# Business Software for SMS Management

**SILVER TOUCH**®

Silver SMS is the extended customization that has been specifically designed to enable alerts generated in the system to be sent to its users via mobile devices when the users are not connected to their system. The module ensures that the important information is always available to SAP B1 users regardless of time and place.

*(Phone display: Today's Total Sales Amount in INR – 40200 | Reply | Back)*

## Highlights

→ The alerts on important information as well as on important events can be sent to SAP B1 users via mobile devices

→ Enables the users to receive information from SAP system even when he has no access to it.

→ All alerts generated in the system can be sent as SMSs.

→ The frequency of Alert Execution to send the SMSs can be set as per the requirement.

→ One can send same SMS alert to more than one users at a time.

→ The alerts are predefined for different department users and management.

→ Works on all SMS Gateways which provide the SMS service URL to send the SMS.

→ SMS delivery status is maintained in the system

*(Phone display: Todays Total Purchase Amount in INR : 100020)*

*(Phone display: Today's Total Sales Amount in INR : 40200)*

*(Phone display: Today's Available Balance in ICICI Bank : 2000100)*

*(Phone display: Today's Cash on Hand Amount : 40000)*

**CMMi Level RATED 5**

# Business Solution for SMS Management

## Various SMS Alert formations:

One can select the SMS combo from the table below as per the organization needs:

| Mds/ Directors/ CEOs | Finance | Sales | Purchase | Production | Services | HR |
|---|---|---|---|---|---|---|
| Outstanding Receivables | Total Bank Transaction Amount | Sales/ Closures | Open PO list | Open Work Orders | Total Calls Today | Today's Confirmation |
| Outstanding Payable | Total Cash Transaction Amount | New leads | Minimum Inventory Alert | Completed Wos | Total Closed Calls | Today new Joining |
| Total Sales | Outstanding Payable | Total invoices Created | Maximum Inventory Alert | Created Wos | Total Open Calls | Today's Leavers |
| Total Purchase | Outstanding Receivable | Total invoice Amount | Total Purchase Amount | Maintenance Schedule | Over Due Calls | New Recruitments to be made |
| Closures | Total Cheque Amount Received | Total Delivery | High Value Purchase | Wos to be Created today | New Scs | Appraisals Due |
| Orders Lost | Total Cheque Amount Given | Total Delivery Amount | Open Goods Receipt | | To be Renewed Contracts | |
| Cash in Hand | Cash in Hand | Open Deliveries | Purchase Receipt Amount | | Renewed Contracts | |
| Bank Status | Bank Status | Open Pos | Total Purchase Invoice List | | Maximum Call Attended | |
| | | Open Invoices | | | | |