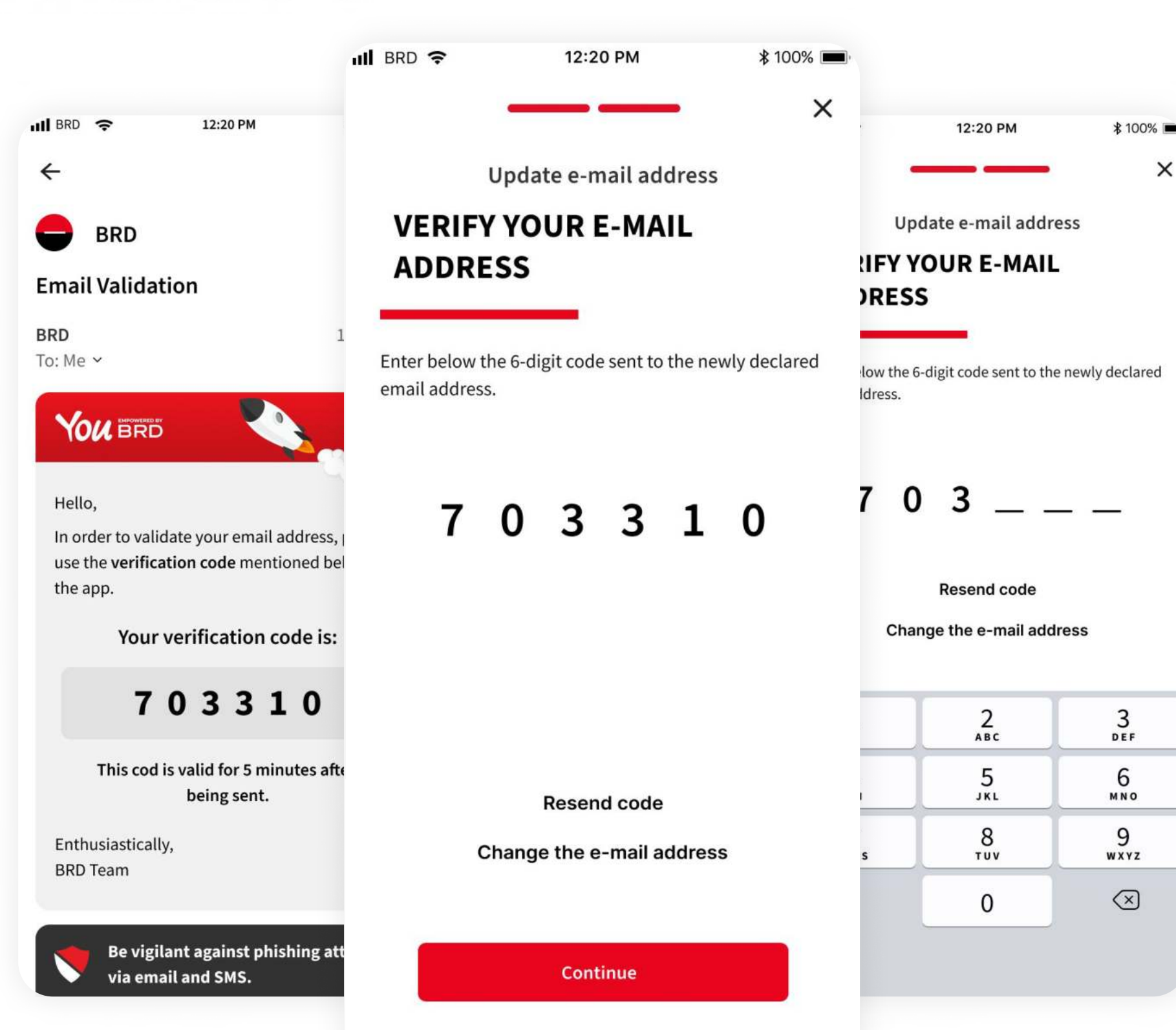
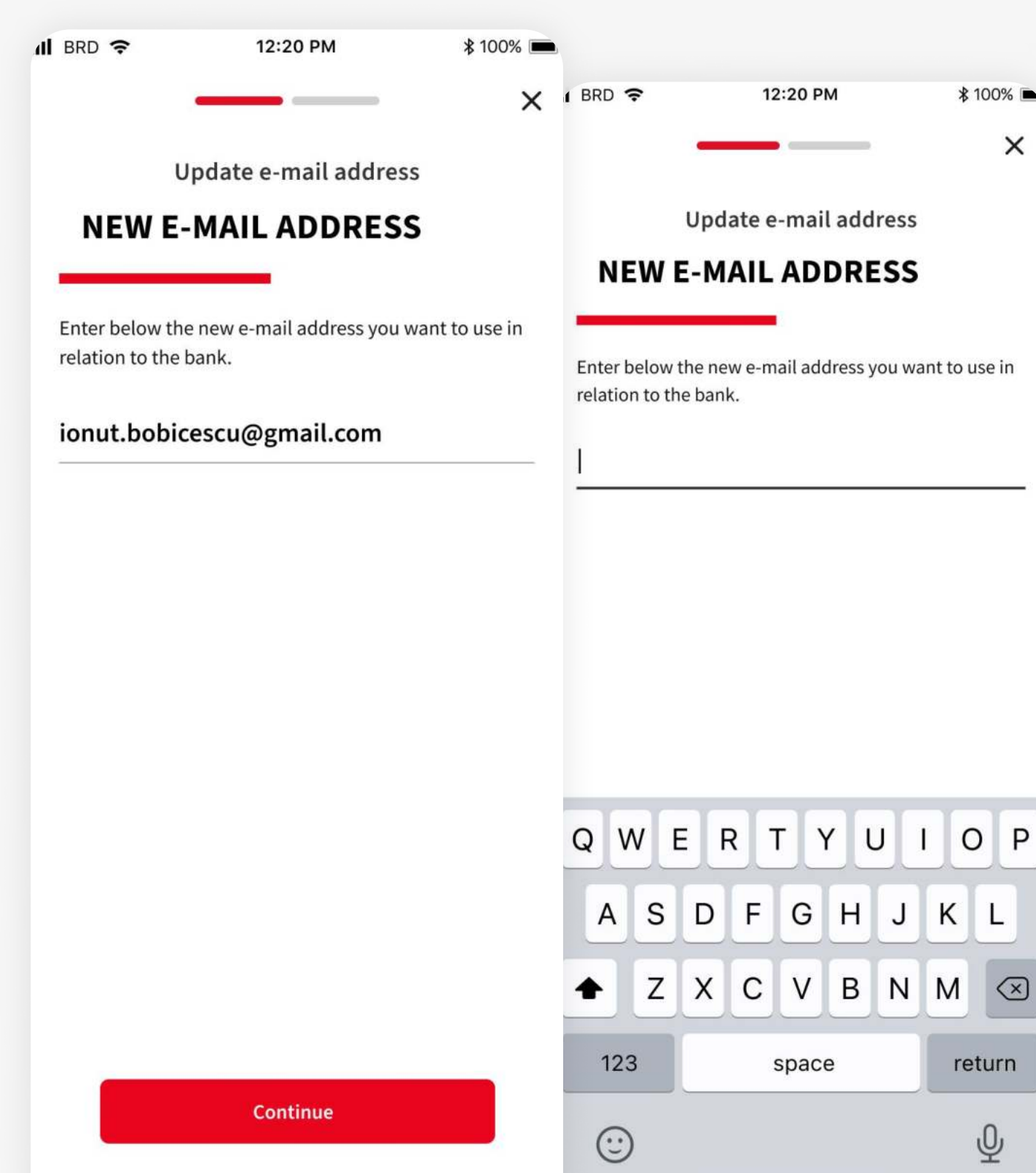


5 UPDATE YOUR E-MAIL ADDRESS

From the “More” menu, you can also access and update your email address. Tap on “Update” to begin the update process.

6 ENTER YOUR NEW E-MAIL ADDRESS

Type in your new email address. Make sure it's written correctly, as you'll receive a verification code there. Once completed, tap “Continue”.



7 ENTER THE VERIFICATION CODE

You've received a verification code at your new email address. Please check your inbox and enter the code in the dedicated field within the app. If you don't see the email, make sure to also check your Spam folder.

In case the email address you entered is incorrect, you can go back and correct it using the “Change the e-mail address” option. If you haven't received the code, tap the “Resend code” button.

After entering the code, tap on “Continue” to complete this step.

8 DONE

Your email address has been successfully updated.

Thank you for keeping your information up to date – this helps us stay in touch quickly and securely.

