



Terms and Conditions of Service

Introduction

Foreign Wheels is the fictitious designation of the sole proprietorship of Paulo André Rodrigues Oliveira, PT258379367, dedicated to the arrangement of transport and legalization of imported vehicles in Europe. The goal is to simplify the import process, ensuring transparency, legal compliance, and convenience for the customer.

By contracting Foreign Wheels services, the customer fully accepts these Terms and Conditions.

Import Process

Foreign Wheels provides a browser extension and an online form to initiate the vehicle import process. The customer can start the process in different ways:

- **Browser Extension:** While browsing online used car marketplaces, such as mobile.de or AutoScout24, the extension displays import quotes. By clicking on “Buy Now,” the browser redirects to an online form already filled out with the vehicle's details.
- **Website:** The customer can also directly access the Foreign Wheels website and fill out the form independently, indicating the vehicle ad link.
- **Direct Contact:** The process can also be initiated via social media, email, WhatsApp, or phone.

No data provided to the extension is stored or shared. Other data shared between the customer and Foreign Wheels is protected and never given to other entities, regardless of the platform chosen for sharing.

Form Completion

- The customer fills out the online form with their contact details, vehicle specifications, and desired additional services. The following additional services are available:
 - **Negotiation:** Contact and negotiation of the vehicle's price with the seller. This service includes an online vehicle history search to justify a price reduction. Fixed cost: €100 (VAT included).
 - **PPI – Pre-Purchase Inspection at Origin:** Inspection of the vehicle at a specialized workshop near the point of sale to proactively assess its condition. The cost of this service is determined on a case-by-case basis and charged directly to the customer.
- Foreign Wheels reviews the request and sends a detailed proposal with the total costs.

Confirmation and Payment

- The negotiation fee, if applicable, is charged before contacting the seller.
- After accepting the final proposal and settling the vehicle payment at origin, an invoice is issued for the arrangement of the transport and the legalization service.
- Transportation and taxes that must be paid directly by the new vehicle owner are not included in the fee charged to the customer. When these taxes are due, the customer will be notified and assisted in paying them directly to the issuing entities.



Transport and Legalization

- Foreign Wheels arranges vehicle transportation to Porto, Portugal, using trusted transportation companies, where an extraordinary technical inspection, commonly known as Type B Inspection, will be performed.
- This service is paid directly to the transportation company, which is responsible for the vehicle while it's being moved.
- The legalization process begins, including fee payments and handling of the necessary bureaucracy.
- After the legalization process, Foreign Wheels arranges the delivery of the licensed vehicle to the destination requested by the customer.

Troubleshooting Legalisation Issues

If the vehicle fails the mandatory technical inspection in Portugal, Foreign Wheels offers the following options to the customer:

- **Rectification in Porto:** The customer may choose to correct the faults identified during the inspection. In this case, Foreign Wheels can organise and coordinate the necessary repairs, with additional costs to be agreed with the customer, depending on the type of repair required.
- **Shipping to Final Destination:** If the customer prefers, they may choose to ship the unfit vehicle to its final destination. In this case, Foreign Wheels will proceed with its shipment and a refund for the costs not incurred due to the failure of the technical inspection.

Payment and Refund Policy

The amount charged by Foreign Wheels refers exclusively to the arrangement of transportation and legalization services, not including the amount paid by the customer to the vehicle seller.

Payment Methods

The following payment methods are accepted:

- Bank Transfer

Refunds

The vehicle negotiation service is non-refundable but transferable to another vehicle if the initial purchase does not proceed.

The vehicle purchase at origin is non-refundable, as it is a direct transfer to the seller.

In case of unforeseen circumstances, cancellation, or withdrawal, Foreign Wheels offers a full refund of the unexecuted arrangement and legalization fees. For example, transportation costs already paid to the carrier are non-refundable.

Refunds will be processed via bank transfer and must be requested within 30 days after the respective service execution.



Disclaimer

Foreign Wheels acts as a mediator, organizing and facilitating vehicle transport and legalization.

While efforts are made to safeguard the customer, including research on the seller's credibility and vehicle history, the choice and purchase of the vehicle are the customer's sole responsibility.

We do not assume responsibility for damages, theft, or losses during transport, and the customer should rely on the carrier's insurance.

Foreign Wheels is not responsible for delays caused by carriers, public entities, or force majeure events.

Dispute Resolution

Any dispute will be resolved under Portuguese law, with the court of the district where Foreign Wheels is based having jurisdiction.

If data needs to be shared with the relevant authorities for dispute resolution, it will be provided promptly.

Changes to Terms and Conditions

Foreign Wheels reserves the right to amend these Terms and Conditions at any time, with changes communicated to the customer in writing or published on the official website.

Contact

If you have any questions or would like to proceed with the process, we are available to clarify all points and ensure your import goes as smoothly as possible.

Thank you for trusting Foreign Wheels!

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