

campusM

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- **Product Documentation**

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Access the latest documentation for the campusM App Manager, Attendance, and Creative Studio

- Introduction to the App Manager
 - React Native – Building for Future Engagement
 - Managing the App Manager Environment
 - Managing the App and Its Services
 - Managing campusM Attendance
 - Managing Creative Studio
 - Managing Product Integrations
 - campusM Quick Polls
 - Managing Token-Based Authentication
 - Appendixes
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- **campusM Release Notes**

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Stay informed about the features and capabilities included in campusM

- 2026
 - 2025
 - 2024
 - 2023
 - 2022
 - 2021
 - 2020
 - 2019
-

2018

- 2017

• Training

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Learn how to use campusM, and manage it, in these training sessions.

- campusM Essentials
- campusM How to
- Creative Studio How to
- Product Integrations
- Attendance
- AEK (Application Extension Kit)
- campusM Knowledge Acceleration Program

• Knowledge Articles

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Answers as provided by our product analysts, to commonly raised questions.

- 3rd Party App Allowed List
- App Center FAQ
- App Store Listing Information Configurable in App Manager
- App Store Reviews – Sharing Good Practices
- Are there default Android/iOS icons available for campusM?
- Best practice for reporting issues through Salesforce
- campusM Release Cycle – Native App Deployments
- Can a closed Salesforce case be re-opened?
- Chrome browser identifies connection as "Not Secure"
- Configure SSL on campusM Connect Layer
- Connect Layer Troubleshooting
- Connect Layer - Managing Hard Disk Space
- Creating Curl Requests for Testing Services
- Customer ability to close Salesforce Cases
- Disabling TLS 1.0 and TLS 1.1 Encryption Protocols
- Ex Libris Offices' IP Addresses
- Frequently Asked Questions - transferring Apple and Google account hosted by Ex Libris to your own account
- How are Apple Push Service certificates renewed?
- How can I seamlessly link out from campusM or Library Mobile to an authenticated web app?

- How do I prepare for the iOS 11 release?
- How do I request a Support Portal Login for a new staff member?
- How do I restore Background Color changes to tiles when a mouse hover occurs with Homescreeen v2.0 enabled?
- How do I restore my tiles background color with Homescreeen v2.0 enabled?
- How to transfer campusM to an App Store account?
- How should we prepare for the switching to React Native?
- How to Add Custom Fonts to Creative Studio Pages
- How to Add New App Manager Accounts
- How to customize portal's side bar menu and breadcrumbs
- How to enable compression on the Tomcat server
- How to export and import a Creative Studio entity?
- How to force users to logout?
- How to generate a list of registered users
- How to populate a notification group using a CSV file
- How to preview the Personalization Available version of the Homescreeen in your Web App
- How to Request an Upgrade for Native Apps
- How to Reset Apple Device List in Apple Developer Account
- How to Send BCC Notifications
- How to set up the App Store and Google Play accounts access?
- Is campusM Apple App Transport Security (ATS) compliant?
- Knowledge Acceleration Program - Q&A
- Legacy Sunset
- Migration to Oracle Analytics Server and Data Visualization
- Obtaining Application Statistics from Apple's App Store and Google's Play Store
- Play Store Data Safety Form Submission
- Potential Differences Between Preview and Production Environments
- Pre-configuring iBeacon Parameters
- Preparing for iOS Updates
- QuoVadis root SSL certificates causing issues for Android 4.x users
- Requesting a new Product Integration (PI) not available for campusM
- RoleSync - Troubleshooting
- Service Provider (SP) Metadata Exchange for the campusM Preview Environment
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- Sharing Distribution Certificates
- SSO Link-outs Requiring Reauthentication Each Session on the campusM iOS App

Timetable Data Refresh Mechanisms

- Tips for Advanced Document Searching in the Customer Knowledge Center
 - Tomcat logs configuration
 - Updating App Privacy Details for the App Store
 - Viewing System Status for SaaS Environments
 - How does Ex Libris handle slow running tiles?
 - What permissions does the campusM Android app require?
 - What procedure should be followed to alert Ex Libris of a system down?
 - Where can I find campusM Preview App Manager for configuring the upcoming monthly release?
 - Which certificate should be used when configuring SAML SSO in campusM?
 - Working with custom domain names on hosted ExLibris environments
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• Product Materials

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Learn more about our product offerings, and how they can serve your needs

• Implementation

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Understand methodology and requirements to facilitate successful implementations

- General
 - Implementation Guides and Configuration Forms
 - Useful Resources
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• Library Mobile

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Access the latest documentation for Library Mobile

- Product Documentation
 - Library Mobile Release Notes
 - Implementation Guides and Configuration Forms
 - Product Materials
 - Training
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