

Jacob Collier Privacy Policy

This Privacy Policy describes how Hajanga Records, LTD and affiliates (collectively, “Hajanga Records,” “Jacob Collier,” “we,” “us,” or “our”) collects, uses, shares, and protects personal information. This Privacy Policy also tells you about your rights and choices with respect to your personal information, and how you can reach us to get answers to your questions. Please note that if other privacy notices were displayed at the point of collection of your personal information the processing of your personal information is also processed by those companies and subject to their privacy notice.

Please note that certain aspects of our services are operated by Universal Music Operations Limited, located at 4 Pancras Square, London N1C 4AG (Data Protection Number Z5512937) (“Universal Music”), which acts as a processor of personal information we collect and control. Universal Music is also the merchant of record for the webstore located at <https://jacobcollier.decca.com/> and acts as our processor with respect to purchases from the webstore, including related customer support and fulfillment.

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Information We Collect

We collect information about you in a variety of ways depending on how you interact with us and our websites and services, including:

- Directly from you when you provide it to us, such as when you register for an account, complete a form, sign up to receive communications from us, or contact us by phone, email, or otherwise.
- Automatically through the use of cookies, server logs, and other similar technologies when you interact with our websites, advertisements, and emails.
- From other sources, including, for example, our affiliates, business partners, service providers, online social media networks, and other third parties, or from publicly available sources. For example, if you submit a job application, or become an employee, we may conduct a background check.

The following provides examples of the type of information that we collect in a variety of contexts and how we use that information.

| Context | Types of Personal Information | Primary Purpose for Collection and Legal Basis |
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| Business Contact Information | We collect the name, and contact information, of our clients, vendors, service providers, and other artists, including their employees with whom we may interact. | We have a legitimate interest in contacting and communicating with our clients, vendors, service providers, and other artists about items concerning normal business administration and operation such as projects, services, and billing. |
| Cookies: First-Party Functionality & Tracking | We use cookies and clear GIFs. "Cookies" are small pieces of information that a website sends to a computer's hard drive while a website is viewed. For more information about the types of cookies we use and to update your preferences, click the "Cookie Choices" link available on our website. | <p>With your consent where required, we use cookies for a number of reasons, such as:</p> <ul style="list-style-type: none"> • to learn more about the way you interact with our content • help us improve your experience when visiting our websites • to remember your preferences, such as a language or a region, so there is no need for you to customize the website on each visit • to identify errors and resolve them • to analyze how well our websites are performing <p>A limited number of cookies are placed when you visit our website regardless of your preference. These are necessary for website functionality, and we have a legitimate interest in making sure our site properly functions.</p> |

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| Cookies: Third-Party Tracking | <p>We may place tracking technology on our website that collects analytics, records how you interact with our website, or allows us to participate in behavior-based advertising. This means that a third party uses technology (<i>e.g.</i>, a cookie) to collect information about your use of our website so that they can report analytics to us or provide advertising about products and services tailored to your interests. That third party might also collect information over time and across different websites in order to serve advertisements on our website or other websites. For more information, and to update your preferences, click the “Cookie Choices” link available on our website.</p> | <p>With your consent where required, we use cookies for a number of reasons, such as:</p> <ul style="list-style-type: none"> • to serve you with relevant advertising • to learn more about the way you interact with our content • to analyze how well our websites are performing |
| Demographic Information | <p>We collect certain demographic information, such as your date of birth, nationality and country of residence.</p> | <p>We have a legitimate interest in determining your eligibility under certain regulations to receive certain information or in fulfilling our legal obligations if we employ you.</p> |
| Email Interconnectivity | <p>If you receive email from us, we use certain tools to capture data related to when you open our message, click on any links or banners it contains.</p> | <p>We have a legitimate interest in understanding how you interact with our communications to you.</p> |

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| Employment | If you apply for a job posting, or become an employee, we collect information necessary to process your application or to retain you as an employee. This may include, among other things, your resume or curriculum vita and where applicable your Social Security Number or other government identifier. Providing this information is required for employment. | We have a legitimate interest in using information about current employees to perform our obligations to employees. In some contexts, we are also required by law to collect information about employees or applicants. We also have a legitimate interest in using your information to have efficient staffing and work force operations. |
| Inquiries, Comments, and Feedback | If you contact us, we will collect your name and contact information, as well as any other content that you send to us, in order to reply. | When you contact us, you consent to receiving, and acting upon, your feedback or issues and following up on your comments, reviews, inquiries, and other requests. |
| Mailing List, Text Message Alerts, and Other Promotional Messages | When you sign up for one of our mailing lists or opt into one of our text message programs, we collect your email address and/or postal address, or your phone number. | We share information about our products and services with individuals that consent to receive such information. |
| Surveys | When you participate in a survey, we collect information that you provide through the survey. If the survey is provided by a third-party service provider, the third party's privacy policy applies to the collection, use, and disclosure of your information. | We use this information to understand your opinions and collect information relevant to our organization. You consent to our use of your information when you complete a survey. |
| Website interactions | We use technology to monitor how you interact with our website. This may include which links you click on, or information that you type into our online forms. This may also include information about your device or browser. | Where required, we collect your consent for these technologies to understand how you interact with our website to better improve it, and to understand your preferences and interests in order to select offerings that you might find most useful. We also detect and prevent fraud with this information and have a legitimate interest to do so. |

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| Web logs | We collect information, including your browser type, operating system, Internet Protocol (IP) address (a number that is automatically assigned to a computer when the internet is used), domain name, click-activity, referring website, and/or a date/time stamp for visitors. | We monitor our networks and the visitors to our websites. Among other things, it helps us understand which of our services is the most popular. We base our collection of this information on your consent where required by law. |
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Although the personal information above describes examples of purposes in collecting your personal information, in many situations we have more than one purpose. For example, when you use our services, we may collect your personal information as described above to perform our contract with you, but also collect your personal information as we have a legitimate interest in maintaining your personal information to assist you in case an issue or problem should arise with the services or website. As a result, our collection and processing of your personal information is based in different contexts based on your consent, our need to perform a contract, our obligations under law, and/or our legitimate interest in conducting our business. If consent is used as the legal bases for the collection of your personal information, and you refuse to consent, certain aspects of the website and/or services may not be available to you.

How We Use Information.

In addition to the purposes and uses described above, we use information in the following ways:

- To identify you when you visit our websites.
- To improve our services and product offerings.
- To conduct analytics.
- To communicate with you, such as to respond to and/or follow-up on your requests, inquiries, issues, or feedback.
- To send marketing and promotional materials including information relating to our services, sales, or promotions, or those of our business partners.
- To detect and protect against malicious, deceptive, fraudulent, or illegal activity, including violation of our policies and terms and conditions, security incidents, and harm to the rights, property, or safety of our company and our users, employees, or others.
- To debug, identify and repair errors that impair existing intended functionality of our website and services.
- To comply with our legal or regulatory obligations, to establish or exercise our rights, and to defend against a legal claim.
- For internal administrative purposes, as well as to manage our relationships.
- For such other purposes as you may consent (from time to time).

To the extent we maintain and use personal information in a deidentified form, we will not attempt to reidentify the information, except for the purpose of determining whether our deidentification processes satisfy our legal obligations.

How We Share Information.

In addition to the specific situations discussed elsewhere in this Privacy Policy, we may disclose personal information in the following situations.

- **Affiliates and Acquisitions.** We may share information with our corporate affiliates (e.g., parent company, sister companies, subsidiaries, joint ventures, or other companies under common control). If another company acquires, or plans to acquire, our company, business, or our assets, we will also share information with that company, including at the negotiation stage.
- **Other Disclosures without Your Consent.** We may disclose information in response to subpoenas, warrants, or court orders, or in connection with any legal process, or to comply with relevant laws. We may also share your information in order to establish or exercise our rights, to defend against a legal claim, to investigate, prevent, or take action regarding possible illegal activities, suspected fraud, safety of person or property, or a violation of our policies, or to comply with your request for the shipment of products to or the provision of services by a third-party intermediary.
- **Public.** Some of our websites may provide the opportunity to post comments, or reviews, in a public forum. If you decide to submit information on these pages, that information may be publicly available.
- **Service Providers.** We share your information with service providers. Among other things service providers help us to administer our website, conduct surveys, provide technical support, process payments, and assist in the fulfillment of orders.
- **Other Disclosures with Your Consent.** We may disclose your information to other third parties when we have your consent or direction to do so.

Your Choices

Some jurisdictions give you a right to make the following choices regarding your personal information:

- **Access To Your Personal Information.** You may request access to your personal information or confirmation that we have information about you. In certain limited circumstances, you may also request to receive access to your data in a portable, machine-readable format.
- **Changes To Your Personal Information.** We rely on you to update and correct your personal information. You may ask us to correct information that is inaccurate or incomplete. Note that we may keep historical information in our backup files as permitted by law.
- **Deletion Of Your Personal Information.** You may request that we delete your personal information. If required by law, we will grant a request to delete information, but you should note that in many situations we must keep your personal information to comply with our legal obligations, resolve disputes, enforce our agreements, or for another business purposes. Note that a deletion request may prevent us from continuing to provide you with our services.
- **Objection to or Restriction of Certain Processing.** In certain circumstances, you may object to the processing of your personal data, or request that that we restrict processing of your personal information.

- **Opt-out of Targeted Advertising.** You may opt-out of online tracking based targeted advertising (e.g., cookies) by clicking the Cookie Choices at the link in the footer of our website. Please note that if you change browsers or computers, or if you clear your browser's cache, you may need to click the link again to apply your preference. We do not currently recognize the "Do Not Track" signal.
- **Promotional Emails.** You may choose to provide us with your email address for the purpose of allowing us to send free newsletters, surveys, offers, and other promotional materials to you, as well as targeted offers from third parties. You can stop receiving promotional emails by following the unsubscribe instructions in emails that you receive. If you decide not to receive promotional emails, we may still send you service-related communications.
- **Promotional Text Messages.** If you receive a text message from us that contains promotional information you can opt-out of receiving future text messages by replying "STOP." Please note, not all of the rights described above are absolute, and they do not apply in all circumstances. In some cases, we may limit or deny your request because the law permits or requires us to do so, or if we are unable to adequately verify your identity. We will not discriminate against individuals who exercise their privacy rights under applicable law.
- **Revocation of Consent.** Where we process your personal information based upon consent, you may revoke consent. Please note, if you revoke consent for processing of your personal information, we may no longer be able to provide you with our services.

Submitting Requests

You may exercise the rights described above by contacting us as indicated in the "Contact Information" section below. In some jurisdictions, if you disagree with our denial of a request, you may appeal our decision by contacting us with the subject line "Appeal." If you are not satisfied with our response and you are located in a jurisdiction that allows, you may have a right to lodge a complaint with your local supervisory authority, which includes the Office of the Australian Information Commissioner and European Union member state data protection authorities.

Note that we may require you to prove your identity. We may verify your identity by phone call or email. Depending on your request, we will ask for information such as your name, the last presale you participated in, or the date of your last interaction with us. We may also ask you to provide a signed declaration confirming your identity. Following a request, we will use reasonable efforts to supply, correct or delete personal information about you in our files.

Children

Our services are not directed toward children (as defined by local law) nor do we knowingly collect information from children (as defined by local law). If you are a parent or legal guardian and think your child has provided us with information, please contact us at the information provided below to request we delete your child's information.

How We Protect and Retain Information

No method of transmission over the internet, or method of electronic storage, is fully secure. While we use reasonable efforts to protect your personal information from unauthorized access, use, or disclosure, we cannot guarantee the security of your personal information. In the event that we are required by law to inform you of a breach to your personal information we may notify you electronically, in writing, or by telephone, if permitted to do so by law.

We retain your personal information for only as long as necessary to fulfil the purposes outlined in this Privacy Policy, including for the purposes of satisfying any legal, accounting, or reporting requirements, unless a longer retention period is required or permitted by law. To determine the appropriate retention period for personal information, we consider the amount, nature, and sensitivity of the information, the potential risk of harm from

unauthorized use or disclosure of the information, the purposes for which we obtained the information and whether we can achieve those purposes through other means, as well as applicable legal requirements.

Transmission of Information to Other Countries

Because of our multi-national presence, we transmit information between and among our affiliates and other third parties as discussed in this policy. As a result, your information may be processed in a foreign country where privacy laws may be less stringent than laws in your country or jurisdiction. Nonetheless, where possible, we take steps to treat your personal data using the same privacy principles that apply in your country or jurisdiction. By submitting your personal data to us, you agree to the transfer, storage, and processing of your information in a country other than your country of residence including, but not limited to, the United States. Please contact using the information below if you would like more information on how we transfer data to another jurisdiction.

Third-Party Applications/Websites

For your convenience, we may provide links to websites and other third-party content or services that we do not own or operate. The websites and third-party content to which we link may have separate privacy notices or policies. Please note, we have no control over the privacy practices websites, or services that we do not own. We encourage you to review the privacy policies of any third-party website or application for details about such third party's privacy practices.

Changes To This Privacy Policy

We may change our privacy policy and practices over time. To the extent that our policy changes in a material way, the policy that was in place at the time that you submitted personal information to us will generally govern that information unless we receive your consent to the new privacy policy. Our privacy policy includes an "effective" and "last updated" date. The effective date refers to the date that the current version took effect. The last updated date refers to the date that the current version was last substantively modified. If we make a material change to our privacy notice, we will attempt to notify you through email or through a website pop-up.

Contact Information

If you have any questions, comments, or complaints concerning our privacy practices, or if you need to access this Privacy Policy in an alternative format due to having a disability, please contact us at the appropriate address below. We will attempt to respond to your requests and to provide you with additional privacy-related information.

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