

AI PRIVACY NOTICE

1. Introduction

This AI Privacy Notice provides you information on how TransferMate Limited and its affiliates (“We”, “Us”, “Our”) protects your personal data in Our use of AI Tools (software applications that incorporate AI technology). This notice supplements Our Privacy Policies which can be viewed [here](#).

2. Personal Data Processed by AI Tools

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| Why do We use AI when processing personal data? | We process your personal data using AI Tools to improve the efficiency, quality and speed of Our processes. These processes are already happening manually and include but are not limited to AML, adverse media and sanctions screening, KYC/KYB onboarding, and periodic reviews. See Our Anti-Money Laundering policy and the Terms & Conditions for further details of Our processes. |
| What type of personal data do We process? | In using AI Tools, we may process different types of personal data such as but not limited to: <ul style="list-style-type: none">• Personal details (e.g. name, date of birth)• Contact details (e.g. email address, home / business address, telephone number)• Identification information (e.g. passport, drivers licence)• Financial information (e.g. bank account details) |
| What lawful basis do We rely on? | We rely on legitimate interest as a lawful basis when using AI Tools. |
| Who do We disclose personal data to when using AI Tools? | We use AI tools provided by third parties as listed on Our Sub processor register which can be viewed here . Supplier due diligence is completed on all third parties processing customer information; this includes confirming compliance with data protection legislation. None of your personal data is used solely by the AI technology provider to improve their AI products. |

For further information about how We process your information, or if you do not wish to have your information processed by AI Tools, please contact us at dpo@clunetech.com.