

TubShroom Troubleshooting Guide and FAQ

How does TubShroom work?

TubShroom features a unique mushroom-shaped design with long, flexible strands that catch and collect hair as water flows through the drain. It allows water to freely pass through while capturing hair and other debris, ensuring a clog-free drain.

How can I clean my TubShroom?

Here are our recommended best-practice cleaning and maintenance instructions. The TubShroom® is dishwasher safe, and is safe to virtually any bleach-free cleaner in your home. We definitely recommend rinsing the TubShroom® every time that you clean the hair by simply holding it in the stream of warm running water. If your TubShroom® already accumulated some soap sediment, we suggest that you squeeze the TubShroom® a few times in your hand. It will help break up any substance built up on the inside of the unit helping the cleanup process. Then you can soak it in a water and non-bleach cleaner solution, and then use an old toothbrush to clean it. It is recommended to clean TubShroom once a week or as needed. This cleaning method seems to work best after prolonged use. We also recommend this all-purpose cleaner solution:

All-Purpose Cleaner: Mix 1/2 cup vinegar and 1/4 cup baking soda (or 2 teaspoons borax) into 1/2 gallon (2 liters) water.

How should the TubShroom fit in the drain?

The TubShroom was designed to sit about 0.5" higher than the drain opening to allow for the water and hair to pass through to the strainer part.

I have crossbars in my drain, will the TubShroom work for me?

Unfortunately, the TubShroom does not work with drains with existing crossbars as there isn't enough depth for the TubShroom to operate. The only course of action would be to remove the crossbars in that drain. Here is a step by step guide on how to remove it:

<https://homeguides.sfgate.com/remove-bathtub-drain-crosspiece-27076.html>

Here is a video: <https://www.youtube.com/watch?v=6X7YLMY3o3k>

Does the TubShroom operate as a stopper? Can it hold water in the tub?

No, the TubShroom is NOT a stopper. It only catches hair and debris from going down the drain. It DOES NOT block the drain. It is a drain filter, NOT a drain plug. If you wanted to fill the tub with water you would have to remove it from the drain and insert a conventional drain plug and/or drain cover.

We offer a StopShroom model whose purpose is to stop water in the drain.

What sized drain is the TubShroom meant for?

The TubShroom Fits any standard 1.5" – 1.75" tub drain.. TubShroom fits inside the drain, neatly collecting and concealing hair around it, unlike regular, unsightly bathtub hair catcher plugs that go over the drain.

Is TubShroom easy to install?

Yes, TubShroom is incredibly easy to install. Simply remove your existing drain cover, insert the TubShroom into the drain, and press it down until it sits flush with the tub surface. No special tools or complicated instructions are needed.

Will TubShroom slow down the water drainage in my bathtub?

TubShroom is designed to allow water to flow freely through its gaps while catching hair and debris. In most cases, it does not impede the water drainage. However, if you notice any slow drainage, it may be due to excess hair accumulation. Regular cleaning of TubShroom will prevent this issue.

Can TubShroom be used with a pop-up drain stopper?

TubShroom is not compatible with pop-up drain stoppers, as it requires direct contact with the drain opening to effectively catch hair. If you have a pop-up drain stopper, you can remove it or consider using a different hair catcher specifically designed for pop-up drains.

Is TubShroom safe for septic systems?

Yes, TubShroom is safe for use with septic systems. It does not interfere with the normal functioning of septic systems and helps prevent hair from entering the system, reducing potential clogs.