rocket.chat

Rocket.Chat Plans

Full feature comparison

Free		Enterprise		
Up to 100 concurrent users	Up to 50 users	Custom users	Custom users	Custom users
Community	**Starter**	**Commercial**	**Government**	**Defense**
Open-source edition for basic communications needs Not suitable for production environments, regulated, compliance-driven, or reliability-dependent environments.	Ideal for technical evaluation or small businesses A self-managed workspace with access to the latest Rocket.Chat's paid capabilities.	Secure collaboration for commercial enterprises Deployment flexibility and complete control over regulatory frameworks.	Sovereign communications for public sector agencies Data sovereignty and jurisdictional control with extensive audit capabilities.	Mission-grade communications across defense and intelligence Clear deployment paths for air-gapped environments and Zero Trust frameworks.

	Community	Starter	Commercial	Government	Defense
Deployment & Infrastructure Hardening					
On-premises deployment	✓	✓	✓	✓	✓
Premium and dedicated cloud hosting			✓	✓	✓
Launchpad deployment			✓	✓	✓
Air-gapped deployment			✓	✓	✓
High availability architecture with automated failover			✓	✓	✓
Disaster recovery			✓	✓	✓
DISA STIG-hardened deployment*				✓	✓
Data Protection & Encryption					
End-to-end encryption	✓	✓	✓	✓	✓
Export end-to-end encrypted chats	✓	✓	✓	✓	✓
Automated content moderation and monitoring	✓	✓	✓	✓	✓
Custom data retention policies			✓	✓	✓
Data loss prevention policy			✓	✓	✓
FIPS 140-3 validated cryptography*			✓	✓	✓
Post-quantum end-to-end message encryption*					✓
Post-quantum transport layer encryption (TLS)*					✓
Identity & Access Management					
Active Directory / LDAP authentication	Basic capabilities only	✓	✓	✓	✓
Single sign-on (SAML, OAuth 2.0, OpenID Connect)	Basic capabilities only	✓	✓	✓	✓
Multi-factor authentication (MFA)	Basic capabilities only	✓	✓	✓	✓
LDAP and SAML user groups mapping	Basic capabilities only	✓	✓	✓	✓
Role-based access controls	✓	✓	✓	✓	✓
Custom roles		✓	✓	✓	✓
Zero Trust Architecture					
Attribute-based channel access control (ABAC)*			✓	✓	✓
Dynamic attribute-based access controls			✓	✓	✓
Support for Policy Decision Point (PDP) integration			✓	✓	✓
Information Governance & Compliance					
Administration security event logging				✓	✓
Audit trails - messages, files, and sessions				✓	✓
Authentication and access logs	✓	✓	✓	✓	✓
Compliance-ready reports and exports			✓	✓	✓
ISO 27001 certification	✓	✓	✓	✓	✓
SOC Type 2 assurance			✓	✓	✓
HIPAA-supportive with BAA available			✓	✓	✓
FINRA and MiFID II ready - compliant messaging and trade communication record keeping			✓	✓	✓
Supports NIS2 and DORA requirements for critical sector operational resilience			✓	✓	✓
Support for GDPR compliance			✓	✓	✓
Global accessibility compliance (WCAG 2.1) - Devices SIA certified	✓	✓	✓	✓	✓
Iron Bank certified				✓	✓
DoD IATO up to 6.6				✓	✓
Listed on AWS Marketplace for the Intelligence Community (C2AP)				✓	✓
Classified network operations - NIPR, SIPR, JWICS				✓	✓
Secure messaging					
Conversation taxonomy	✓	✓	✓	✓	✓
Direct and group messaging	✓	✓	✓	✓	✓
Threaded conversations	✓	✓	✓	✓	✓
Message formatting	✓	✓	✓	✓	✓
Message editing	✓	✓	✓	✓	✓
Message lifecycle management	✓	✓	✓	✓	✓
Delivery and read receipts		✓	✓	✓	✓
Searchable chat history	✓	✓	✓	✓	✓
Multimedia and data sharing	✓	✓	✓	✓	✓
Automatic messages translations			✓	✓	✓
Audio and video messages	✓	✓	✓	✓	✓
Localization in 64 languages	✓	✓	✓	✓	✓
Voice calls - available as an add-on					
Peer-to-peer internal voice calls via WebRTC	✓	✓	✓	✓	✓
Screen sharing during calls			✓	✓	✓
Call controls			✓	✓	✓
Presence-aware call transfers			✓	✓	✓
Centralized call routing and user availability management			✓	✓	✓
Auditable call records - completed, missed, failed, and transferred			✓	✓	✓
In-conversation call records			✓	✓	✓
Mobile voice - iOS and Android			✓	✓	✓
SIP integration - connects to existing PBX and PSTN infrastructure			✓	✓	✓
Video meetings					
Video integrations - Jitsi, Google Meet, Zoom	Only Jitsi Meet and Bigblue&button integrations	✓	✓	✓	✓
Secure Peer-to-peer video conferencing with integrated chat rooms	✓	✓	✓	✓	✓
Multi-party conferencing (Pexip)*	✗	✗	✗	✓	✓
Federation & Interoperability					
Native Matrix protocol Federation			✓	✓	✓
Screen sharing during calls			✓	✓	✓
Invitation-based federated collaboration			✓	✓	✓
Secure file sharing across distributed channels			✓	✓	✓
Cross-domain message read receipts			✓	✓	✓
Federation moderation and banned users list			✓	✓	✓
Transparent audit messaging for federated rooms			✓	✓	✓
Microsoft Teams bridge			✓	✓	✓
XMPP bridge			✓	✓	✓
Sovereign AI - available as an add-on					
BYO Self-hosted LLM			✓	✓	✓
Thread and channel summarization			✓	✓	✓
General Q&A			✓	✓	✓
Role-based access control			✓	✓	✓
Source attribution			✓	✓	✓
Prompt augmentation			✓	✓	✓
Model agnostic architecture			✓	✓	✓
Multi-model support			✓	✓	✓
Data pipeline control and governance			✓	✓	✓
Data sensitivity classification support			✓	✓	✓
Data versioning support			✓	✓	✓
Agentic RAG			✓	✓	✓
Prompt guardrails			✓	✓	✓
Intelligent search			✓	✓	✓
Model Context Protocol (MCP)* support			✓	✓	✓
Security-Optimized Mobility					
Mobile biometrics	✓	✓	✓	✓	✓
Mobile data at rest encryption	✓	✓	✓	✓	✓
Push notifications	Up to 10,000 per month	Unlimited	Unlimited	Unlimited	Unlimited
Secure ID-only push notifications			✓	✓	✓
Custom mobile push gateway			✓	✓	✓
MDM and AppConfig support*			✓	✓	✓
Extensibility & Customization					
Apps integration	Limited to 3 private apps, 1 public app, 1 marketplace app	✓	✓	✓	✓
Apps Engine - custom apps, bots, and workflows	✓	✓	✓	✓	✓
General Q&A			✓	✓	✓
Embeddable chat (APIs, SDKs) or iFrame	✓	✓	✓	✓	✓
Visual customization			✓	✓	✓
White labeling			✓	✓	✓
Custom themes, emojis, sounds and status			✓	✓	✓
System Performance & Scalability					
Presence service	Up to 100 users		✓	✓	✓
Multiple instance architecture			✓	✓	✓
Microservices scaling			✓	✓	✓
High-volume concurrent users			✓	✓	✓
Workspace and channel throughput			✓	✓	✓
Performance monitoring and alerts			✓	✓	✓
Server logs	✓		✓	✓	✓
Services					
Standard support					
Mission critical support - available as an add-on					
Professional services - available as an add-on					

* Available on 2026 roadmap