Verkada

Modern Cloud-Based Security for the Agile Healthcare Organization

Protect patients and staff with next-gen physical security that is easy to manage at scale.

verkada.com

Leading cloud-based physical security

Healthcare organizations today face evolving challenges, from patient and staff safety to regulatory compliance and operational pressures. With a unified physical security platform and real-time data, they can improve situational awareness, respond faster to incidents, and use video-based insights to enhance care delivery.

Verkada is #1

in cloud video security & cloud access control**

ECRMC
El Centro Regional Medical Center
An Agency Of The City Of El Centro

80% reduction
in workplace violence incidents*

NHS
Liverpool Heart and Chest Hospital
NHS Foundation Trust

Instant response
to health, safety, and security events*

GRAND
MENTAL HEALTH

90% fewer
systems to manage*

*As estimated by the customer. Prior results do not guarantee outcomes.
**2023 Novaira Insights market share data for video surveillance cloud solutions (world excl. China). 2024 Omdia worldwide market share data for cloud-native, access control solutions that push mission-critical services into the provider's cloud tenancy; excludes ACaaS solution providers that materially split the execution locus for analytics between on-premise hardware and cloud.

Verkada

Why healthcare organizations choose Verkada

Experience a new level of simplicity with Verkada. Bring your entire security operation together under one cloud-managed platform, complete with automatic software updates and robust privacy controls. Gain actionable insights with information integrated across devices.

Access footage from anywhere and rapidly investigate using AI with freeform text

Empower teams with proactive alerts and a simple, intuitive interface

Instantly share footage via SMS or a direct link and auto-generate incident reports

Strengthen liability protection with unlimited archiving and 24/7 recording

IT-friendly with bandwidth-efficient cameras and no DVRs/NVRs to upkeep

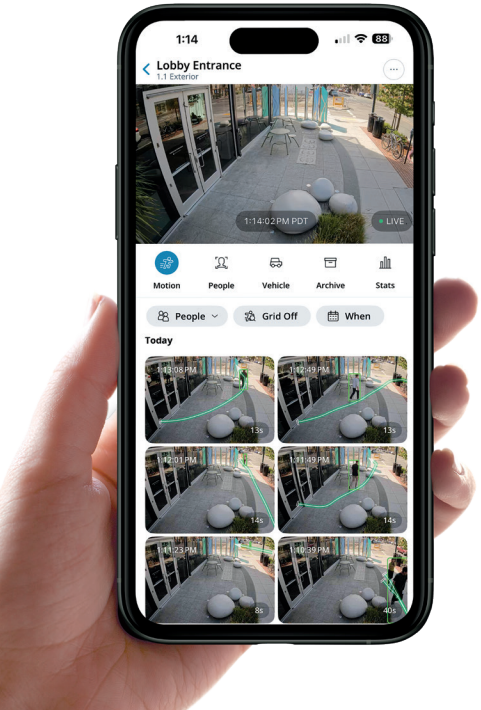
Easy multi-site management with granular user permissions

Up to 10-year warranty, predictable renewal costs, and unlimited user seats

Top-rated technical support — available 24/7 via email, phone, or live chat

High-level security and compliance — ISO 27001/27017/27018/27701, SOC 2 Type 2, and support for HIPPA requirements

Built on Zero Trust principles with Enterprise Controlled Encryption (ECE), SSO, MFA, and SAML authentication



El Centro Regional Medical Center

"The transformation in our security operations is profound. We've moved from reactive to proactive management, significantly cutting down the response times and increasing overall site safety."

Bill DuBois,

Emergency Preparedness Director

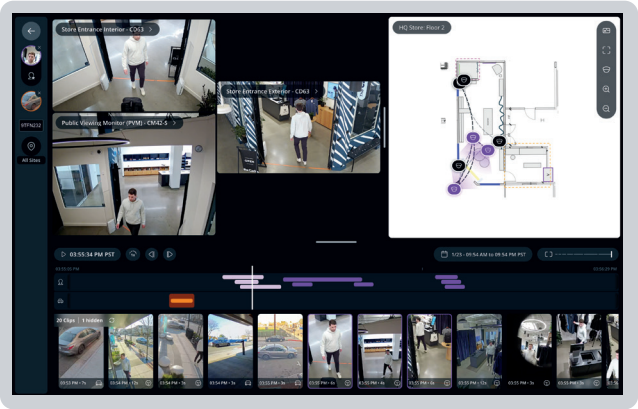
Chapters Health System

"Simple is the word that stands out with Verkada. Investigations take minutes when they used to take hours."

Michael Parkin,

Director of IT Security

Protect patients and frontline staff to support exceptional care



Accelerate investigations using AI

- From locating missing patients to investigating altercations, quickly search across your entire camera fleet in seconds using face search or plain-text descriptions.
- Instantly reconstruct event timelines to see where someone went, which vehicle was involved, and what happened. Streamline incident reporting with AI-generated summaries.
- Protect bystanders' privacy by blurring their faces in video evidence before sharing with police via SMS or a direct link.

Help staff feel safer with panic buttons

- With the prevalence of workplace violence, panic buttons at nurses' stations or reception desks offer a critical lifeline during heated incidents
- With one click, frontline staff can promptly alert internal security, dispatch the police, or activate visual or loudspeaker warnings to raise internal alerts.
- Pair Verkada cameras with panic buttons to immediately pull up high-resolution footage of the incident.

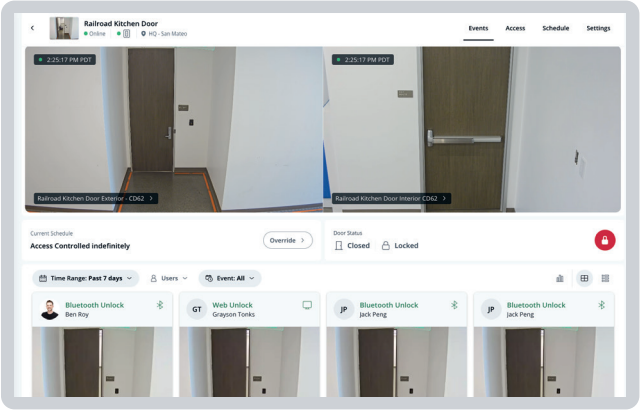
Safeguard newborns, patients, and seniors

- Automatically sync RTLS data with video footage via APIs to gain visual context and quickly locate missing children, patients, and costly medical equipment.
- Automatically lock down doors to deter unauthorized removal of newborns by pairing Verkada controlled doors with your infant abduction prevention system.
- AI-enabled cameras can alert you in seconds when at-risk patients or seniors have wandered outside the facility.

Monitor safety in a privacy-respecting way

- With remote access to camera feeds, care staff can conveniently monitor patients from their desks. Verkada cameras can instantly alert staff to patient falls or aggressive behavior for quick intervention.
- Maintain patient privacy and help support HIPAA compliance by blurring faces on live footage, setting privacy regions, and tiering user permissions, such as restricting staff to view only live camera streams.

Enhance building security to deter threats and unauthorized access

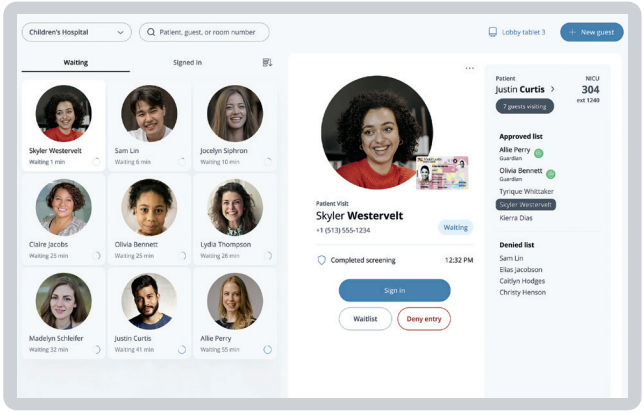


Protect entries with cloud-based access control

- Centrally manage thousands of doors and employee access credentials, with the ability to auto provision and deprovision credentials.
- Guard against theft and trespassing in staff-only areas, server rooms, and medication storage areas with role-based permissions or two-person unlock.
- Get alerted right away to any forced entries, tailgating, or wire tampering. If a breach happens, quickly view video clips of the door events to hasten response.

Increase visitor security

- Impress visitors with a seamless check-in experience — featuring built-in photo ID capture, badge printing, screening forms, e-signing, and native HL7 EMR and EHR integrations.
- Automatically check visitors against patient- and site-specific watchlists to maintain safety and security.
- Real-time visibility allows staff to enforce visitor limits and verify authorized visitors at checkpoints like ICUs.



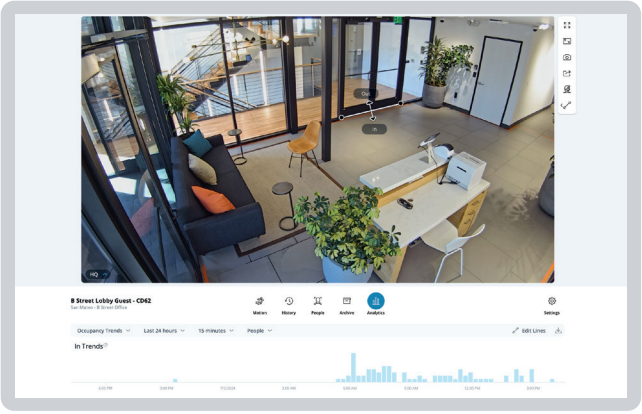
Keep bad actors out

- Video intercoms installed outside of lobby entrances or loading docks allow staff to answer calls and visually verify appointment holders, visitors, and deliveries prior to granting access.
- Flag past offenders or restricted visitors as persons of interest (POIs) and link any associated license plates. Receive alerts when they drive in or return to any of your healthcare facilities.

Enhance perimeter security

- Enhance staff safety at night with proactive loitering and crowd alerts, along with long-range infrared cameras installed in parking lots.
- Safeguard assets and patient records with rapid intrusion detection for motion, door, and glass break events.
- Trained virtual agents can quickly video verify before calling the police, helping to ensure priority response.

Optimize operations to enhance patient care and increase efficiency



Deliver a better patient experience

- Track foot traffic, wait times, and crowded areas in outpatient clinics, senior care facilities, and hospital departments such as ER, radiology, laboratories, and pharmacies.
- Apply these insights to pinpoint busy times and optimize staffing, helping to improve patient flow and reduce frustration.

Maintain environments with air quality sensors

- Safeguard medications and supplies from damage with immediate alerts for humidity, temperature, and air quality in storage units or refrigerators.
- Minimize operational disruptions by monitoring IT and MDF/IDF rooms for temperature and humidity fluctuations.
- Detect unhealthy air, elevated noise levels, and illicit smoking or vaping to protect patients and staff.

Audit processes more effectively

- Maintain high standards of care by easily auditing critical processes such as sanitation, infection control, and medication preparation.
- Quickly investigate medication errors or potential drug diversion with intuitive search filters, or sync your automatic dispensing system (ADS) or pharmacy management system (PMS) with Verkada for rapid footage retrieval.

Enable remote care monitoring

- With bandwidth-efficient cameras that install in minutes via PoE, effortlessly set up temporary monitoring zones for patients in specialized or critical care, whether in wards, rooms, or residences.
- Video data is protected through encryption at rest and in transit, support for SSO and MFA, and tampering alerts for added security.

One platform to simplify healthcare security

Video Security
AI-enabled cameras provide 24/7 recording, up to 365 days of onboard storage, and industry-leading image quality. No DVRs or NVRs needed — just a PoE connection.

Helix
Speed up investigations by pairing RTLS, pharmacy management system (PMS), and any third-party data with Verkada video footage for valuable visual context.

Alarms
Minimize false alarms and maximize visibility into every alarm with an AI-powered, cloud-based alarm system. Remotely manage every alarm site without calling a third party.

Access Control
Manage thousands of doors and employee credentials at scale with easy-to-deploy controllers and cloud-managed access control software.

Intercom
Protect lobbies and loading docks with video intercoms — answer calls from anywhere with sharp video, clear audio, and multiple receiver methods.

Air Quality Sensors
Maintain optimal environments with instant alerts for humidity, temperature, noise, TVOCs, vape emissions, and air quality.

Guest
Deliver a seamless digital check-in experience for visitors with built-in HL7 EMR and EHR integrations.

Security Trailer
Solar-powered trailers deliver AI video security, ALPR, and crime deterrence wherever needed, regardless of power or network availability.

Connectivity
Use Wi-Fi or cellular gateways to easily deploy Verkada devices in parking lots or for temporary monitoring.

Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.

Verkada

Trusted by leading healthcare organizations

ECRMC
El Centro Regional Medical Center
An Agency Of The City Of El Centro

WellStreet URGENT · CARE

AMANA LIVING

APOLLO CARE ALLIANCE

lifeview

HEALTHPRO HERITAGE

NHS
Liverpool Heart and Chest Hospital
NHS Foundation Trust

PrismHealth NORTH TEXAS

GRAND MENTAL HEALTH

ELIM Village

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