

FAQ Categories	Questions	Answer
Fabric	What type of fabric is this made of? For example, is it made of cotton, polyester, or another material?	The MUSICOZY Bluetooth headband is crafted from a blend of 80% cotton and 20% polyester. This fabric combination ensures excellent breathability and sweat-resistance, making it ideal for use during exercise.
Device	Will the MUSICOZY Bluetooth headband connect to Alexa for sound? Additionally, is it capable of pairing with both my phone and the TV simultaneously?	Our Bluetooth headband can connect to various devices with Bluetooth functionality, such as mobile phones, computers, laptops, TVs, and even voice assistants like Siri. However, please note that it does not support simultaneous pairing with two devices at the same time.
Clean	Is the MUSICOZY Bluetooth headband sleep headset machine washable?	Yes, you have the option to either machine wash or hand wash the MUSICOZY Bluetooth headband. Rest assured, it is designed to withstand washing without fading or deforming.
Charge	How long does the MUSICOZY sleep headphones take to charge and how long does the battery last?	The MUSICOZY Bluetooth headband requires 1-2 hours to fully charge, and you can enjoy up to 10 hours of usage after a full charge.
Difference	What are the key differences between this newer version and the older version?	The newer version features advanced Bluetooth 5.2 technology, which enables quicker and more stable connections. Additionally, it is compatible with a wide range of Bluetooth devices.

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Connect	<p>The newer version integrates advanced Bluetooth 5.2 technology, allowing for faster and more stable connections. Moreover, it is capable of connecting to a wide range of Bluetooth devices.</p>	<ol style="list-style-type: none"> <li>1. Disable Bluetooth on your phone.</li> <li>2. Press and hold the "ON/OFF" button on the headband until the Red/Blue light starts flashing.</li> <li>3. Enable Bluetooth on your phone and search for the device named "musiCozy". Once found, establish a connection.</li> <li>4. After successfully pairing the Bluetooth headband with your phone, you can enjoy listening to music or answering calls directly through the headband.</li> </ol>
Sound	<p>Is there an option to disable or adjust the volume of the power off or low battery alerts? This is particularly important to me when I am sleeping, as loud notifications can be disruptive.</p>	<p>Based on customer feedback, the MUSICOZY Bluetooth headband has been enhanced to address this issue, ensuring that it will not reoccur.</p>
Package	<p>Does it come with a charger included?</p>	<p>Yes, the package includes a charging cable. Here is the list of items included:</p> <ul style="list-style-type: none"> <li>1 * Bluetooth Headband</li> <li>1 * Charging Cable</li> <li>1 * User Manual</li> </ul>
Warranty	<p>Does this sleep mask come with any warranty coverage?</p>	<p>MUSICOZY is dedicated to delivering top-quality products and offers a 365-day after-sales service for each customer.</p>

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Charging Cables	Is it possible to obtain a longer charging cord? Are there any related accessories available for purchase?	Certainly! MUSICOZY store offers two different charging cables for you to choose from. The Type-C charging cable comes with three lines, while the other charging cable has two lines, similar to the Android system.