

DCFS HOTLINE QUESTIONS

Have the below Information
ready for Child Protection Hotline
(800) 540-4000

- Mother's name, date of birth, address and telephone number.
- Father's name, date of birth, address and telephone number if different than mother's.
- Child's name, date of birth, address, phone number, school child attends, current location of child.
- Does child have other siblings? Names and date of birth. Other relatives?
- Suspected perpetrator's name, age, address, telephone number, if known.
- What are the allegations?
- Location of incident?
- Who, what, when, where, and how.
- Frequency of abuse? How many times?
- Any visible marks, bruises, lacerations, etc.

Deputies need to note in their first report:

- The time the call was made.
- The 19 digit Hotline referral (SCAR) number
- The name of the Children's Social Worker (CSW) receiving the information