

IDAHO RURAL WATER ASSOCIATION

2025

WATER RALLY REPORT



MISSION STATEMENT

To provide technical assistance, training, and a strong representative voice for the benefit of Idaho's drinking water and wastewater utility systems.

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Cover photo: Redfish Lake shoreline in Central Idaho.

“

Without IRWA's help many of the water systems that I manage would have had to hire additional help to complete the inspections. Many of these systems are small communities of 25 or 30 connections and the owners don't have extra funds for projects.

”

MICHAEL P. SMITH
CONTRACT WATER OPERATOR IN IDAHO

ABOUT IRWA

Idaho Rural Water Association (IRWA) is a 501(c)(3) non-profit organization originally formed in 1987 to provide training and technical assistance to drinking water and wastewater utilities in Idaho with populations under 10,000. Our team of 23 proudly serves hundreds of neighborhoods, communities, and towns throughout the state who have limited access to vital equipment, funding, knowledge, and other resources to ensure their residents have access to clean drinking water and sanitary wastewater management. From lending equipment, to providing one-on-one expertise, to hosting valuable professional trainings, IRWA's cost-effective services are critical to empowering our smallest drinking water and wastewater systems to protect human and environmental health for the people of Idaho. On average, IRWA's dedicated team will assist with over 120 utility systems per month, from systems of less than 25 users to cities with thousands of households.

OUR MEMBERSHIP

While it is not required for a system to be part of IRWA's membership to benefit from our services, we encourage water operations

specialists to join to grow their professional expertise and connect with the greater network of Idaho water and wastewater specialists. Our membership in 2024 includes 370 drinking water and wastewater utilities across Idaho, as well as over 160 industry vendors and additional supporters who value the mission of IRWA. As an IRWA member, a system benefits from:

- Access to an annual membership directory
- Additional discounts on our cost-effective training and annual conference registrations
- A subscription to our quarterly technical publication, *The Water Gram*
- Representation in local, state, and federal lawmaking spaces
- No-cost consultations on water rights and water-related legal questions
- Eligibility for scholarships towards higher learning and operation specialist training assistance
- Access to technical resources including equipment and educational material
- Opportunities to participate in IRWA's Awards of Excellence to recognize superior performance from utilities and individual professionals



IRWA
Commitment to Quality

IDAHO RURAL WATER ASSOCIATION
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LETTER FROM THE CEO



It is once again my pleasure to present the Idaho Rural Water Association to Idaho's Congressional Delegation on behalf of the critical work being accomplished to safeguard and enhance Idaho's drinking water and wastewater infrastructure, as well as its dedicated workforce.

In Idaho, 98% of drinking water and wastewater utilities serve rural communities with populations under 10,000, facing immense challenges in providing safe, affordable water services. These small, rural areas often struggle with limited economies of scale and a shortage of technical expertise. With lower median household incomes and higher utility rates compared to larger urban centers, the cost of compliance with federal regulations can be disproportionately burdensome for rural residents.

Since 1987, Idaho Rural Water Association has provided unparalleled technical assistance and workforce development for our state's most vulnerable communities. These communities rely on drinking water and wastewater systems that often lack the funding, experience, and training necessary to navigate complex regulations and industry requirements. The work of IRWA is indispensable to ensuring that small, rural utilities can achieve and maintain compliance with stringent water quality standards that protect public health and ensure sanitary, quality services for all Idahoans.

Small communities across Idaho will tell you: the dollars invested in rural water programs have a direct and tangible impact on the health and quality of life for their residents. These local water

suppliers are not only serving their neighbors – they are neighbors themselves, many of whom rely on the very water they provide each day. The success of these programs is fundamental to keeping local water systems running efficiently and safely.

Idaho Rural Water Association proudly serves and represents over 370 drinking water and wastewater utilities, encompassing rural towns, small businesses, unincorporated communities, and other low-population systems. In addition to utility members, IRWA is supported by over 163 industry vendors and other key stakeholders who recognize the importance of our mission.

The Association is governed by a seven-member Board of Directors comprised of volunteer professionals from member utilities. Our dedicated team of 23 employees provide statewide operational services and managerial support to the drinking water and wastewater utility systems in Idaho.

Investing in rural water programs such as IRWA is not only a cost-effective way to meet the regulatory needs of rural communities, but it also ensures that federal funding produces real, measurable results – making a positive difference in the daily lives of Idaho's most underserved populations.

On behalf of IRWA, I thank you for your continued support of our mission to improve water quality and infrastructure across Idaho's rural communities. Your partnership is key to ensuring a sustainable, safe water future for all Idahoans.

Shelley Roberts

Shelley Roberts
Chief Executive Officer

THE IRWA TEAM

Front row, L to R: Tondee Clark, Carrie Gilstrap, Shelley Roberts, Tina Manolopoulos, Ashton Detrich

Middle row, L to R: Tom Romesberg, Kurtis Hart, Craig Sturman, Jason Frank, Casey Fisher, Kerry Huss

Back row, L to R: Eric Seyb, Chris Johnson, Dion Holton, Jeff Cook, Ethan Jayne, Ralph Shelton

Not pictured: Jake Slater, Mariesa Parker, Gary Sievers, Adrianna Cardoso, Luke Kawano, Cooper Atkinson, Orlando Osuna, Courtnie Dawson, and Robert Moore.



ABOUT IRWA'S DRINKING WATER PROGRAM

IRWA's Drinking Water Program serves to secure access to safe, clean drinking water for Idaho's most rural populations, including small towns, unincorporated communities, and isolated neighborhoods spread throughout the state.

To conduct this valuable work, USDA Rural Development provides funding for three Drinking Water Circuit Riders – technical experts who travel to small water utilities across a designated portion of the state – to provide equipment, training, and technical assistance for drinking water industry professionals.

Circuit Riders Jeff Cook, Kerry Huss, and Dion Holton, each covering hundreds of miles in their designated region of Idaho, boast 60 years of combined experience in the field. Some of their services include assistance in the following areas:

- Providing expertise on general or specific topics of the operation and maintenance of treatment facilities.
- Providing vital resources to ensure a rural water system's stability financially, operationally, and regulatorily.
- Addressing and correcting violations in regulatory compliance through education and planning.
- Using specialized equipment to detect underground water line leaks and locate water lines that have been mapped incorrectly.



Jeff Cook; Drinking Water Circuit Rider, Southeast and Central Idaho



Kerry Huss; Drinking Water Circuit Rider, Southwest Idaho



Dion Holton; Drinking Water Circuit Rider, Northern Idaho

- Conducting utility rate studies for analysis of the financial side of drinking water distribution.
- Providing one-on-one coaching and training for operations specialists working towards licensure.
- Providing support and expertise during emergency situations within the system.



IRWA Circuit Rider pays a visit to city clerk Lee Belt in the City of Greenleaf.



IRWA provides assistance in an excavation to locate and repair a leak in the water distribution system of the City of Glens Ferry.



IRWA Circuit Rider Jeff Cook conducts a training on Water Distribution.



Water Operations Specialists at the Horseshoe Bend Redwood water tank during an IRWA visit.

BY THE NUMBERS:

\$814,750+

SAVED FOR 31 DRINKING WATER SYSTEMS.

1,578

HOURS SPENT ON SITE WITH UTILITIES

862

SYSTEMS VISITED

1,046,514

IDAHOANS SERVED

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Provided emergency leak locating services** in several communities such as the cities of Paul, Hagerman, Plummer, and Parma, and most notably a substantial water leak in the City of Stites that was losing as high as 28,000 gallons per day.
- **Prevented unnecessary excavation of water lines** with the use of line locating technology in several communities, including the Cities of Lapwai, Peck, and Weiser.
- **Provided support and solutions** in an emergency situation when mechanical difficulties shut down half the treatment facility in the City of Glens Ferry.
- **Conducted valuable rate study** for the City of Firth to analyze the financial impact of system changes to the city and water users.
- **Provided expert guidance** on drinking water infrastructure and personnel planning for several drinking water systems, including emergency response planning, assessing risk and resilience, and maintaining state and federal standard compliance.

ABOUT IRWA'S WASTEWATER PROGRAM

IRWA's Wastewater Program protects public and environmental health and maintains sanitary, reliable wastewater management for Idaho's most rural populations, including small towns, unincorporated communities, and isolated neighborhoods throughout the state.

USDA Rural Development provides funding for two Wastewater Circuit Riders to travel to rural and small wastewater utilities across a designated portion of the state to provide support, training, and technical assistance.



Craig Sturman,
Wastewater Circuit
Rider, Southeast and
Central Idaho



Kurtis Hart,
Wastewater Circuit
Rider, Western and
Northern Idaho

Circuit Riders Craig Sturman and Kurtis Hart, each one covering hundreds of miles in their designated region of Idaho, boast over 20 years of combined experience in the field. Some of their services include assistance in the following areas:

- Providing vital resources to ensure a rural wastewater system's stability financially, operationally, and regulatorily.
- Conducting qualitative measurements on the materials stored in wastewater lagoons – man-made bodies of water that receive, store, and treat wastewater.
- Utilizing cameras and other equipment to locate blockages and other issues within a sewer line.
- Aiding wastewater operations specialists in maintaining regulatory compliance on their operating permits through education and planning.
- Providing inspections and guidance on construction projects pertaining to a wastewater system.
- Providing support and expertise during emergency situations within the system.

BY THE NUMBERS:

\$447,000+

SAVED FOR 19 WASTEWATER SYSTEMS

920

HOURS SPENT ON SITE WITH UTILITIES

444

SYSTEMS VISITED

542,781

IDAHOANS SERVED



Conducting a sludge judge sampling at the lagoons of Princeton-Hampton Sewer District.



IRWA provides support during an excavation in Benewah County.



IRWA Circuit Rider Kurtis Hart assists in a sludge judging sampling session.



Participants using equipment in a wastewater training session.



Participants in a wastewater training session.

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Researched and secured funding** for the City of Bovill to install automatic sampling equipment to ease the burden to maintain compliance with a limited workforce.
- **Used IRWA equipment to locate eight system breaches** within the wastewater system at the Princeton/Hampton Sewer District and provide solutions to ensure the system remains within the compliance requirements of their permit.
- **Provided additional manpower** during annual collection system jetting for wastewater operations team of the City of Osborn when the primary operations specialist was incapacitated by a medical condition.
- **Presented the benefits of GIS (geographic information systems) and asset management planning tools** for the approval of the City of Franklin City Council for tracking repairs and logging asset locations year-round.
- **Used IRWA equipment to locate blockages** for several systems, including Sandpiper Shores Master Utility Inc. and the cities of Harrison, Worley, Castleford, and Fairfield, the latter of which risked exposing several homes to raw sewage due to significant blockage.

The USDA-Farm Services Administration funds one of IRWA's two Source Water Protection programs, which educates and assists rural communities in protecting their local drinking water source. By collaborating with operations specialists, industry experts, regulatory partners, local leaders, and community members, we empower water users to implement their own solutions to prevent water pollution and improve water quality.

Our Source Water Protection Specialist, Ethan Jayne, accomplishes this mission by identifying communities at risk of source water degradation and establishing an advisory team populated by citizens and individuals from federal, state, local and private organizations. The goal of each collaboration is the creation and implementation of a Source Water Protection Plan that balances the needs of all local stakeholders while meeting important health and safety regulations.



Ethan Jayne, Source Water Protection Specialist (Southeast/Central Idaho)

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Collaborated with 11 water systems** to develop a Source Water Protection Plan (SWPP) and an Emergency Response Plan (ERP), with four completed and submitted to the Department of Environmental Quality. Part of this process is providing continued and consistent support in public education and the implementation of the plan.
- **Conducted a case study** on the progress of one drinking water system with a completed SWPP to analyze their plan and implementation progress and identify opportunities for enhancement of our internal process.
- **Engaged with local communities** on understanding source water protection practices throughout Idaho, including at Pocatello's Portneuf Environmental Fair (Pocatello), the City of Robert's annual Market Lake Day, the Rural Success Summit, the City of Kimberly's Good Neighbor Days, a demonstration at Middleton Middle School, and career fairs at Pocatello High School and the College of Southern Idaho.
- **Identified valuable partnerships** with local environmental protection groups such as Friends of the Teton River and the National Resource Conservation Service.

BY THE NUMBERS:

4

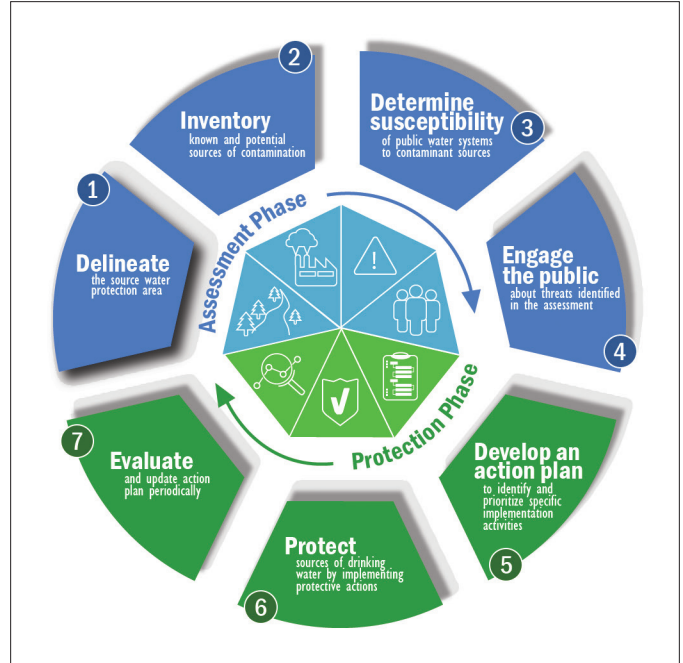
COMPLETED SOURCE WATER PROTECTION PLANS

7

SOURCE WATER PROTECTION PLANS IN PROGRESS

37,029

IDAHOANS SERVED



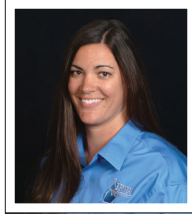
The elements of source water protection as explained by the US Environmental Protection Agency.

“ The Board received valuable assistance from Adrianna Cardoso on grants for the protection of our water source, including security fencing and other source water protections. The District saved innumerable dollars by utilizing Ms. Cardoso’s experience and timely assistance. ”

JOHN F. AUSTIN
MANAGER,
GREENFERRY WATER AND SEWER DISTRICT

Operating under the State Revolving Fund, the Idaho Department of Environmental Quality (DEQ) funds IRWA's two Source Water Protection (SWP) Specialists to assist Idaho water utilities in meeting goals set forth by the EPA's *Safe Drinking Water Act*.

SWP Specialists Adrianna Cardoso and Luke Kawano collaborate with drinking water systems to develop and implement Source Water Protection Plans (SWPPs), represent source water priorities through public education and industry training, and provide on-site technical assistance to utilities regarding protection and preservation of their drinking water source.



Adrianna Cardoso, Source Water Protection and Training Development Specialist (Southwest Idaho)



Luke Kawano, Source Water Protection Specialist (Northern Idaho)

Drinking water systems are identified for this assistance based on recorded violations in water quality standards, water systems operating in areas with degraded source waters, or requests from the systems.



IRWA Source Water Protection Specialist Luke Kawano conducting training at one of five Source Water Protection workshops.

BY THE NUMBERS:

10

COMPLETED SOURCE WATER PROTECTION PLANS: GREENFERRY WATER & SEWER DISTRICT, CASTLE MOUNTAIN CREEKS OWNERS ASSOCIATION, GARDEN VALLEY RANCHETTES HOMEOWNERS ASSOCIATION, TWENTY MILE CREEK WATER ASSOCIATION, YELLOW PINE WATER USERS INC., AND THE CITIES OF POTLATCH, TROY, WHITE BIRD, CASCADE, AND NEW MEADOWS

4

SOURCE WATER PROTECTION PLANS IN PROGRESS: CITY OF CRAIGMONT, KOOSKIA WATER DEPARTMENT, CITY OF DEARY, CITY OF MERIDIAN

149,439

IDAHOANS SERVED

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Arranged and hosted the Source Water Protection Workshops**, which were held in each region of Idaho. The Source Water Protection Workshops have been the primary outreach event for DEQ's State Source Water Program. However, due to staff shortages and turnover in recent years, the state has not held the workshops for several years. These workshops were targeted to not only water operators, but also decision makers, planning and zoning personnel, county commissioners, and city council members. The featured five full-day workshops focused on water protection in Idaho and were well attended throughout the state.
- **Provided specialized assistance** to a retirement community's water system with the highest concentration of PFAS in the state throughout the voluntary testing phase, following up with applying for, and receiving for \$2.25M in funding to solve the issue.
- **Assisted one of Idaho's largest municipalities**, the City of Twin Falls, in creating and implementing a source water protection ordinance.
- **Introduced a new training course on groundwater contaminants** for operations specialists participating in IRWA's annual spring conference, including an overview of contaminants' impact on human health, their initial sources, and the ways they infiltrate water sources.
- **Performed outreach to educate water operations specialists on source water protection** and the value of SWPPs in 17 cities, including Rockland, Firth, Victor, Tetonia, Ucon, Heyburn, Notus, Wilder, Kimberly, Hollister, Filer, Albion, Hagerman, Peck, Genesee, Lapwai, and Kooskia.



IRWA Source Water Protection Specialists Adrianna Cardoso and Luke Kawano presenting on source water protection in Coeur d'Alene.

“ The training options from IRWA have been instrumental in getting our operators licensed and keeping CEUs up to date. ”

JOSHUA BARNES
PUBLIC WORKS SUPERVISOR, CITY OF UCON

With funding provided by the Environmental Protection Agency (EPA), IRWA identifies Idaho's most disadvantaged rural drinking water and wastewater systems to provide support through funding, technical assistance, training, and other valuable resources. Overseen by the EPA, Program Coordinator Chris Johnson conducts a Community Action Assessment to identify a system's most critical needs, and develops a Strategic Action Plan to advance solutions to those needs, including locating state and federal funding sources, curating training and education opportunities, and more.



Chris Johnson,
EPA Program
Coordinator

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Conducted Community Action Assessments and Strategic Action Plans** for infrastructure and workforce development opportunities for Hampton Homeowners Association, Duck Valley Indian Reservation, Santa Fernwood Water & Sewer, Hamilton Place, the City of Lewisville, and the City of Bellevue.
- **Conducted research into funding opportunities for infrastructure improvements** for Evans Water Corporation, Hampton Homeowners Association, the City of Kamiah, the City of Richfield, the City of McCammon, the City of Soda Springs.
- **Provided educational resources** for developing an asset inventory for Fort Hall Indian Reservation to assist their new public works director.
- **Provided insight and assistance** to Mission Creek and Trail Creek water systems in developing an Emergency Response Plan.
- **Developed and conducted training sessions** for participating Boards of Directors and City Councils to better understand their drinking water and wastewater infrastructure and the workforce who support them.
- **Developed multi-hour cybersecurity assessment and implementation strategies** for tribal and small water systems.

BY THE NUMBERS:

213
SYSTEMS VISITED

326
HOURS ON SITE WITH UTILITIES

6
COMMUNITY ACTION ASSESSMENTS AND
STRATEGIC ACTION PLANS CONDUCTED

“ I offer a huge thank you to you and to your colleagues, including Jeff Cook, Chris Johnson, and Craig Sturman, who routinely visit and provide critical assistance and guidance helping us maintain compliance. ”

BRIAN A. REED
CITY ENGINEER/PUBLIC WORKS DIRECTOR,
KIMBERLEY, ID

“ I would like to thank your organization for the assistance with the Lead Service Line Inventories. It was important that this work was completed ahead of the October 16, 2024, deadline. IRWA assisted me to get the Inventory submitted on time. ”

ANNA MATTHEWS
SUNLIGHT TERRACE HOA

According to the US Government Accountability Office, studies estimate that there are over six million lead pipes distributing drinking water to 15 to 22 million people. The Environmental Protection Agency and other public health agencies have determined that no level of lead is safe for consumption.

Under the Lead and Copper Rule Revisions established by the EPA in 2021, all water systems must conduct a Lead Service Line Inventory to identify the materials of service lines connected to public water distribution.

IRWA was one of two organizations to be awarded a contract through Idaho DEQ to offer free assistance to water systems maintaining less than 1,000 drinking water connections in completing the required LSLI report. This year, drinking water systems were required to submit an initial inventory to DEQ by mid-October.

As industry members adapt to these new requirements, IRWA's LSLI Specialists – Jason Frank, Cooper Atkinson, Orlando Osuna, and Robert Moore – provide assistance with these inventories to ensure Idaho's most rural water systems maintain compliance under regulatory agencies.



Jason Frank,
Field Technician



Cooper Atkinson,
Lead Service Line
Inventory Specialist



Orlando Osuna,
Lead Service Line
Inventory Specialist



Robert Moore,
Lead Service Line
Inventory Specialist

BY THE NUMBERS:

76

LEAD SERVICE LINE INVENTORIES COMPLETED

16

LEAD SERVICE LINE INVENTORIES IN PROGRESS

16,390+

IDAHO SERVICE CONNECTIONS INVENTORIED WITH IRWA SUPPORT

THIS ASSISTANCE INCLUDES:

- Providing information on the LSLI requirements and process for systems unfamiliar with the new requirements.
- Collaborating with the water system owners and operators on a review of their records.
- Determining ownership of service lines and the material of each service line pipe within the distribution system.
- Accurately compiling the data into the LSLI template and assisting systems in submitting completed inventories to the Idaho DEQ online portal.
- Creating a plan for customer communication on the results of the LSLI to maintain transparency as required by compliance regulations.

Why is Lead a Problem?

Drinking water contaminated with lead poses a significant danger to public health.

Lead can affect almost every organ and system in adults. Some common effects:

- ☑ increased blood pressure
- ☑ decreased kidney function
- ☑ reproductive problems
- ☑ memory loss

It poses the greatest risk to infants, children under the age of 6, and pregnant women—potentially causing:

- ☑ premature birth
- ☑ delayed growth
- ☑ lower IQ
- ☑ learning/behavioral problems

0% The Environmental Protection Agency (EPA) and other public health agencies have determined that there is **no level of lead that is safe for consumption.**

Lead in drinking water usually comes from

- corrosion
- of pipes, solders (joints), or fixtures
- made of lead or brass
- that carry water from a treatment plant to houses or buildings.

Corrosion occurs when these plumbing materials come into contact with

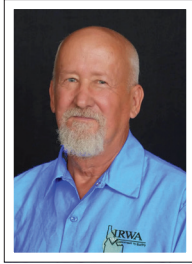
Lead in Drinking Water Infograph source - US Government Accountability Office.

HIGHLIGHTS FROM 2024:

- **Supporting Onaway Water & Sewer through LSLI process** after the retirement of their Operations Specialist and the vacancy of their Board of Directors.
- **Assisting the City of Peck through LSLI process** after the election of a new Mayor and the vacancy of their Operations Specialist.
- **Continuing to contact and support drinking water systems** who have not completed the LSLI to re-establish regulatory compliance.



Gary Sievers,
Apprenticeship
Coordinator



Tom Romesberg,
Technical Trainer



Casey Fisher,
Technical Trainer



Eric Seyb,
Technical Trainer



Jake Slater,
Administrative and
Apprenticeship
Program Specialist

It is anticipated that between 30 and 50% of the water industry's personnel will retire over the course of the next ten years, taking decades of invaluable institutional knowledge with them. For incoming drinking water and wastewater professionals, the requirements of licensing can be difficult to achieve; years of on-the-job experience and educational study are required to properly operate a water system.

First established in 2018, IRWA operates an apprenticeship program to establish newcoming drinking water and wastewater professionals in the industry and provide employment opportunities.

IRWA's Apprenticeship Program – led by Apprenticeship Coordinator Gary Sievers and conducted by Technical Trainers Tom Romesberg, Casey Fisher, Eric Seyb, and Administrative & Apprenticeship Program Specialist Jake Slater – pairs aspiring drinking water and wastewater operations specialists with employers, providing a combination of classroom learning and on-the-job training that provides each apprentice with the experience and knowledge necessary to become a licensed Operations Specialist.

BY THE NUMBERS:

14

APPRENTICES GRADUATED

54

ACTIVE APPRENTICES

33

PARTICIPATING EMPLOYERS

6,032

TECHNICAL INSTRUCTION HOURS CONDUCTED

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Celebrated 14 graduates of the program** who will continue their employment as licensed Operations Specialists with employers such as Nez Perce National Historic Park, the City of Driggs, McKinstry (University of Idaho), City of Riggins, and the City of Jerome.
- **Doubled our enrollment numbers and expanded the pool of participating employers by an additional 25%** to broaden the program's reach and create more opportunities for apprentices. New participating employers include the cities of Rupert, Filer, Twin Falls, Burley, and Weiser.
- **Established a Quality Pre-Apprenticeship program** to provide more flexibility for aspiring drinking water and wastewater professionals. The program includes four tiers of certification opportunities, between "Introduction to the Industry" and "Apprenticeship Candidate Enrollee."
- **Leveraged Idaho LAUNCH grant** to provide financial resources for apprentices.
- **Improved accessibility of classroom training** using virtual tools and resources.

“Merrick & Company would like to extend our sincere appreciation to IRWA for the superb technical assistance and training provided by IRWA staff. Without the leadership and engagement that is provided by IRWA, many small, rural, and underserved communities would not be able to own, operate, maintain, and manage their public water and wastewater systems.”

KRISTINA GILLESPIE-JAQUES
GOVERNMENT AFFAIRS & FUNDING
SERVICES PRACTICE LEADER, MERRICK

ABOUT IRWA'S APPRENTICESHIP PROGRAM



Students participating in the PreApprenticeship Program visit the City of Hailey Wastewater Treatment Plant.



Pre-apprentices at the Hailey Idaho Wastewater treatment plant laboratory.



Governor Brad Little signs proclamation for Idaho Apprenticeship Week.



IRWA Apprenticeship Coordinator Gary Sievers and CEO Shelley Roberts introduce the Apprenticeship Program to participants of our legislative breakfast event.



Apprentice Matthew Senitzer receives certification of completion alongside Apprenticeship Coordinator Gary Sievers and the Mayor of the City of Driggs.



Hailey City Council celebrates the graduation of apprentice Mike Race upon completing the Apprenticeship Program with the Hailey Wastewater Department.



Apprentice Taylor Stanton receives certification of completion of program alongside his mentor Tom Mong with the City of Jerome.

ABOUT IRWA'S TRAINING PROGRAM

The IRWA Training Program provides fulfilling, impactful education opportunities for the workforce that maintains Idaho's drinking water and wastewater infrastructure by bringing together industry experts and local operations specialists to provide educational support in a classroom setting, often with hands-on exercises and one-on-one guidance.

Our courses fulfill the required Continuing Education Units (CEUs) for Operations Specialists to maintain their operating licenses, as well as keeping them up to date on best practices, technological advancements, and procedures for regulatory compliance.

Under the guidance of Tondee Clark, our Training Coordinator, IRWA continually reviews and adapts our training program to meet the needs of Idaho's drinking and wastewater industry professionals.

While IRWA receives funding intermittently from the Environmental Protection Agency to supplement training, our program relies on membership fees and internal funds to serve the needs of Idaho's operations specialists and other city leadership.



Tondee Clark;
Training
Coordinator

ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Increased attendance for our free "Webinar Wednesdays!" monthly series.** The most popular topics addressed included emergency response strategies, wastewater lagoon management, preparing for the impacts of cold weather on equipment and processes within water and wastewater systems, and mitigating potential cyber threats.
- **Introduced two new training courses for Idaho drinking water and wastewater operators.** "Instrumentation for Operators" offered hands-on experience in identifying, testing, and calibrating a variety of technology and tools consistently found in a water system with safety and accuracy. "Drinking Water Optimization for HABs and Jar Testing" is a course offered in partnership with the Idaho DEQ to establish "jar testing" to identify and mitigate harmful algal blooms in surface water resources. IRWA staff will teach jar testing when they visit systems who could benefit from this skill.

BY THE NUMBERS:

1,461

REGISTERED FOR IRWA TRAININGS

297

OPERATIONS SPECIALISTS ATTENDED
CERTIFICATION EXAM PREPARATION COURSES

77

TRAINING OPPORTUNITIES FOR OPERATIONS SPECIALISTS

- **Offered a Source Water Protection Workshop in five cities across Idaho**, in partnership with Idaho DEQ to connect operations specialists, planning & zoning personnel, county commissioners, and other local leaders on priority considerations for protecting water at the source.
- **Continued our series of preparatory classes for certification exams** required for drinking water and wastewater operations specialists to earn or maintain their licenses. We offered several courses throughout the year for the following licenses: Wastewater Collections I/II, Wastewater Treatment I, II, & III, Drinking Water Distribution I, II & III, and Drinking Water Treatment I/II.



Spring Conference participants take a facility tour as part of one of the many trainings offered.



IRWA staff participate in a training on drone technology.



Operations Specialists get hands-on training in an Instrumentation for Operators course.

IRWA HOSTS NRWA EMERGENCY RESPONSE TRAINING

In October 2024, IRWA had the distinct honor of hosting National Rural Water Association's annual Emergency Response Training at our state-of-the-art Technical Training Facility in Boise. **This incredible event brought together nearly 100 dedicated drinking water and wastewater professionals from 27 states and Puerto Rico for an intense 12-hour training designed to prepare them for a wide range of emergency scenarios.**

The challenges of delivering safe drinking water to rural communities are immense – ranging from aging infrastructure to limited local resources and specialized equipment. At IRWA's Training Center, participants received cutting-edge instruction on critical topics including electrical safety, potable water

options, the groundbreaking use of drones in emergency response, tactical planning, wildfire response, and the growing threat of cyber security vulnerabilities.

This event was further elevated by expert-led workshops from Idaho Power and other specialized industries, providing attendees with invaluable knowledge and skills from the best in the field. As we face increasingly complex water crises, both natural and human-caused, this training is more urgent than ever, equipping rural water professionals nationwide with the tools and expertise necessary to protect our most rural communities and ensure the resilience of our water infrastructure.



Russ Weedon of Idaho Power conducts a demonstration of electrical safety during emergency response.



IRWA Wastewater Circuit Rider Craig Sturman joins IRWA Source Water Protection Specialist Ethan Jayne on a demonstration with underwater drones.



IRWA Drinking Water Circuit Rider Kerry Huss assists in a demonstration of methods to bring potable water to communities in an emergency situation.



IRWA staff members preparing for the NRWA Emergency Response Training at our state-of-the-art training facility.



Participants of the NRWA Emergency Response Training take a tour of the iconic Blue Turf at Boise State University.



A representative from Idaho National Laboratory highlights the top ten cybersecurity issues that occur within a water system.



NRWA Emergency Response Training attendees take in a presentation.



IRWA LSLI Specialist Cooper Atkinson, and IRWA Field Technician Jason Frank.



NRWA's Specialized Emergency Response Circuit Rider Team.

The Idaho Water and Wastewater Agency Response Network (IdWARN) is a no-cost membership for utilities collaborating to prepare and respond to natural or manmade interruptions in service. Without adequate drinking water and wastewater services, Idahoans are vulnerable to deteriorating health in addition to other struggles such as property or financial loss. Managed by IRWA, IdWARN serves as a resource to restore essential services quickly and efficiently in the case of any emergency, including wildfires, floods, domestic terrorism, and other situations.

Overseen by EPA Program Coordinator Chris Johnson, IdWARN provides the following services:

- Coordinating Mutual Ad Agreements for systems and facilitating process for sharing emergency resources statewide
- Providing expedited aid and specialized resources to sustain operations during disasters
- Facilitating a forum for developing emergency contacts and relationships between over 100 member utilities
- Sharing state-specific information, expertise, and resources between member systems for emergency response preparedness
- Providing crucial technology and equipment to restore drinking water and wastewater services quickly and safely

BY THE NUMBERS:

107

ACTIVE MEMBERS

3

EMERGENCY RESPONSE DEPLOYMENTS

“

The dedication and professionalism of your team have not gone unnoticed. The thoroughness of the assessments and the practical solutions offered have greatly enhanced our ability to provide clean drinking water for our community.

”

KEVIN WAUHOB AND LARRY REYNOLDS
SCENIC PROPERTIES WATER ASSOCIATION



ACCOMPLISHMENTS IN 2024 INCLUDE:

- **Provided our emergency water trailer with storage for 1,000 gallons of potable water** for customer use in two different emergency situations in Cedar Springs Community Water Association when wells failed to produce drinking water supplies. Our water trailer allows for drinking water to be transported between functional water systems and those undergoing an emergency.
- **Provided our emergency water trailer** for Trow Creek Water Association while drinking water supplies were unavailable to water users due to maintenance on system's water tank.
- **Coordinated the awarding of \$340,000 in funding** for the Cedar Creek Water Association after an emergency situation where their well failed to produce drinking water for water users.

“

In all fifty states, everyone has different challenges. From tsunamis to hurricanes, to tornados, to flooding, to freezing to heat. We all come together, and we can go down there, see what a community needs, and help them solve what they need to solve.

”

JOE JANSON
EMERGENCY RESPONSE TRAINING PARTICIPANT
AND MINNESOTA RURAL WATER ASSOCIATION
WASTEWATER TECHNICIAN

ABOUT IRWA'S ANNUAL CONFERENCES

Idaho Rural Water Association hosts two annual conferences – one each spring and one each fall – for Idaho's drinking water and wastewater professionals as well as other city leadership, providing five total days of networking and training for attendees.

With over 75 training courses, the two conferences provide the opportunity for industry professionals to earn their required

Continuing Education Units (CEUs) in a few days and one location. The training courses include the most current techniques and expertise for managing our state's water and wastewater utilities, including presentations, hands-on practice, and field trips to off-site water and wastewater treatment plants.

Topics of these classes include:

- An overview of common groundwater contaminants
- Electrical safety
- Solutions for pressure problems within a distribution system
- Rehabilitating manholes
- Navigating new PFAS (Per- and Polyfluoroalkyl Substances) contaminant regulations
- Cybersecurity guidelines for systems
- Hands-on control valve training

Conference attendees are also given ample opportunity to network with each other through a variety of activities outside of class, and to engage with exhibitors representing the latest technology and services in the drinking water and wastewater industries. Our annual conferences draw more than 180 businesses to Idaho to interact with our state's industry professionals.

BY THE NUMBERS:

417

ATTENDEES

505

INDUSTRY EXHIBITORS

94

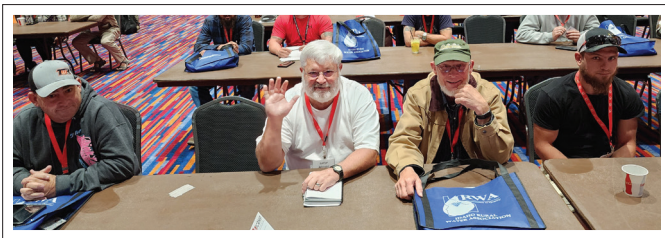
TRAINING OPPORTUNITIES OFFERED



Idaho Governor Brad Little and Robert Dial, IRWA Board President, presenting the 2024 Friend of Rural Water Award.



One of IRWA's offered hands-on trainings at the Spring Conference takes attendees outdoors.



Conference attendees settling in for a training session.



Fall Conference participants perusing nearly 100 exhibition booths.



Spring Conference attendees at the Opening Session.



IRWA CEO Shelley Roberts, USDA's Executive Director Richard Rush, USDA Rural Development Deputy State Director Noel LaRoque, and IRWA's Board of Directors.

2ND ANNUAL "BREAKFAST SPLASH" AT THE IDAHO STATEHOUSE

On February 13, 2024, IRWA proudly hosted its second Annual "Breakfast Splash" event in the First Floor Rotunda of the Idaho State Capitol, marking a critical moment for engagement between Idaho's legislators and key leaders in the rural water and wastewater sector. This event is not just a casual gathering – it is an invaluable opportunity for IRWA representatives to personally connect with lawmakers from across the state, providing them with a deeper understanding of the essential services IRWA offers to rural drinking water and wastewater systems in their districts.

The "Breakfast Splash" also serves as a vital forum for legislators to communicate the unique water challenges facing the communities within their districts, ensuring that the concerns and needs of their constituents are heard and addressed. As we continue to face



IRWA Team represents rural water interests in the Idaho Statehouse.

growing pressures on our water infrastructure, this event provides an important platform for fostering collaboration and advancing solutions that will safeguard the future of Idaho's rural water systems.

2024 TONY ELFERING MEMORIAL SCHOLARSHIP RECIPIENTS

Named after a beloved and dedicated IRWA staff member who passed away in 2009, the Tony Elfering Memorial Scholarship has awarded thousands of dollars to the children of operations specialists within IRWA's membership to use towards secondary education opportunities. **It is our pleasure to have awarded two scholarships to applicants Connor Johnson from the City of Firth, and Hayden Kimpton from the City of Preston.**

The scholarship is fully funded by proceeds of our raffle events at annual conferences and from IRWA's golf tournaments. This year, we reached a record number of golf tournament participants who supported the scholarship, ensuring our continued support for the children of our dedicated water system members.



2024 Scholarship Awardee Hayden Kimpton with newly born daughter Daisy.



2024 Scholarship Awardee Connor Johnson.

NRWA ETHICS TRAINING

In March 2024, IRWA was called upon to host representatives from National Rural Water Association as they conducted a nationwide ethics training course for 50 state affiliates and Puerto Rico. The training served to reaffirm the stringent standards of quality service that Idaho industry experts connect to our dedicated team. IRWA was honored to be selected to represent the nation through collaboration with leaders of NRWA on this training course.



IRWA hosts a nationally-broadcasted ethics training for NRWA state affiliates.

DEQ EMERGENCY GENERATOR FUNDING

Through funding provided for technical assistance under the Bipartisan Infrastructure Law (BIL), Idaho's Department of Environmental Quality awarded IRWA \$950,000 for the purchase of emergency generators to assist Idaho's water systems in providing drinkable water in the event of an emergency. These generators are critical for operating equipment, pumps, treatment systems, and other related infrastructure to provide potable water for

residents within a community undergoing a natural disaster or other emergency situation.

IRWA was selected to receive this funding because of our connections statewide through our circuit rider programs and as the managers of IDWARN – Idaho's drinking water and wastewater emergency network. Our organization is best equipped to distribute important emergency equipment to communities in need.

2024 NRWA WATER ASSOCIATION AWARDS

In September 2024, National Rural Water Association presented several annual Awards of Excellence to rural water associations nationwide during the annual WaterPro Conference in the historic port City of Savannah, Georgia. IRWA earned the award for "Outstanding Achievement in Communications, Publications and Public Relations." IRWA's Membership & Marketing Coordinator Carrie Gilstrap accepted the award on behalf of the Association.



IRWA staff accepts the Outstanding Achievement Award at NRWA WaterPro Conference.

2024 LEGISLATIVE WATER COLLEGE TOURS

In partnership with the Idaho Water Users Association (IWUA), the Idaho Farm Bureau, and other regional organizations, Idaho Rural Water Association (IRWA) participated in four legislative "water college" tours across Idaho in August. These tours – held in North Idaho, Nampa, Idaho Falls, and Bellevue – offered legislators and candidates a valuable opportunity to engage with key water and wastewater challenges facing our state, particularly the urgent need for robust infrastructure funding and the preservation of our vital water resources.

A central theme of these tours was the management of the Eastern Snake River Plain Aquifer (ESPA), which supplies nearly half

of Idaho's drinking water. During the Eastern Idaho tour, Governor Brad Little visited in person to announce the allocation of \$10 million in state funding to support long-term improvements to the ESPA and address ongoing water supply challenges in the region. This investment is a vital step in safeguarding our water resources and ensuring the health of the aquifer for future generations. The Water College events underscored the urgent need for continued support and investment in Idaho's water infrastructure to meet the growing demands of our state's communities, agriculture, and industry.



Idaho Water College tour of the City of Ketchum's Wastewater Treatment Facility.



Eastern Idaho Water College tour for Idaho legislators.

2024 IDAHO RURAL SUCCESS SUMMIT

IRWA participated in the second annual Idaho Rural Success Summit at the Shoshone Bannock Hotel in Fort Hall. The Rural Success Summit gathered representatives throughout Idaho on the basis of empowering rural communities and businesses through the sharing of resources. Over two days, a variety of the most

hard-pressing rural issues were addressed, including community health, small business administration, agriculture, broadband, infrastructure, and workforce. The team of IRWA found the event to be an excellent networking opportunity and eagerly anticipates attending next year's summit.

THE GREAT AMERICAN WATER TASTE TEST 2025

Each year, the National Rural Water Association hosts the Great American Water Taste Test competition during Rural Water Rally in Washington, D.C. Judges vote for the best drinking water from samples across the nation, considering color, clarity, smell and,

most importantly, taste. IRWA submits a contender from Idaho each year based on our own point system: representing **the best water in the state of Idaho this year is the City of Hollister.**

IRWA'S BOARD AND ADMINISTRATIVE STAFF

IRWA's operations are guided by both a strong administrative team and a board of directors elected by IRWA's membership. The IRWA Board of Directors is comprised of seven professionals from within our membership utilities who volunteer their time to govern the Association and shape the overall direction of our efforts.



ROBERT DIAL
President
Region IV
City of Firth



BEAU ZIEMER
**Vice-President, Awards
Committee Chair**
Region II
City of New Plymouth



AJ GRAY
**Secretary/Treasurer,
Legislative Director**
Region III
City of Rogerson



BRAD ANDERSEN
**National Director,
Conference Committee
Chair**
Region IV, At Large
Township Park
Water Company



BOB CULVER
**Director, Training
Committee Chair**
Region III, At Large
City of Jerome



BRIAN VAIL
Director
Region III, At-Large
City of Heyburn



PETE STAYTON
Director
Region I
South Fork Coeur d'Alene
River Sewer District

IRWA's administrative team manages the overall operations of our Association together, ensuring each team member has the tools and resources to provide our services to Idaho's hundreds of small drinking water and wastewater systems and the Idahoans who depend on them.



CARRIE GILSTRAP
Membership and
Marketing Coordinator



MARIESA PARKER
Administrative and
Financial Specialist

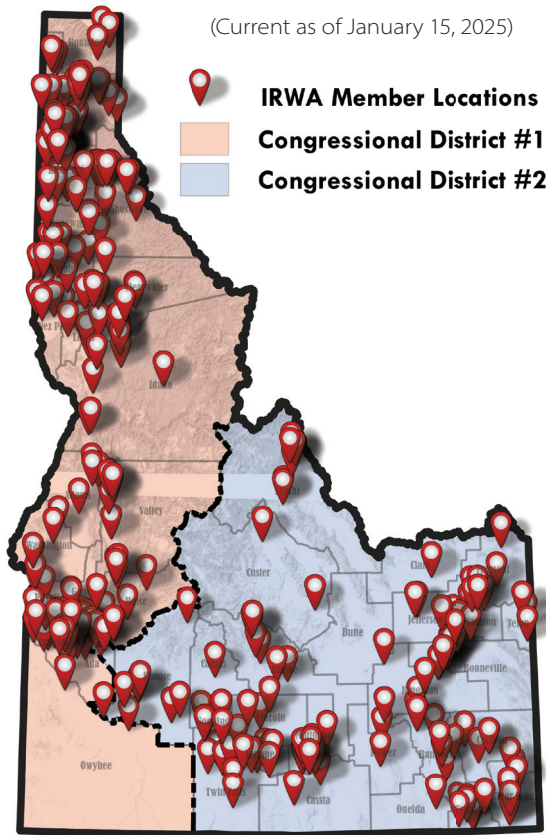


**TINA
MANOLOPOULOS**
Financial and Human
Resource Specialist

“ I have been a member of IRWA for several years, and could not have maintained and ran the water systems without the excellent help from Tondee. She is absolutely a great communicator and follows through on all my little or big problems that happen while running a water and sewer system. We would also like to thank Dion, who helped us extensively with the LSLI on both of the mobile home parks. ”

KARIN A. WENTZ

OWNER/PURVEYOR, PONDEROSA MOBILE HOME PARK LLC AND SCENIC MOBILE ESTATES LLC



(Current as of January 15, 2025)

545

TOTAL MEMBERS

371

SYSTEM MEMBERS
IN IDAHO

132

ASSOCIATE MEMBERS
& SPONSORS

36

INDIVIDUAL &
SUPPORT MEMBERS

6

OUT-OF-STATE
SYSTEM MEMBERS

Each red marker on this map represents the location of an IRWA member within our state. Note that multiple markers may not be entirely visible where there are multiple members at the same location.

**SYSTEM MEMBERS -
CONGRESSIONAL DISTRICT 1**

- Ahsahka Water & Sewer District
- Albeni Falls Dam
(U S Army Corps of Engineers)
- Alpine Meadows Water District
- Arrowhead Ranch Water Association Inc.
- Athol, City of
- Avery Water & Sewer
- Avista Corp Cabinet Gorge Dam
- Avondale Irrigation District
- Bayview Water & Sewer District
- Beeline Water Association
- Bennett Lumber Products Inc.
- Blanchard Cooperative Water Association
- Bonnors Ferry, City of
- Bonnie Laura Water Corp
- Bovill, City of
- Brundage Mountain Resorts LLC
- Bruneau Water & Sewer District
- Cabinet Mountains Water District
- Calder Water Association
- Caldwell, City of
- Caldwell Housing Authority
- Cambridge, City of
- Cascade, City of
- Cassandra Hills Owner Assn.

- Castle Mountain Creeks Owners Association
- Cataldo Water District
- Cave Bay Community Services Inc.
- Central Orchards Sewer District
- Central Shoshone County Water District
- Champion Home Builders
- Chateaux Water Association
- Clark Fork, City of
- Clarkia Water & Sewer District
- Clearwater Water District
- Coeur d'Alene, City of (Water Dept.)
- Coeur d'Alene Tribal Casino
- Coolin Sewer District
- Cottonwood, City of
- Cougar Creek Water Users Association
- Cougar Ridge Water & Sewer District
- Council, City of
- Covert Water Users Association
- Craigmont, City of
- Crouch, City of
- Crow's Nest Coop Water Association
- CTI-SSI Food Services LLC
- Culdesac, City of
- Dalton Water Association Inc.
- Deary, City of
- Desert View Estates Water Corp
- Donnelly, City of

- Dover, City of
- Duquette Pines Homeowners Association
- Eagle, City of
- East Greenacres Irrigation District 1
- East Hope Water
- East Lizard Butte Water Corporation
- East Shoshone County Water District
- Eight Mile Prairie Homeowners
- Elk City Water & Sewer Association
- Elk River, City of
- Emerald Estates Water Association
- Emmett, City of
- Evans Water Corporation
& Home Owners Association
- Farragut State Park
- Federal Cartridge Company dba CCI/Speer
- Fenn Water & Sewer District
- Ferdinand, City of
- Fruitland, City of
- Garden Valley School District
- Gem State Water LLC
- Genesee, City of
- Grand View, City of
- Grangeville, City of
- Greenferry Water & Sewer District
- Greenleaf, City of
- Hall Mountain Water Association

Harbor View Estates Water & Sewer District
 Harrison, City of
 Hauser Lake Water Association Inc.
 Hayden Lake Irrigation District
 Hayden Lake Sewer District
 Hecla Limited Lucky Friday Mine
 Helmer Water and Sewer District
 Hidden Valley Water Association
 Homedale, City of
 Hoodoo Water & Sewer District
 Hope, City of
 Horseshoe Bend, City of
 Huckleberry Bay Water & Sewer
 Idaho City, City of
 Indian Village Water Users Association
 Judgetown Water & Sewer District
 Jug Mountain Ranch Subdivisions
 Juliaetta, City of
 Kamiah, City of
 Kellogg, City of
 Kendrick, City of
 Kingston Cataldo Sewer District
 Kingston Water District
 Kooskia, City of
 Kootenai County Water District #1
 Kootenai School District #274
 Kootenai-Ponderay Sewer District
 Kuna, City of
 Laclede Water District
 Lacon Water Co Op
 Lake Forest Homes Association Inc.
 Lakeview Water Co Inc.
 Lapwai, City of
 Leisure Park Home Owners Association
 Lewiston, City of
 Lewiston Orchards Irrigation District
 Lookout Pass Ski & Recreation Area
 Lowman Ranger District
 Marsing, City of
 McCall, City of
 Mcguire Estates Water Users Association Inc.
 McKinstry ECO District 1 LLC
 Melba, City of
 Meridian, City of – Water Department
 Middleton, City of
 Midvale, City of
 Moose Draw Association Inc.
 Mores Creek Rim Ranches Water District
 Moscow, City of
 Mountain Shadows HOA
 Moyie Springs, City of
 Murphy Water System/Owyhee County
 Nampa, City of
 New Meadows, City of
 New Plymouth, City of
 Nez Perce National Historical Park

Nez Perce Tribe
 Nezperce, City of
 North Kootenai Water and Sewer District
 North Lake Recreational
 Sewer and Water District
 North Tomer Butte Water & Sewer District
 Notus, City of
 O.K. Water Association
 Oden View Estates
 Improvement Association Inc.
 Oden Water Association
 Onaway Water & Sewer Association
 Orofino, City of
 Outlet Water Association
 Panhandle Village Water
 Par Estates Homeowners Association
 Paradise Valley Water Association Inc.
 Parma, City of
 Payette, City of
 Payette Lakes Recreational
 Water & Sewer District
 Peck, City of
 Pierce, City of
 Pine Ridge Water & Sewer District
 Pine Villa Park & Water Association Inc.
 Pinehurst Water District
 Pleasant Acres Water & Sewer
 Plummer, City of
 Ponderosa Mobile Home Park
 Post Falls, City of
 Potlatch, City of
 Priest Lake Water LLC
 Priest River, City of
 Princeton-Hampton Sewer District
 Project Patch
 Rathdrum, City of
 Remington Water District
 Riggins, City of
 Rimrock Jr Sr Highschool
 Riverside Water & Sewer District
 Rolling Hills Water Co Inc
 Rose Lake Water Association Inc.
 Ross Point Water District
 Roswell Water Users
 Sagle Valley Water & Sewer District
 Santa-Fernwood Water and Sewer District
 Scenic Properties Water Association
 Schweitzer Utility Company
 Seasons Road Water Association
 Shamrock Villa Water Association
 Silverwood Theme Park
 SM Utilities Inc.
 Smeltonville, City of
 South Fork Coeur d'Alene River Sewer District
 South River Water Association
 Southside Water & Sewer District

Spirit Bend Water Association
 Spirit Lake, City of
 Spirit Lake Industrial Park
 Splendid Acres Water Association
 St Maries, City of
 St. Gertrude's Monastery
 Star Sewer & Water District
 Stites, City of
 Stoneridge Utilities
 Sunnyridge Water Corporation #3
 Symms Fruit Ranch Inc.
 Syringa Heights Water District
 Tensed, City of
 Terrace Lakes Water Company
 The Amalgamated Sugar Company
 The Edge Resort
 The Jughandle Corporation
 Trow Creek Water Association
 Troy, City of
 Vallivue School District #139
 Village 21 Water District
 Viola Water & Sewer District
 Wallace, City of
 Weir Gulch Water Association
 Weiser, City of
 West Bonner County School District 83
 West Bonner Water & Sewer District
 White Bird, City of
 Wilder, City of
 Wilderness Ranch Owners Association
 Winchester, City of
 Woodland Shores
 Water and Sewer Association
 Woodview Acres Property Owners
 Worley, City of
 Yellow Pine Water Users Association

**SYSTEM MEMBERS –
 CONGRESSIONAL DISTRICT 2**

Aberdeen, City of
 Agropur-Jerome Cheese
 Albion, City of
 American Falls, City of
 Ammon, City of
 Arco, City of
 Arimo, City of
 Ashton, City of
 Aspen Hollow Homeowners Association
 Atlanta Water Association Inc.
 Bailey Creek Community Association
 Bancroft, City of
 Basalt, City of
 Battelle Energy Alliance INL
 Bear Lake West
 Property Owners Association
 Bellevue, City of

OUR MEMBERSHIP

Bennington Water System
Birch Creek Culinary Water Company
Blackfoot, City of
Bliss, City of
Bloomington, City of
Bogus Basin Rec Area
Bonneville Joint School District #93
Buhl, City of
Burley, City of
Butte City, City of
Carey, City of
Caribou Acres Water Company
Castleford, City of
Challis, City of
Challis Joint School District #181
Clifton, City of
Clover Trinity Lutheran Church
Dayton, City of
Declo, City of
Dietrich, City of
Downey, City of
Driggs, City of
Dubois, City of
Eden, City of
Elk Bend Mutual Water Co. Unit #1
Elk Bend Sewer District
Evaqua Farms LLC
Fairfield, City of
Fairview Water District
Falls Water Company Inc.
Filer, City of
Firth, City of
Franklin, City of
Fremont County Sewer
Garden City, City of – Public Works Dept.
Georgetown, City of
Glanbia Nutritionals
Glenns Ferry, City of
Gooding, City of
GPOD of Idaho
Grace, City of
Greenfield Water & Sewer District
Groveland Water & Sewer
Hagerman, City of
Hailey, City of
Hansen, City of
Hazelton, City of
Heyburn, City of
Hollister, City of
Hulen Meadows Water Company
Idaho Supreme Potatoes LLC
Idaho Transportation Department #3
Idahoan Foods
Inkom, City of
Iona, City of
Island Park Village Association

Jerome, City of
Kanaka Rapids Ranch
Homeowners Water System Inc.
Karney Lakes Club Inc.
Ketchum, City of
Kimberly, City of
King Hill Domestic
Water & Sewer Users Assoc. Inc.
Lacey's Vista Acres Water Corp
Lava Hot Springs, City of
Lava Hot Springs Retreat Center
M & T Water & Sewer
Mackay, City of
Madison School District #321
Malad And Hilton Water Co. Inc.
Malad, City of
Marsh Valley School District #21
Mart Produce Corporation
McCammon, City of
Mellen Subdivision Water District
Menan, City of
Minidoka, City of
Minidoka County Schools #331
Montpelier, City of
Moore Water And Sewer Association
Mountain Home, City of
Mountain View Water Corporation
Murtaugh, City of
N&G Inc./Desert Winds Chevron
Newdale, City of
Oakdell Egg Farms LLC
Oakley, City of
Panorama Hills Water Company
Paris, City of
Paul, City of
Picabo Livestock Co. Inc.
Preston, City of
Reed's Dairy Inc.
Richfield, City of
Rigby, City of
Ririe, City of
Roberts, City of
Rockland, City of
Rogerson Water District
Rupert, City of
Salmon, City of
Salmon River Meadows Mutual Water
Sawtooth Estates
Water Users Association Inc.
Shelley, City of
Shoshone, City of
Shoshone-Bannock Tribes Utilities
Silver Sage Real Estate Property Owners
Simplot HQ LWAR
Snake River School District
Soda Springs, City of

South Park Estates Water and Sewer
St Anthony, City of
St Charles, City of
Stanley Sewer Association
Strawberry Mink Creek Water Association
Sugar City, City of
Sun Valley Water & Sewer District
Sunset Heights Water District
Swan Lake Culinary Water Company
Teton, City of
Teton Springs Water and Sewer Company
Tetonia, City of
Thunder Canyon Estates
Owners Association
Township Park Water Company
True West Beef
Twin Falls, City of
Ucon, City of
Valley Club Owners Association
Valley View Estates Water Users Association
Victor, City of
Waha Glen Water District
Wendell, City of
Weston, City of
Williams Lake Water & Sewer District
Woodville Water And Sewer

OUT-OF-STATE SYSTEM MEMBERS

Chobani Headquarters
East Shore Water Company
Rockford, City of
Fairfield Water Department (WA)
Aspens Pines Water & Sewer District
Teton Village Water & Sewer District

ASSOCIATE MEMBERS

120Water
Ackerman-Estvold
Ambiente H2O Inc.
American Flow Control
American Leak Detection of the ILNW
Ameriwest Water Services Inc.
Anatek Labs Inc.
APSCO LLC
Ardurra – Meridian
AY McDonald Manufacturing Company
Big Sky Industrial Services
BioLynceus LLC
Black Mountain Software Inc.
Branom Instrument Company
C.H. Spencer LLC
Cimco-GC Systems Inc.
CIP Construction Technologies
Clearwater Economic Development Assoc.
Clow Valve Company
Consolidated Supply Company

OUR MEMBERSHIP

Critical Power Products & Services LLC
Cues Inc.
Davidson Sales & Engineering
Desert Bio Tech
DFW Plastics Inc.
Dorsett Controls
DuBois Chemicals Inc.
EJ
Filtration Technology Inc.
Ford Meter Box Company
Forsgren Associates Inc.
Frank J. Martin
Furrow Pump
General Pacific Inc.
Hach
HECO Engineers
HLE
Horrocks Engineers
Hubbell Utility Solutions – Waterworks
Hydro Specialties Company
Idaho Central Credit Union
IFW Products LLC
Independent Rep Service
J-U-B Engineers Inc. – Main
Lamb Weston
LaTech Equipment
Laura Schroeder Law Offices PC
M & H/Kennedy Valve
Maguire Iron Inc.
Master Meter Inc.
Metron
Metroquip
MIDCO Diving & Marine Services
Mountain West Waterworks
Mueller
Neptune Technology Group
Nexom
One.7 Inc.
Owens Pump & Equipment
OXARC Inc.
Pacific NW Sales
Precision Pumping/Automation Systems
Prestige Worldwide Technologies LLC
Prinsco
Process Technology Inc
PumpTech LLC
Reiner Pump Systems Inc.
RH2 Engineering
Rhino Pumps
Rocky Mountain Valves & Automation
Romac Industries
RootX
Roscoe Moss Company
Rubicon Applied Divers
Rural Community
Assistance Corporation (RCAC)

Rural Water Financing Agency
Sensus – a Xylem Brand
ServLine by HomeServe
Sherwin-Williams
SpectraShield Liner Systems
SWS Equipment Inc.
Tap Master Inc.
TD&H Engineering
TechStar
TMG Services Inc.
Tnemec – Call Coating Consultants
Trenton Corp
TRIPAC
Triplepoint Environmental
Univar Solutions
USABlueBook
Vega Americas
Vermeer Mountain West
W-Cubed
Waterford Systems
Western Engineering
Western States Automation
Western States CAT Equipment
Western Systems & Fabrication
Winn-Marion Companies
Xerxes
Xylem Dewatering Solutions

INDIVIDUAL MEMBERS

Berg, Carla
Brown, Jack
Christensen, Eric
Gallihier, Sherman
Gantenbein, Ken
King, Lonnie
Krasowski, Thomas
Longley, Marc
Martini, Ralph
Palfreyman, Terry
Ragains, Terry
Roy, Joan
Scallorn, Tom
Turnipseed, Robert C.
Wood, Greg
Rhoney, Andrea
Drake Diversified LLC
Sauer, Diane

SUPPORT MEMBERS

Basic American Foods
Boise, City of
Chubbuck, City of
Eagle Sewer District
Eastern Idaho Regional Sewer District
Idaho Department of Corrections
Idaho Falls, City of

Idaho National Laboratory
KWS Seeds LLC
McCain Foods USA Inc.
Pocatello, City of
Pullman, City of
Rexburg, City of
Riverence Provisions Inc.
Sandpoint, City of
Veolia Environment
Water Systems Management Inc.

IRWA SPONSORS

DIAMOND

Advanced Control Systems
Goble Sampson Associates
III-A
Integrity Inspection Solutions Inc.
Merrick & Company

SAPPHIRE

Analytical Laboratories Inc.
Core & Main – Meridian
Great West Engineering Inc.
GSE Construction Company Inc.
ICRMP
Mountainland Supply Company

OPAL

Advanced Pump & Equipment Inc.
Automation Werx LLC
Control System Technology
Delco Western
DN Tanks Inc.
Energy Management Corporation
Ferguson Waterworks
H.D. Fowler Company
HydroCorp Cross-Connection
Control Services
Integrity Pump Solutions
Keller Associates Inc.
Lumos & Associates Inc.
MISCOwater
Northwest Safety and Risk Services
Riverside Inc.
VT Scada by Trihedral
Whitney Equipment Company
Zenner USA Inc.

THE WATER GRAM (QUARTERLY MAGAZINE)

Our magazine is distributed to all our members, with additional copies available for everyone attending our annual conferences. Approximately 1,400 copies are printed and distributed every three months. An interactive digital version of *The Water Gram* is shared via email, and is always available online at www.idahoruralwater.com/the_water_gram.php.



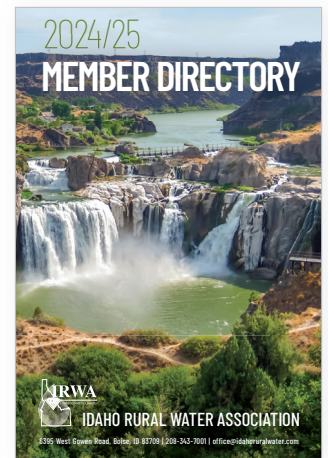
TRAINING & EVENTS CALENDAR

These calendars are mailed to every licensed water and wastewater operations specialist and municipality in our state. We recently distributed over 3,000 copies for 2025.



IRWA MEMBER DIRECTORY

The directories offer a convenient resource for our members to contact one another, agencies like DEQ and EPA, as well as local and federal legislators. In 2024, we provided more than 1,200 copies of this resource to our membership.



FIND MORE INFORMATION ABOUT US ONLINE AT
WWW.IDAHORURALWATER.COM



**THANK YOU
FOR YOUR SUPPORT!**



IDAHO RURAL WATER ASSOCIATION

6395 West Gowen Road, Boise, ID 83709

(208) 343-7001 | (855) 245-9250 toll free | (208) 343-1866 fax | office@idahoruralwater.com