Verkada

Modern Cloud-Based Security for Safer Senior Living Communities

Protect residents and staff with advanced AI capabilities and a comprehensive physical security platform.

verkada.com

Leading cloud-based physical security

Outdated security systems can't keep up with the unique needs of today's full care, assisted, and independent living communities — especially memory care residents who require extra monitoring and protection. Senior care facilities are adopting Verkada's cloud-managed platform to give families peace of mind, create safer environments for residents, and equip staff with tools that make their jobs easier.

Verkada is #1

in cloud video security & cloud access control**

Whiddon

Over 90% reduction in incident resolution time*

John Knox Village

Investigations reduced from days to minutes*

ELIM Village

1000+ residents protected across 16 buildings and 18 duplexes*

*As estimated by the customer. Prior results do not guarantee outcomes.
**2023 Novaira Insights market share data for video surveillance cloud solutions (world excl. China). 2024 Omdia worldwide market share data for cloud-native, access control solutions that push mission-critical services into the provider's cloud tenancy; excludes ACaaS solution providers that materially split the execution locus for analytics between on-premise hardware and cloud.

Verkada

Why senior living organizations choose Verkada

Experience a new level of simplicity with Verkada. Bring your entire security operation together under one cloud-managed platform, complete with automatic software updates and robust privacy controls. Gain actionable insights with information integrated across devices.

Access footage from anywhere and rapidly investigate using AI with freeform text

Empower teams with proactive alerts and a simple, intuitive interface

Instantly share footage via SMS or a direct link and auto-generate incident reports

Protect resident privacy with live face blur and customizable privacy zones

IT-friendly with bandwidth-efficient cameras and no DVRs/NVRs to upkeep

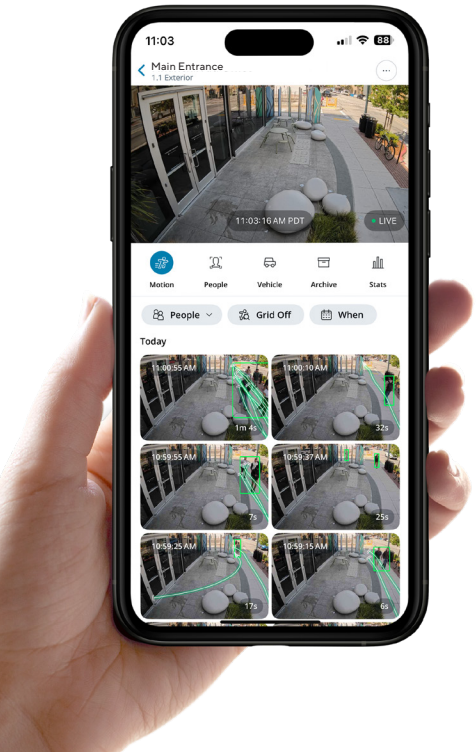
Easy multi–site management with granular user permissions

Up to 10-year warranty, predictable renewal costs, and unlimited user seats

Top-rated technical support – available 24/7 via email, phone, or live chat

Compliance with industry standards - ISO 27001/27017/27018/27701, SOC 2 Type 2, and support for HIPAA requirements

Built on Zero Trust principles with enhanced user security – SSO, MFA, and SAML authentication



Elim Village

"It is fantastic to have real-time sightlines of our villages. Already we have had a few situations where our care staff have escalated a missing resident event."

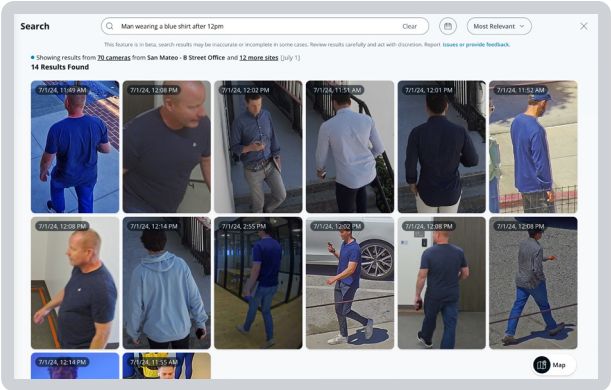
Neil Barkey,
Facilities Manager

Lifeview Residential Care

"Locating a specific incident used to take hours, but with Verkada, it's a matter of minutes. I can see everything from my phone, and it's easy to navigate the platform."

Jimmy Muzzell
Chief Operations Officer

Protect residents and frontline staff to support exceptional care



Accelerate investigations using AI

- Locate residents or review incidents in minutes, not hours. Upload photos or use simple descriptions to quickly see where residents have been spotted across your camera network.
- Staff and security teams can respond swiftly by accessing footage directly from their smartphones.
- Protect privacy while documenting incidents. Blur bystanders' faces and easily share footage with law enforcement via SMS or a direct link.

Enable rapid response for staff safety

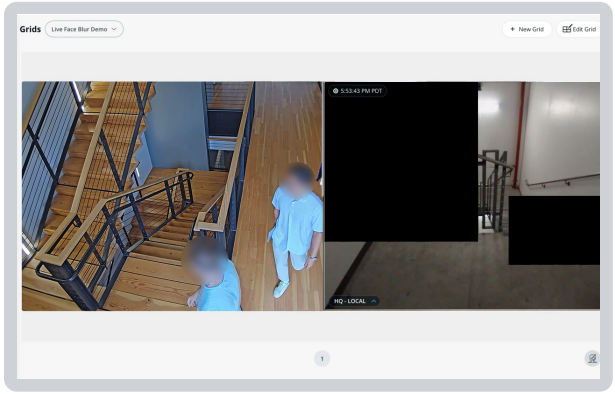
- In assisted living and nursing home settings, where staff may face aggressive or unsafe behavior, panic buttons at reception or nurses' desks provide a vital lifeline.
- With one click, frontline staff can promptly alert internal security, lockdown doors, or dispatch the police.
- Sync Verkada cameras with panic buttons to instantly view high-resolution footage of the alert, helping to inform an effective response.

Protect residents at risk of falling or wandering

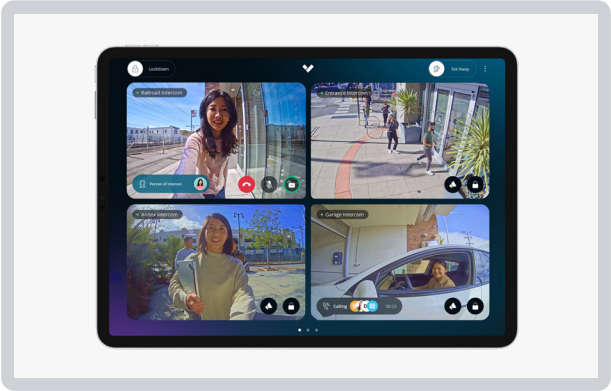
- Set up geofenced areas or virtual boundaries to alert staff when at-risk residents leave a safe space and instantly review footage to see where they went.
- Detect slip and falls automatically with AI-powered activity detection and alert staff immediately to ensure rapid medical response.
- Give families peace of mind knowing their loved ones are in a safer, more attentive environment.

Monitor safety in a privacy-respecting way

- Remote camera access lets staff monitor residents from their desks, quickly spotting distress or wandering in common areas, so they can intervene fast while limiting constant in-person checks.
- Protect resident privacy and support HIPAA compliance by blurring faces in live video, setting privacy regions, and controlling video feed access so staff see only what's necessary for care.



Enhance building security to deter threats and unauthorized access

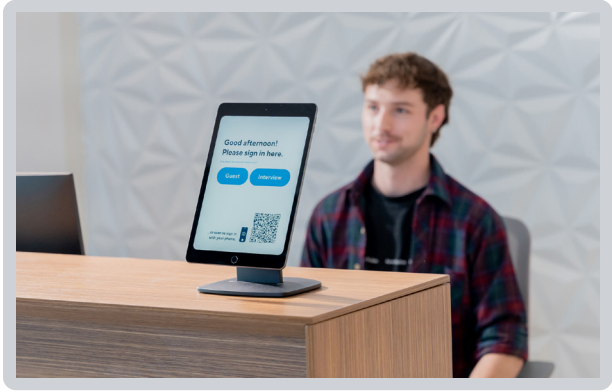


Keep bad actors out

- Video intercoms at lobby entrances, service entrances, or loading areas let staff answer calls and visually verify visitors, family members, and deliveries before granting access.
- Flag past offenders or restricted visitors as persons of interest (POIs) and link any associated license plates. Receive alerts when they drive in or return to your campus.

Increase visitor security

- Visitors can enjoy a seamless check-in via Verkada Guest with pre-registration, photo ID capture, badge printing, screening forms, and e-signing.
- The system can automatically check visitors against custom watchlists for each resident and the facility, helping staff prevent unauthorized entry.
- Frequent family members can quickly check in with facial recognition and get issued temporary access credentials for designated campus areas.



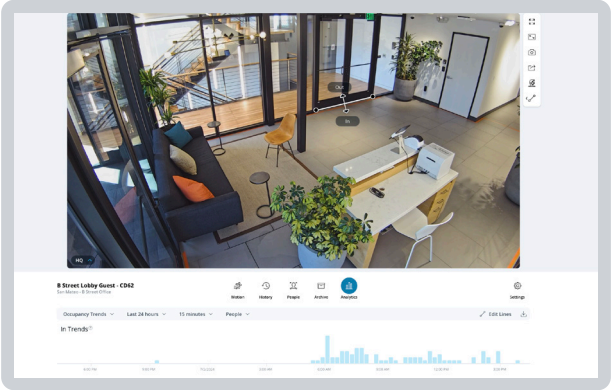
Secure door access across the community

- Centrally manage door access across the community, with the ability to quickly provision or revoke staff credentials from one platform.
- Use Verkada wireless locks to secure resident rooms and provide modern, convenient access with keycards or mobile credentials, while reducing rekeying costs.
- Get instant alerts for forced entries or tailgating, and quickly see linked footage to respond with confidence.

Enhance after-hours security

- Safeguard your campus and residents overnight. Long-range infrared cameras provide proactive loitering alerts and LPR (license plate recognition) in parking lots and campus perimeters.
- Detect unauthorized access after hours with instant alerts for motion, line crossings, or door events, and have virtual monitoring agents video verify intruders to reduce false alarms and speed police response.

Optimize operations to enhance resident care and increase efficiency

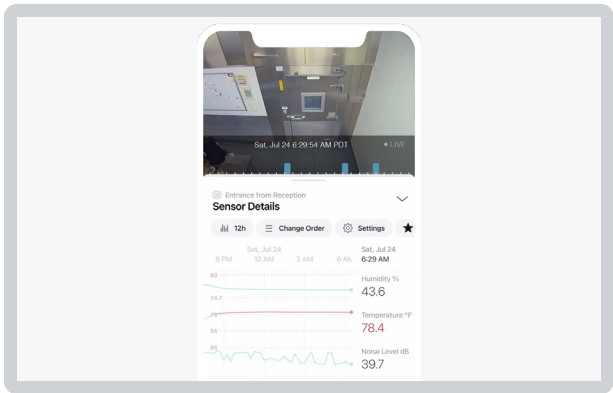


Deliver a better resident experience

- Use occupancy trends and heatmaps to track foot traffic in lobbies, common areas, fitness centers, and recreational spaces throughout the community.
- Apply these insights to identify peak times and monitor activity levels around the clock, helping you optimize staffing so residents receive attentive care and families feel reassured about their loved one's safety.

Maintain environments with air quality sensors

- Detect poor air quality, elevated noise levels, or illicit smoking/vaping to help maintain a healthy, comfortable environment for residents.
- Protect medications and perishable supplies with real-time alerts for temperature, humidity, and mold risk in storage areas and refrigerators.
- Catch HVAC issues early by monitoring temperature and humidity trends, helping to prevent resident discomfort and costly system failures.



Audit processes more effectively

- Easily audit sanitation, infection control, and medication handling practices to maintain compliance and give families confidence in your standard of care.
- Leverage video insights to strengthen staff training, reinforce best practices, and support a safer, more consistent care environment.

Allow staff and families to check in remotely

- Quickly set up temporary monitoring zones for residents who need closer observation — such as those in memory care — using bandwidth-efficient cameras that install in minutes.
- Easily share live video feeds via a time-limited link with family members, so they can check in on their loved ones remotely for greater peace of mind.

One platform to simplify senior living security

Video Security

Record 24/7 with AI-enabled cameras that are bandwidth-efficient and store up to 365 days of footage. Choose from models that support privacy-sensitive features.

Access Control

Automatically provision or revoke access credentials via SCIM integrations. Remotely grant building access and automate door schedules with cloud-based access control.

Alarms

Deter trespassing and break-ins with cloud-managed alarms and intrusion detection. Reduce false alarms with built-in professional monitoring and video verification.

Intercom

Protect entrances and delivery points with video intercoms — answer calls from anywhere with sharp video, clear audio, and four smart receiver methods.

Guest

Personalize the visitor check-in experience for family members, delivery drivers, vendors, and contractors with custom sign–in flows.

Air Quality Sensors

Maintain optimal comfort for residents with real-time alerts for air quality, temperature, humidity, mold risk, noise, TVOCs, CO2, smoke, and vape emissions.

Mailroom

Optimize delivery management by tracking package drop-offs with a simple mobile scan and automatically notifying recipients upon delivery.

Connectivity

Easily deploy Verkada devices in hard-to-wire locations like parking lots, courtyards, and fenced perimeters using cellular or Wi-Fi gateways.

Viewing Station

Stream up to 300 live camera feeds from a single viewing station and gain instant visibility across your senior living communities.

Try Verkada for free

Our 30-day free trial includes a device, two-way shipping, and full access to the Command management platform. Learn how we can support your smooth transition to the cloud by bridging non-Verkada devices to our cloud-based system.

Verkada

Trusted by senior living organizations

ELIM Village

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