

Cloud-Managed Security Trailer Warranty Coverage

Verkada Warranty Scope

Security trailers have a five-year warranty for only the hardware components listed below. Verkada devices mounted on the head unit (such as cameras, gateways, speaker horns, and mounting accessories) are sold separately and retain their [respective product warranties](#), lasting up to ten years. For more information on trailer hardware, see the [MT81 datasheet](#).

Category	Components
Frame and fixtures	Chassis, mast, electric winch, mounting arms, drop pipes, blue strobe light, trailer lighting (brake, turn, and marker) mounts and fixtures.
Battery system	Batteries, battery housing, and battery charger.
Power and control system	Solar panels, solar controller, solar communicator, Verkada trailer controller (VTC), power inverter, managed PoE switch, cabling, wiring, terminations, control box.

Warranty Exclusions

Verkada is not responsible for addressing damage caused by normal wear and tear and by incidents (outlined below) that occur after shipment from the manufacturing facility, including those due to non-compliance with the security trailer reference guides. The following is a non-exhaustive list of warranty exclusions.

Category	Description
Consumables and wear items	Tires, fuses, trailer lighting LEDs, and paint finish/coating.
Operational damage	Damage caused by accidents, negligence, tampering, use outside specified operating conditions, or other misuse.
Improper installation or servicing	Damage caused by improper installation, servicing, or modification — including that of third-party devices or accessories.
Shipping and handling	Damage sustained during shipment, transportation, or off-loading.