Verkada

Modern Cloud-Based Security for the Agile Healthcare Organization

Protect patients and staff with next-gen physical security that is easy to manage at scale.

Leading Cloud-Based Physical Security

Yesterday's legacy systems are struggling to keep pace with today's evolving threats. With rising workplace violence, regulatory demands, and cybersecurity threats, healthcare organizations require more effective deterrents and a seamlessly integrated security system. Join a global community of healthcare providers who are setting a new standard for physical security with Verkada's leading cloud-managed platform. Proactively protect patients and staff while mitigating various security risks.

Verkada

Why Healthcare Organizations Choose Verkada

Experience a new level of simplicity with Verkada. Bring your entire security operation together under one cloud-managed platform, complete with automatic software updates and robust privacy controls. Gain actionable insights with information integrated across devices.

Access footage from anywhere and rapidly investigate using AI with freeform text

Empower teams with proactive alerts and a simple, intuitive interface

Instantly share footage via SMS or a direct link and auto-generate incident reports

Strengthen liability protection with unlimited archiving and 24/7 recording

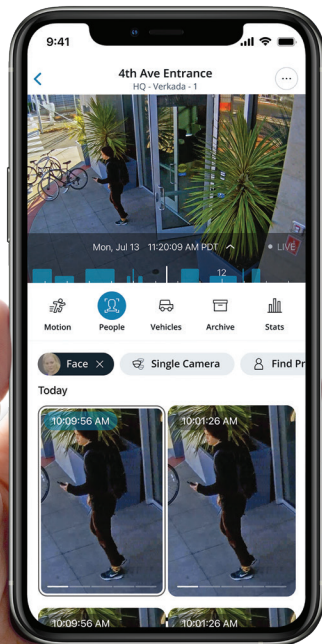**IT-friendly** with bandwidth-efficient cameras and no DVRs/NVRs to upkeep

Easy multi–site management with granular user permissions

Up to 10-year warranty, predictable renewal costs, and unlimited user seats

Top-rated technical support – available 24/7 via email, phone, or live chat

High-level security and compliance – SOC 2 Type 2, ISO 27001/27017/27018, and support for HIPAA requirements

Built on Zero Trust principles with Enterprise Controlled Encryption (ECE), SSO, MFA, and SAML authentication

El Centro Regional Medical Center

"The transformation in our security operations is profound. We've moved from reactive to proactive management, significantly cutting down the response times and increasing overall site safety."

Bill DuBois,
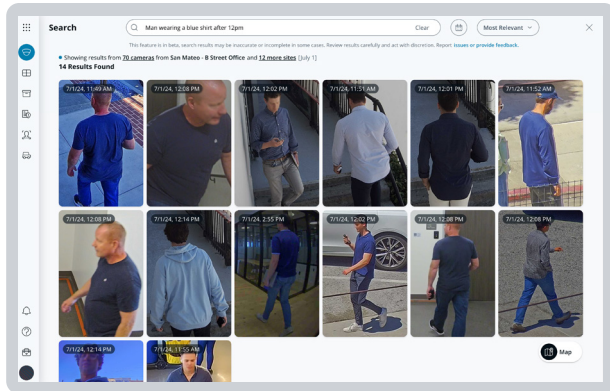
Emergency Preparedness Director

Chapters Health System

"Simple is the word that stands out with Verkada. Investigations take minutes when they used to take hours."

Michael Parkin,

Director of IT Security

Protect Patients and Frontline Staff to Support Exceptional Care

Accelerate investigations using AI

- From locating missing patients to investigating altercations, search across your entire camera fleet in just minutes. Use motion search, reverse image search, or simply describe people or vehicles in a search bar.
- Enable staff and security teams to rapidly respond to incidents by accessing footage from any device, anywhere, and auto-generating incident reports.
- Protect bystanders' privacy by blurring their faces in video evidence before sharing with police via SMS or a direct link.

Help staff feel safer with panic buttons

- With the prevalence of workplace violence, panic buttons at nurses' stations or reception desks offer a critical lifeline during heated incidents.
- With one click, frontline staff can promptly alert internal security, dispatch the police, or activate visual or loudspeaker warnings to raise internal alerts.
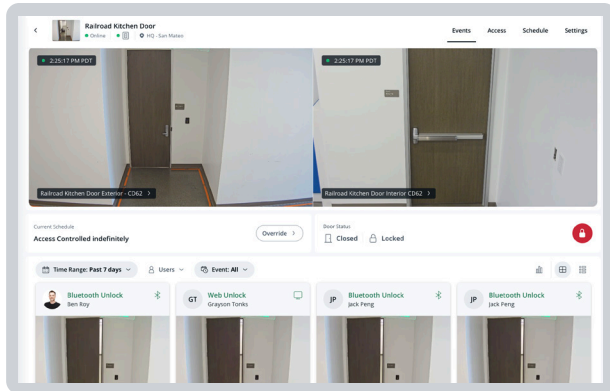- Pair Verkada cameras with panic buttons to immediately pull up high-resolution footage of the incident.

Safeguard newborns, patients, and seniors

- Automatically sync RTLS data with video footage via APIs to gain visual context and quickly locate missing children, patients, and costly medical equipment.
- Automatically lock down doors to deter unauthorized removal of newborns by pairing Verkada controlled doors with your infant abduction prevention system.
- AI-enabled cameras can alert you in seconds when at-risk patients or seniors are detected outside the facility.

Monitor safety in a privacy-respecting way

- With remote access to camera feeds, care staff can conveniently monitor patients from their desks while reducing burnout. Detect patient distress or self-harm behaviors early to enable quick intervention.
- Maintain patient privacy and help support HIPAA compliance by blurring faces on live footage, setting privacy regions, and tiering user permissions, such as restricting staff to view only live camera streams.

Enhance Building Security to Deter Threats and Unauthorized Access

Protect entries with cloud-based access control

- Centrally manage thousands of doors and employee access credentials, with the ability to auto provision and deprovision credentials.
- Guard against theft and trespassing in staff-only areas, IT rooms, and medication storage areas with role-based permissions.
- Get alerted right away to any forced entries, tailgating, or wire tampering. If a breach happens, quickly view video clips of the door events to hasten response.
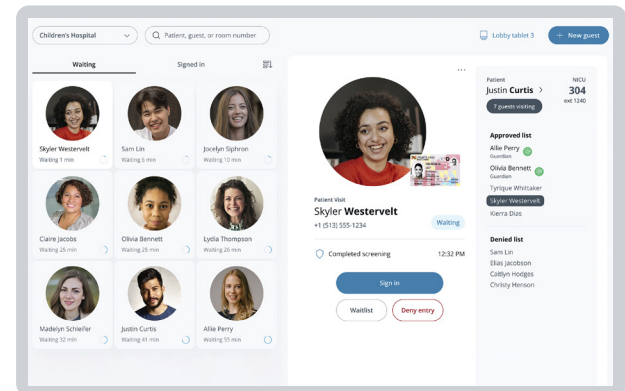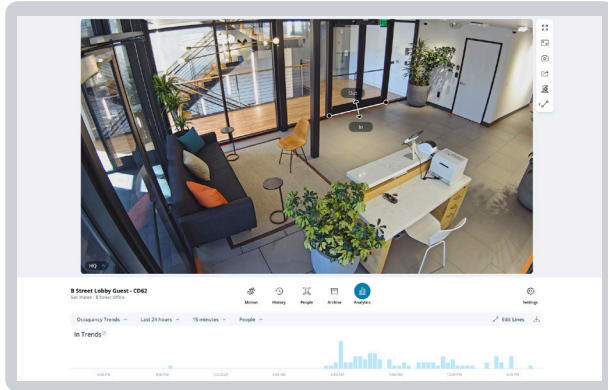
Increase visitor security

- Impress visitors or outpatients with a seamless check-in experience – featuring built-in photo ID capture, badge printing, screening forms, e-signing, and native HL7 EMR and EHR integrations.
- Automatically check visitors against patient-specific and sitewide watchlists, as well as optional known offender databases.
- Real-time visibility allows staff to enforce visitor limits and verify authorized visitors at checkpoints like ICUs.

Keep bad actors out

- Video intercoms installed outside of lobby entrances or loading docks allow staff to answer calls and visually verify appointment holders, visitors, and deliveries prior to granting access.
- Flag past offenders or restricted visitors as persons of interest (POIs) and link any associated license plates. Receive alerts when they drive in or return to any of your healthcare facilities.

Enhance perimeter security

- Enhance staff safety at night with proactive loitering and crowd alerts, along with long-range infrared cameras installed in parking lots.
- Safeguard assets and patient records with rapid intrusion detection for motion, door, and glass break events.
- Trained virtual agents can quickly verify if a real person is present before calling the police, helping to ensure priority response.

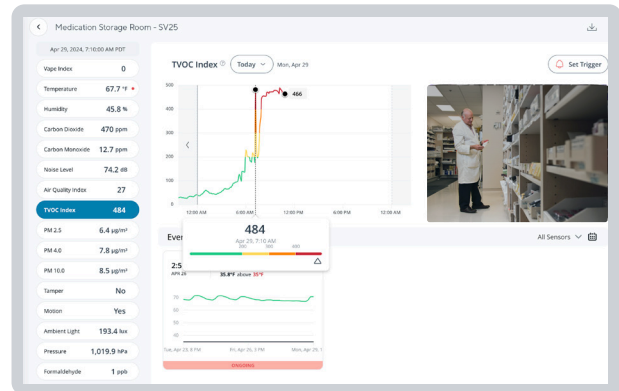# Optimize Operations to Enhance Patient Care and Increase Efficiency

Deliver a better patient experience

- Use Occupancy Trends and heatmaps to track inbound and outbound traffic and activity hotspots in outpatient clinics, senior care facilities, and across hospital departments such as ER, radiology, laboratories, and pharmacies.
- Apply these insights to pinpoint busy times and optimize staffing, helping to decrease wait times and reduce patient frustration.

Maintain environments with air quality sensors

- Safeguard medicines and supplies from damage with real-time alerts for humidity, temperature, and air quality in storage units or refrigerators.
- Minimize operational disruptions by monitoring IT and MDF/IDF rooms for temperature and humidity fluctuations.
- Detect unhealthy air, elevated noise levels, and illicit smoking or vaping to protect patients and staff.

Audit processes more effectively

- Maintain high standards of care by easily auditing critical processes such as sanitation, infection control, and medication preparation.
- Quickly investigate medication errors with intuitive search filters or sync your Pharmacy Management System (PMS) with Verkada for rapid footage retrieval.
- Use video insights to improve staff training and reduce future errors.

Enable remote care monitoring

- With bandwidth-efficient cameras that install in minutes via PoE, effortlessly set up temporary monitoring zones for patients in specialized or critical care, whether in wards, rooms, or residences
- Video data is protected through encryption at rest and in transit, support for SSO and MFA, and tampering alerts for added security.

One Platform to Simplify Healthcare Security

Video Security

AI-enabled cameras provide 24/7 recording, up to 365 days of onboard storage, and industry-leading image quality. No DVRs or NVRs needed – just a PoE connection.

Helix

Speed up investigations by pairing RTLS, pharmacy management system (PMS), and any third-party data with Verkada video footage for valuable visual context.

Alarms

Minimize false alarms and maximize visibility into every alarm with an AI-powered, cloud-based alarm system. Remotely manage every alarm site without calling a third party.

Access Control

Manage thousands of doors and employee credentials at scale with easy-to-deploy controllers and cloud-managed access control software.

Intercom

Protect entrances and loading docks with video intercoms – answer calls from anywhere with sharp video, clear audio, and four smart receiver methods.

Air Quality Sensors

Maintain optimal environments with real-time alerts for air quality, temperature, humidity, noise, TVOCs, smoke, and vape emissions.

Guest

Deliver a seamless digital check-in experience for visitors and outpatients with built-in HL7 EMR and EHR integrations.

Mailroom

Streamline mailroom management and safeguard assets with native camera integration.

Connectivity

Use Wi-Fi or cellular gateways to easily deploy Verkada devices in parking lots or for temporary monitoring.

Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.

Verkada

Trusted by Leading Healthcare Organizations

ECRMC
El Centro Regional Medical Center
An Agency Of The City Of El Centro

CHAPTERS
HEALTH® SYSTEM

innovive
HEALTH

Avita

lifeview

THE LONDON CLINIC

NHS
Liverpool Heart and
Chest Hospital
NHS Foundation Trust

Coastal Family
Health Center

GRAND
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ELIM
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