

Extreme Wireless 802.11be Wi-Fi 7 Indoor AP4020

Overview of AP4020

The AP4020 is an ExtremeCloud IQ managed, Wi-Fi 7 (802.11be) universal indoor access point (AP). It has a quad-radio design with three 2x2:2 radios for use across the 6 GHz, 5 GHz, and 2.4 GHz bands. It also features a dedicated sensor and dual IoT radios.

Use these instructions as you mount and connect the AP4020. The AP ships with the AH-ACC-BKT-AX-TB mounting bracket for use on flat t-bar ceiling grids and flat surfaces.

Technical Specifications

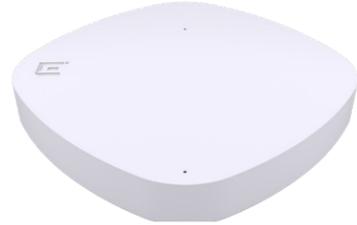


Fig. 1 AP4020.

The AP4020 has the following features and specifications. For more information, see [the Data Sheet](#).

Radios

The AP4020 has a quad-radio design with three 2x2:2 radios (6 GHz, 5 GHz, and 2.4 GHz bands), a dedicated sensor and dual IoT radios.

Operational Modes:

- **Mode 1:** 2.4 GHz /5 GHz/6 GHz data radios and sensor
 - **Mode 2:** 2.4 GHz, and dual 5 GHz, and sensor
- The sensor is available in a future software release.

Ports

- Eth0, Eth1: (2) wired Ethernet ports (RJ45)
- Eth0: 100/1000/2500/5000Mbps autosensing link speed Ethernet port, PoE PD
- Eth1: 100/1000/2500Mbps autosensing link speed Ethernet port, PoE PD
- 802.3az Energy-Efficient Ethernet (EEE)
- USB 2.0, Type A, 5V/500mA with PoE 802.3at. 802.3bt PoE is typically used with the 5W USB.

Security

- One Kensington security slot
- Trusted Platform Module (TPM)

Power Options

The following power options are supported:

- Power Draw: 802.3at PoE - Typical 21W with USB 2.5W; Max: 25.5W 2.5W USB
- Power Draw: 802.3bt - Max: 28W with 5W USB
- 12V DC/3A. DC power has priority when both DC and PoE power sources are available with PoE Failover

Physical Dimensions

- Dimensions: 240.3 mm x 240.3 mm x 37 mm (9.46 in. x 9.46 in. x 1.48 in.)
- Weight: 1.3 kg (2.9 lbs)

Internal Antenna

- Two (2) dual band 2.4 GHz and 5 GHz
- Two (2) single band 5 GHz
- Two (2) single band 6 GHz
- One (1) 2 GHz/5 GHz/6 GHz sensor
- Three (3) IoT sensors

Temperature:

- Operating: 0°C to 50°C (32°F to 122°F)
- Storage: 0°C to 70°C (32°F to 158°F)
- Humidity: 0% to 95% (non-condensing)

Enclosure: Plastic Top, Aluminum Bottom.

Fig.2 AP4020 Ports

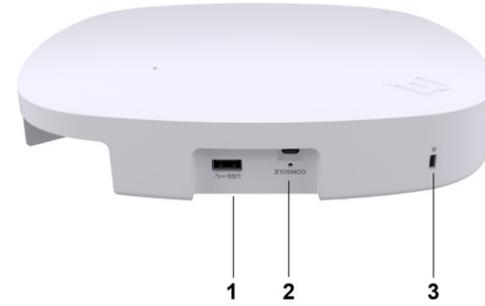


Table 1. AP4020 Ports and Connections

Item	Port
1	USB 2.0 type A port.
2	Console port. The console port can only be used with the Extreme Networks console cable. You will damage the AP if you use another cable.
3	Kensington security slot.

Fig. 3 AP4020 Ports



Table 2. AP4020 Ports and Connections

Item	Port
1	12VDC
2	ETH0/PoE port
3	ETH1 port

Box Contents

Confirm the following items shipped with your AP before you begin the installation. Contact your dealer if any items are damaged or missing.

Table 3. Box contents

Quantity	Item
1	AP4020
1	AH-ACC-BKT-AX-TB mounting bracket
1	Regulatory guide
2	Phillips pan head wood screws
2	Phillips head plastic screw-in anchors

Micro USB Console Port

Through the console port, you can make a serial connection between your management system and the access point.

Use the SKU ACC-WIFI-MICROUSB if you need to order the Micro USB cable. The console port can only be used with the Extreme Networks console cable. You could damage the AP if you use another cable.

Status LED Activity

The AP4020 has a LED on top of the chassis. It shows the operational states for power, firmware updates, Ethernet and wireless interface activity, and alarms.

Table 4. ExtremeCloud IQ LED Activity

LED	Description
Dark	Power is off.
Solid white	The device power is on and the AP is ready to use. The device has successfully established a Control And Provisioning of Wireless Access Points (CAPWAP) connection to ExtremeCloud IQ and is operating normally.
Solid amber:	The device power is on and the access point is in boot up mode, or is running without a CAPWAP connection.
Fast-blinking amber	The IQ Engine firmware is updating.

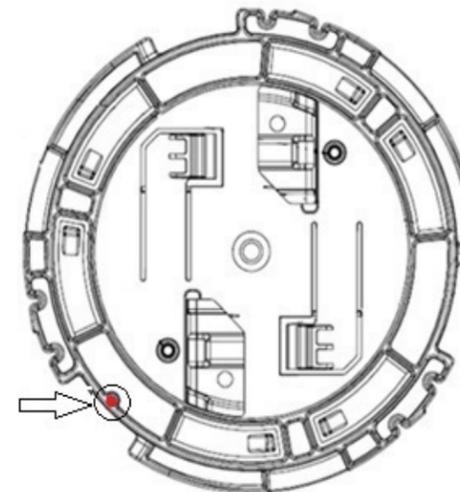
Table 5. ExtremeCloud IQ Controller Status LED Activity

LED	Description
Dark:	Power is off or the AP is taken over by the controller. Configuration pushes down to AP from controller to turn off the LED.
Solid white	The AP is starting up or is already taken over by the controller.
Flashing white:	Configuration pushes down to AP from controller helping the user locate the AP by sight.
Solid amber	A firmware upgrade is occurring.
Fast-blinking amber	The AP is acquiring the DHCP IP.

Position the Access Point before Installation

Line up the red dot on the access point and the bracket for ease of installation. The AP and bracket lock in place.

Fig. 4. AH-ACC-BKT-AX-TB bracket red dot



Install the Access Point to a Wall with AH-ACC-BKT-AX-WL

Before you begin

You need the following items:

- One AP4020
- Three M3.5 screws and three screw-in anchors, shipped with the -WL bracket.
- One AH-ACC-BKT-AX-TB or one AH-ACC-BKT-AX-WL bracket.

Use the AH-ACC-BKT-AX-WL bracket when you need a 1.25 inch space between the wall and the AP. If you want less space, than use the AH-ACC-BKT-AX-TB bracket that comes with the AP.

1. Using the -WL bracket as a template, mark and drill mounting holes on the wall.
2. Bring the LAN cable from the wall through the bracket hole. Align the cable before attaching the bracket to the wall.



Note: A standard Ethernet cable can be used if you want the cable visible. A flat cable and a cable cap are required if you want to hide the Ethernet cable.

3. Attach the wall bracket to the wall using three M3.5 screws and three screw-in anchors.
4. Align the access point red dot against the three red dots on the -WL bracket.
5. Press and rotate the access point clockwise about one-sixth turn until it locks into place on the bracket.
6. Attach the network cable.

Install the Access Point on a Standard Flat Ceiling Rail with Sculpted Ceiling Tiles

The AP ships with a mounting bracket for standard 15/16" (24mm) wide t-bars or 9/16" (14mm) wide t-bar rails. For nonstandard ceiling rail installations, see "Install the Access Point on a Non-standard Ceiling Grid or a Wall" on page 2.

1. Remove the ceiling tiles.
2. Align the accessory on the ceiling rail so that the accessory metal hinges are almost parallel to the sides of the ceiling rail.
3. Rotate the accessory clockwise until the metal hinges hook over the edge of the rail and the white tabs click in place.



Note: The two white tabs on the back of the accessory hold the ceiling rail in place. Use your finger and to push and to unhook one side of the white tab if you want to remove the accessory from the ceiling rail.

4. Attach the LAN cable ethernet plug to the appropriate Access Point Ethernet receptacle.
5. Align the red dot on the back of the AP against the red dot on the bracket. The accessory has a circular tip that fits into the circular depression on the back of the access point.
6. Press and rotate the access point 1/8th turn clockwise until it clicks into place on the accessory.
7. Attach the Cat6 RJ45 cable to the ETH0 or ETH1 port
8. Replace the ceiling tiles.

Fig. 5. Standard Ceiling Rail installation

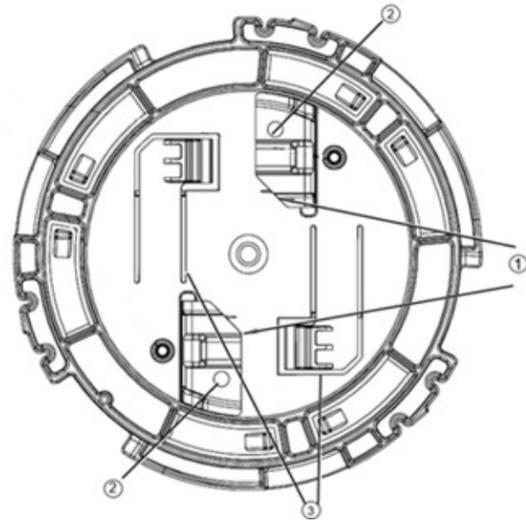


Table 6. AP4020 Standard Rail Components

Callout	Description
1	Metal hinges on the AH-ACC-BKT-AX-TB bracket
2	Mounting holes for wall mounting
3	White tab on the AH-ACC-BKT-AX-TB bracket

Install the Access Point on a Non-standard Ceiling Grid or a Wall

Install the AP on a nonstandard ceiling grid with the following accessories:

Table 7. Non-standard ceiling grid and wall accessories

Bracket part number	Description
AH-ACC-BKT-AX-TB	Mounting bracket for Prelude ceilings (15/16 in. ceiling grid), Suprafine ceilings (9/16 in. flat ceiling grid), and walls. The ceiling tile sides must be flat without a step on its edges.
AH-ACC-BKT-AX-IL	Mounting bracket for Interlude (9/16 wide T-bar with protrusion and has less than 1/4 inch between the wall and the access point) ceiling grid or t-bars.
AH-ACC-BKT-AX-SL	Mounting bracket for Silhouette ceilings (ceiling grid with 1/8 in. or 1/4 in. bottom opening)
ACC-BKT-AX-JB	Junction box or wall mounting for indoor access points.
ACC-BKT-AX-BEAM	Beam mounting for indoor access points
AH-ACC-BKT-AX-WL	Mounting bracket for direct-to-wall installations
AH-ACC-BKT-916-KIT	Mounting kit for 9/16" wide t-bars.
ACC-BKT-AX-WNG-ADAPT	Adapter basket for cloud AP to wing mounting plate (#37201), 10 pack.
ACC-BKT-TB-NF.	Mounting bracket for 15/16" wide t-bars.



Note: The default bracket for wall installation is the ACC-BKT-AX-TB bracket. One -TB bracket ships with the AP for users who already have the -WL brackets.

Install the Access Point on a Beam

Before you begin

You need the following items:

- AP4020
- ACC-BKT-AX-BEAM mounting bracket

Find a location that supports the following requirements:

- The beam must be able to support the AP in all environmental conditions.
- The beam must be flat.
- Beam attachment area is at least 0.5 in. (12.7mm) wide and as long as the access point's largest dimension.
- Beam mounting surface is at least 0.040 in. (1.0 mm) thick, but less than 0.650 in. (16.5mm) thick.

If you are installing the AP in a warehouse or other industrial environments, then you might have to install the AP on a beam instead of a ceiling.

1. Align the red dot on the AP with the red dot on the accessory bracket.
2. Insert the plastic part posts into the AP back recess.
3. Push the AP onto the plastic part, and rotate the AP about one-sixth turn clockwise to make it lock in place.
If you can turn or twist the AP, it was not locked in place properly. Remove the AP and attach it again until it locks in place.
4. Connect the network cable.
5. Open the top screw as necessary and place the beam clip onto a beam. You must hold the AP when attaching the beam clip.
6. Tighten the beam clip top screw to a torque of 50 in.-lbs.

Install the Access Point on a Silhouette Ceiling

Before you begin

You need the following items:

- AP4020
- AH-ACC-BKT-AX-SL bracket.

You can mount the access point to a ceiling grid with 1/8 in. or 1/4 in. bottom opening.



Note: Silhouette is an Armstrong Ceiling Solutions name.

Fig. 6. AH-ACC-BKT-AX-SL accessory bracket

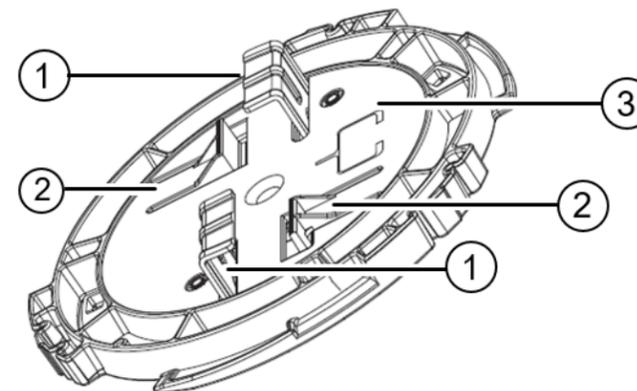


Table 8. AH-ACC-BKT-SL Bracket Components

Callout	Description
1	Metal hinges on the AH-ACC-BKT-AX-SL bracket.
2	White tabs on the AH-ACC-BKT-AX-SL bracket.
3	Drawing of 1/8 in. or 1/4 in. ceiling grid.

1. Remove the ceiling tiles.
2. Place the bracket on the ceiling rail in such a way that the accessory metal hinges are almost perpendicular to the sides of the ceiling rail with the ceiling rail over the center hole.
3. Lightly push onto to the ceiling rail and rotate the accessory clockwise until the hinges hook over the edge of the rail and the white tabs click in place.



Note: There are two white tabs in the back of the bracket that holds on to the ceiling rail. Use your finger to pull and unhook one side of the white tab if you want to remove the accessory from the ceiling rail. Gently rotate the bracket counterclockwise and if there is resistance, the other white tab in the back of the accessory must also be released.

4. Align the red dot on the back of the access point against the accessory bracket red dot.



Note: The accessory has a circular tip that fits into the circular depression on the back of the access point.

5. Press and rotate the access point clockwise until it locks into place on the accessory.
6. Connect the network cable.
7. Replace the ceiling tiles.

Install the Access Point to a 9/16th-inch T-bar Ceiling

Before you begin

You need the following items:

- AP4020
- One AH-ACC-BKT-AX-TB accessory bracket if the t-bar bottom is flat
- One AH-ACC-BKT-AX-IL accessory bracket if there is a protrusion in the center of the t-bar bottom

You can mount the access point to a ceiling that has a 9/16 in. wide T-bar.

1. Remove the ceiling tiles.
2. Place the bracket on the ceiling rail in such a way that the accessory center is over the protrusion and the metal hinges are between perpendicular and about one-eighth of a turn from the sides of the ceiling rail.
3. Push up gently and rotate the bracket clockwise until the hinges hook over the edge of the rail and the white tabs click in place.



Note: There are two white tabs in the back of the bracket that holds on to the ceiling rail in place. Use your finger to pull and unhook one side of the white tab if you want to remove the accessory from the ceiling rail. Gently rotate the bracket counterclockwise and if there is resistance, the other white tab in the back of the accessory must also be released.

4. Gently rotate the bracket counterclockwise and if there is resistance, the other white tab in the back of the accessory must also be released.

5. Align the red dot on the back of the access point against the accessory bracket red dot.



Note: The accessory has a circular tip that fits into the circular depression on the back of the access point.

6. Press and rotate the access point clockwise about one-sixth of a turn until it locks into place on the accessory bracket.
7. Connect the network cable.
8. Place the cable cover over the Ethernet cable.
9. Replace the ceiling tiles.

Install the Access Point to a T-bar with ACC-BKT-AX-TBW

1. Turn the -TBW accessory screws in such a way that they do not extend past the plastic on the T-bar side
2. Align the -TBW accessory metal clips on a T-bar and rotate the metal clip about 1/6th turn clockwise to attach the bracket to the T-bar.
3. Tighten the screws until either resistance is noticed or the screw head bottoms on the -TBW accessory plastic part.



Note: Torque the screws to 1.0 in.-lbs, and turn each screw 1 more complete turn clockwise.

4. Attach the access point to the -TBW bracket by aligning the red dot on the bracket and the access point. The bracket has a circular tip that fits into the circular depression on the back of the access point.
5. Press and rotate the access point 1/6th turn clockwise until it clicks into place on the bracket.
6. Attach the network cable.
7. (Optional) Place the cable cover over the Ethernet cable.

Install the Access Point on a Junction Box

Before you begin

You need the following items:

- AP4020
- ACC-BKT-AX-JB for junction box mounting.

Install a access point to a junction box if you want to power the AP using an electrical connection. The ACC-BKT-AX-JB accessory bracket is used when you need to install the access point on an indoor junction box. The ACC-BKT-AX-JB has two parts:

- A metal part that attaches to the junction box.
- A plastic part that attaches to the metal part and AP.

1. Align the red dot on the back of the access point against the red dot on the plastic part.
2. Push the access point onto the plastic part and turn it clockwise until you hear it lock in place.
3. Insert the RJ45 cable connector to the Ethernet connector on the access point.

Connect the AP to the Network

Before you begin

You will need a Ethernet cable. Locate the Ethernet ports on the AP before you begin. Connect the AP to your network using one of the Ethernet ports and a network cable.

1. Connect the Ethernet cable to one of the Ethernet ports on the AP.

- Connect the other end of the cable to the Ethernet port on the switch.

Connect a Power Supply

If you require an external 12V DC power supply, you can plug the power cord into the power connector at the back of the AP.

The LED on the top of the AP lights up white when you connect the power supply. See *Status LED Activity* for more information.

For more information about installing the AP, see *ExtremeWireless Access Point AP4020 Installation Guide*.

Secure the Access Point after Installation (Optional)

Before you begin

You will need a Kensington security lock.

Secure the access point from damage or theft. The AP's security is determined by the cable attachment or the radome breaking.

- Securely attach the free end of the Kensington lock cable near the AP.
- Unlock the Kensington lock.
- Insert the rectangular lock end into the Kensington security slot on the AP.
- Lock the Kensington lock.

Fig. 7. Kensington Security Slot



Table 9. Kensington Security slot

Callout	Item
1	Kensington Security slot

Legal

Legal Notices

Extreme Networks, Inc. reserves the right to make changes in specifications and other information contained in this document and its website without prior notice. The reader should in all cases consult representatives of Extreme Networks to determine whether any such changes have been made. The hardware, firmware, software or any specifications described or referred to in this document are subject to change without notice.

Trademarks

Extreme Networks and the Extreme Networks logo are trademarks or registered trademarks of Extreme Networks, Inc. in the United States and/or other countries. All other names (including any product names) mentioned in this document are the property of their re-

spective owners and may be trademarks or registered trademarks of their respective companies/owners. For additional information on Extreme Networks trademarks, see: www.extremenetworks.com/company/legal/trademarks/

Downloads

Commission, monitor, and troubleshoot devices easily with **ExtremeCloud IQ** Companion Mobile Application (supported on iOS and Android).

If you need to manually download the applications, then you can use the URLs below.

- ExtremeCloud IQ Companion Mobile: Application Onboarding: <https://extremecloudiq.com/login>
- ExtremeCloud IQ Companion Android Mobile Application : <https://play.google.com/store/apps/details?id=com.extremenetworks.xiqmobileapp>
- ExtremeCloud IQ Companion iOS Mobile Application: <https://apps.apple.com/us/app/extremecloud-iq-companion/id1526789768>

Documentation

You can find documentation for all of your Extreme Networks products at the Extreme documentation portal at <https://supportdocs.extremenetworks.com/support/documentation/>.



Extreme Wireless Access Point

QUICK INSTALLATION GUIDE
AP4020

Scan to Download the ExtremeCloud IQ Companion Mobile Application

Commission, monitor, and troubleshoot devices easily with ExtremeCloud IQ Companion Mobile Application (supported on iOS and Android).

Use your mobile device camera to scan the serial number, capture installation images, assign or change device location, and network policy. The ExtremeCloud IQ Companion Mobile Application enables you to access the device CLI for troubleshooting and view device and client status.



ExtremeCloud IQ Companion Android Mobile Application



ExtremeCloud IQ Companion iOS Mobile Application

Scan for Product Support Details



ExtremeCloud IQ Companion Mobile Application Onboarding



Documentation



Product Videos