

AlphaPilotAPS Subscription Key Facts

1. **Membership Agreement:**
 - A contractual 24-month agreement upon signing.
 - Priced at £80 per month for 2 hours of flying (£40 per hour).
 - No upfront simulator training fees.
 - Basic Training (12 hours) is fully sponsored by AlphaTech at a rate of £2,500 including VAT.
 2. **Cancellation:**
 - Possible within the first 12 months only under specific circumstances, subject to applicable charges.
 3. **Payment Details:**
 - Monthly subscription payments are processed via Stripe under a Continuous Card Authority.
 - A valid payment card must always be held on file.
 4. **Training Requirements:**
 - All members must adhere to both the **AlphaPilotAPS Standards Document** and the **AlphaTech Standards Document**.
 - Basic Training must be completed within 4 weeks unless otherwise agreed with AlphaTech.
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Formation of Contract

- Your contract is formed upon acceptance of these Terms & Conditions during the online onboarding process.
 - The contract is strictly between you and **AlphaTech**.
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Course Commencement & Basic Training

1. **Start of Training:**
 - Basic Training may begin upon signing the agreement and after you have completed the required self-study component.
 - Subscription payments begin on the 4th day of the first month following enrolment.
 2. **Basic Training Duration:**
 - Must be completed within 4 weeks of the first training session.
 - If not completed within this timeframe, a **£155 refresher training surcharge** will apply.
 3. **Additional Training Fees:**
 - If additional instruction is required beyond the 12-hour sponsored Basic Training, further training will be charged at **£65 per hour**.
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Subscription Terms

1. **Membership Plans:**
 - **Standard Scheme:** £80 per month (2 hours at £40 per hour, paid in advance).
 - Unused hours roll over for up to **7 months**, with a maximum accumulation of **14 hours** in credit.
2. **Payments:**
 - Payments are due in advance on the **4th of each month**.
 - A **£5 processing fee** applies for manual payments if no card is held on file.
 - Missed payments incur an **£8 late fee**, and AlphaTech reserves the right to suspend bookings until the account is brought up to date.
3. **Membership Renewal & Cancellation:**
 - Membership renews automatically unless **30 days' notice** is provided in writing.
 - Early cancellation within the first 12 months is permitted only in cases of:
 - Relocation outside the UK or Ireland
 - Medical incapacity (minimum 3 months)
 - Demonstrable financial hardship
 - Pregnancy
 - Requests must include supporting documentation (for example, medical certificate, relocation proof).

Membership Pause Policy

1. **Requesting a Pause:**
 - Pause requests must be made in writing or by email.
 - A membership may be paused for a **minimum of 1 month and a maximum of 3 months**.
 - A maximum of **two pause periods** is permitted within any **three-year period**.
2. **Effects of a Pause:**
 - No further hours will accumulate while the membership is paused.
 - All currently booked simulator slots will be **cancelled immediately** at the time of pause.
 - Members cannot make or amend bookings during the pause period.
3. **Using Accumulated Hours While Paused:**
 - Members may fly using hours accumulated prior to the pause period by paying a **£20 charge per slot booking**.
 - Bookings made under this arrangement are subject to standard cancellation and attendance terms.
4. **Reinstatement:**
 - Upon reinstatement, members may be required to complete a **retraining session** to re-establish proficiency.
 - A **£159 retraining fee** may apply.
 - Returning members must operate as **First Officer** until re-evaluated for command standard.

Bookings & Cancellations

- Minimum booking duration: **2 hours per session**.
- Cancellations made within **24 hours** of a booked slot incur a **£40 cancellation fee**.
- Members may book simulator sessions up to **12 months in advance**.
- Booking of sessions are completely the responsibility of the user
- AlphaTech reserves the right to reschedule or cancel sessions due to technical issues, maintenance, or instructor availability. In such cases, affected members will be rebooked at no additional cost.

Insurance & Liability

- AlphaTech maintains **£10 million public liability** and **£5 million employer's liability** insurance coverage.
- All equipment must be used responsibly and in accordance with instructor direction.
- Intentional damage to AlphaTech property or simulator systems will incur a **£1,500 damage fee**, in addition to any legal recovery costs.
- AlphaTech accepts no liability for indirect losses such as travel, accommodation, or incidental expenses arising from training disruptions or cancellations.

General Terms

- Memberships are **non-transferable** and for the named individual only.
- Members must comply with all AlphaTech safety, operational, and conduct policies at all times.
- AlphaTech reserves the right to suspend or terminate membership in cases of misconduct, unsafe behaviour, or breach of contract.
- AlphaTech reserves the right to **adjust pricing or amend these Terms & Conditions** with **30 days' written notice**.
- In exceptional circumstances (such as regulatory changes or force majeure events), AlphaTech may temporarily suspend operations without liability.

For and on behalf of AlphaTech