Accessibility at Wolters Kluwer Health, Learning and Practice

At Wolters Kluwer Health, Learning and Practice, we are committed to delivering accessible digital experiences for all users. We believe accessibility is essential to inclusion, product quality, and the success of our customers and colleagues. Our goal is to design and improve experiences, so they are usable by as many people as possible, including people who use assistive technologies.

We develop our digital experiences to align with Web Content Accessibility Guidelines (WCAG) 2.2 Level AA and continue to strengthen accessibility across design, development, testing, and content creation. Accessibility is not a one-time effort for us; it is an ongoing part of how we build and improve our products.

Our approach

We embed accessibility into the product development lifecycle. This includes:

- Inclusive design practices that consider diverse learner needs
- Automated and manual accessibility testing during development
- Testing with assistive technologies such as screen readers and keyboard navigation
- Ongoing improvements based on audits, user feedback, and institutional priorities

We recognize that accessibility requires collaboration across many disciplines, including UX, software engineering, quality engineering, content, and product management. This cross-functional approach helps us address accessibility more effectively and support long-term improvement.

Accessibility conformance information

For digital products, Wolters Kluwer Health, Learning and Practice makes Accessibility Conformance Reports, including VPAT-based documentation, available to help customers understand current accessibility support and ongoing remediation work. Where applicable, updated VPATs will be posted to the relevant accessibility page or can be provided upon request.

Because our products continue to evolve, accessibility documentation reflects the state of the product at the time of evaluation. We continue to review findings, prioritize remediation, and improve accessibility over time.

Continuous improvement

Accessibility is an ongoing effort. We continue to identify, prioritize, and remediate issues through regular reviews, collaboration with internal teams, and third-party assessments where appropriate. Our focus is on making steady, meaningful progress and improving access for all users.

Accessibility conformance documentation

Review and download existing platform Voluntary Product Accessibility Templates (VPATs):

Voluntary Product Accessibility Templates (Nursing Education)

Accessibility requests, questions, comments or suggestions

If you encounter an accessibility barrier, or would like to request accessibility documentation for a Wolters Kluwer Health, Learning and Practice product, please email **HLPAccessibility@wolterskluwer.com**

When you reach out, please include:

- Product name
- Page or feature you were using
- Description of the issue
- The assistive technology or browser you were using, if relevant

Alternate format requests can be directed to the AccessText Network (ATN), a clearinghouse for publishers providing e-files to post-secondary Disability Support Offices within the United States and our territories. Visit the **AccessText Network** or send an email to **permissions@lww.com** with the subject line as "Alternate Format"