Modern Cloud-Based Physical Security for Hotels and Resorts

Overview

Leading global hospitality brands rely on Verkada's cloud-based platform to protect people and assets while delivering an exceptional guest experience. AI-powered analytics drive faster investigations, proactively deter threats, and deliver operational insights that keep guests safe while providing smooth, memorable stays.

Trusted by top hospitality organizations

CORE HOSPITALITY   CRYSTAL   Holiday Inn Club Vacations   BELMOND

Proactively protect guests, staff, and properties

Investigate with AI

Quickly find stolen valuables or resolve costly liability claims. Simply type a description or upload a photo to retrieve relevant video footage.

Track people across sites

Trace a person's journey across multiple cameras and locations. See their path across a floorplan based on camera sightings for faster investigations.

Slip and fall detection

Stay ahead of costly liability claims with proactive, camera-based slip and fall alerts. View linked footage for a clear record of the incident.

Instant BOLO alerts

Notify security with BOLO (be on the lookout) alerts the instant watchlist individuals or their vehicles are seen approaching any of your properties.

Discreet panic assistance

Protect staff with mounted panic buttons. Notify internal security teams or trigger a call to the police — all from the press of a button.

AI-driven perimeter security

Keep watch over your properties 24/7. Customize video-based alerts for loitering, trespassing, or fence climbing during scheduled hours.

Safeguard inventory assets and elevate guest stays

Minimize internal theft

Secure high-value assets in liquor cabinets, stockrooms, and wine cellars with cloud-based access control, restricting access to authorized staff.

Optimize lobby staffing

Easily track guest footfall using occupancy trends. Identify peak check-in times, optimize staffing, and keep lines moving smoothly.

Reduce concierge wait times

Monitor concierge lines and average wait times with queue insights, helping teams reduce delays and improve the guest experience across properties.

VIP guest notifications

Notify staff when cameras detect high-profile guests or their vehicles, so they can provide personalized attention and top-tier service.

Audit customer service

Quickly audit interactions at concierge desks, shops, and dining areas. Review camera footage with optional audio to evaluate service.

Link video to POS data

In retail shops, sync POS data with timestamped footage via APIs. Filter by cashier, date, time, or transaction type to review service standards.

Gain real-time visibility across hotel operations

Centralize alerts and response

Turn security alerts into tickets with operator view. Teams can track, investigate, share, and resolve incidents from one place.

Streamline vehicle access

Use license plate recognition (LPR) cameras to clearly see delivery drivers, capture license plates, and control vehicle gate access.

Combat employee time fraud

Automatically track daily staff attendance and individual badge-ins with Verkada Access Control for real-time visibility of who's onsite.

Why Verkada?

No NVRs or DVRs – up to 365 days of onboard storage

Unlimited user seats and user seats

Up to 10–year warranty and predictable renewal costs

24/7 technical support via email, phone or live chat

Cybersecurity protection SSO, 2FA, and Enterprise Controlled Encryption

Automatic updates to unlock new features and maintain security

Video Security

AI-enabled cameras record 24/7 with up to 365 days of onboard storage and support for privacy-sensitive features such as selective face blur.

Access Control

Automatically provision or revoke staff keycards via SCIM and SAML integrations. Remotely manage access to restricted areas.

Alarms

Verkada Alarms acts as a virtual extension of hotel security, with 24/7 live agent monitoring and video verification.

Intercom

Enhance late-night lobby security with cloud-based intercoms. Answer calls from the concierge desk with sharp video and clear two-way audio.

Guest

Streamline contractor check-ins with a digital visitor management system to maintain sign-in records and issue time-limited keycards.

Air Quality Sensors

Set custom alerts for temperature, humidity, and air quality to protect critical spaces like server closets, boiler rooms, and laundry facilities.

Mailroom

Optimize delivery management by tracking package drop-offs with a simple mobile scan and notifying recipients upon delivery.

Connectivity

Easily deploy Verkada devices with gateways in hard-to-wire locations like parking lots, event spaces, and outdoor grounds.

Viewing Station

Stream up to 300 live camera feeds into one centralized location and gain instant visibility across your properties.

Contact sales@verkada.com to learn more or try Verkada for free.