



# ChARM Fullscript Integration

## User Guide



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# ChARM – Fullscript Integration

## Introduction

Everyone takes supplements on a regular basis and every practitioner does recommend supplements often for better health outcome of their patients.

The difficult part here is that it is not easy for the practices to manage their supplements. The Practices often finds it a stressful job to manage an inventory, getting rid of expired products and providing their patients with best products.

**Fullscript**, the **online dispensary platform** addresses these issues as it empowers practitioners by providing seamless access to the **industry's largest catalog of professional-grade supplements**.

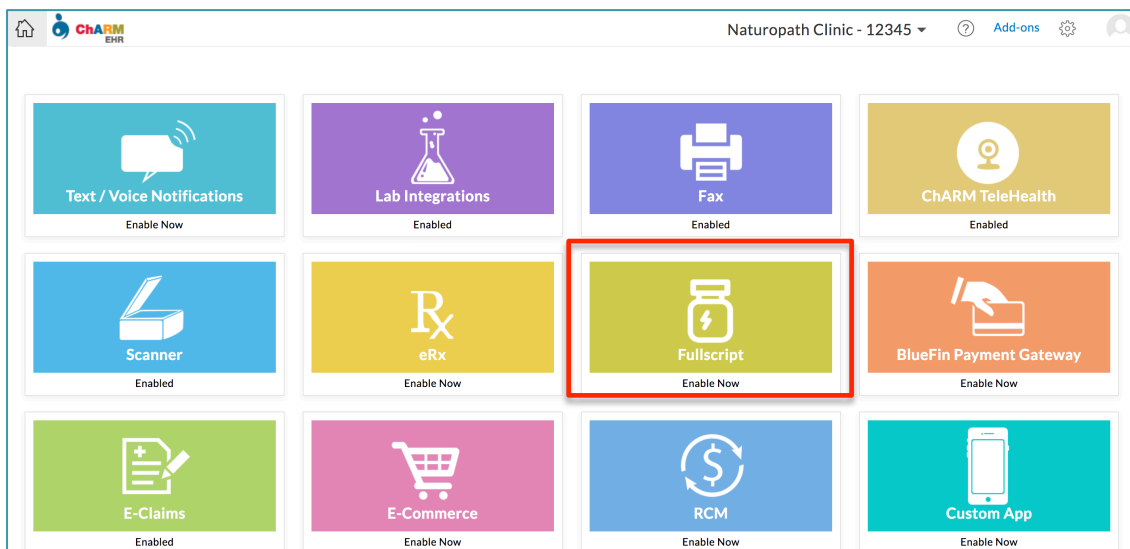
With this **ChARM – Fullscript integration**, the practitioner’s job of prescribing the right supplements for their patients is made easier.

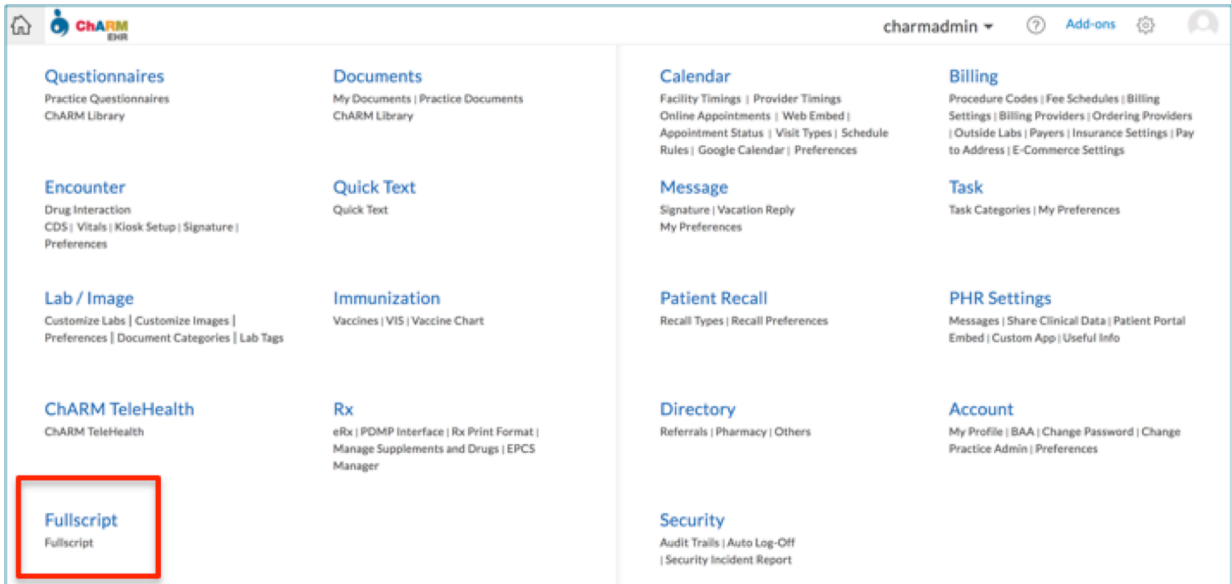
The objective of this document is to guide the Practices/Practitioners on how they can enable this feature in ChARM and start making use of it.

ChARM is now integrated with Fullscript and each of the Facility in ChARM is treated as a separate clinic.

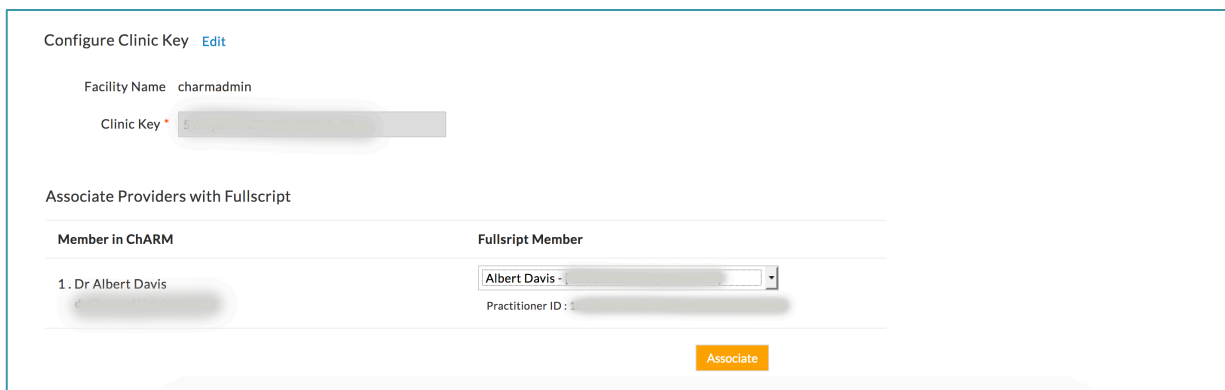
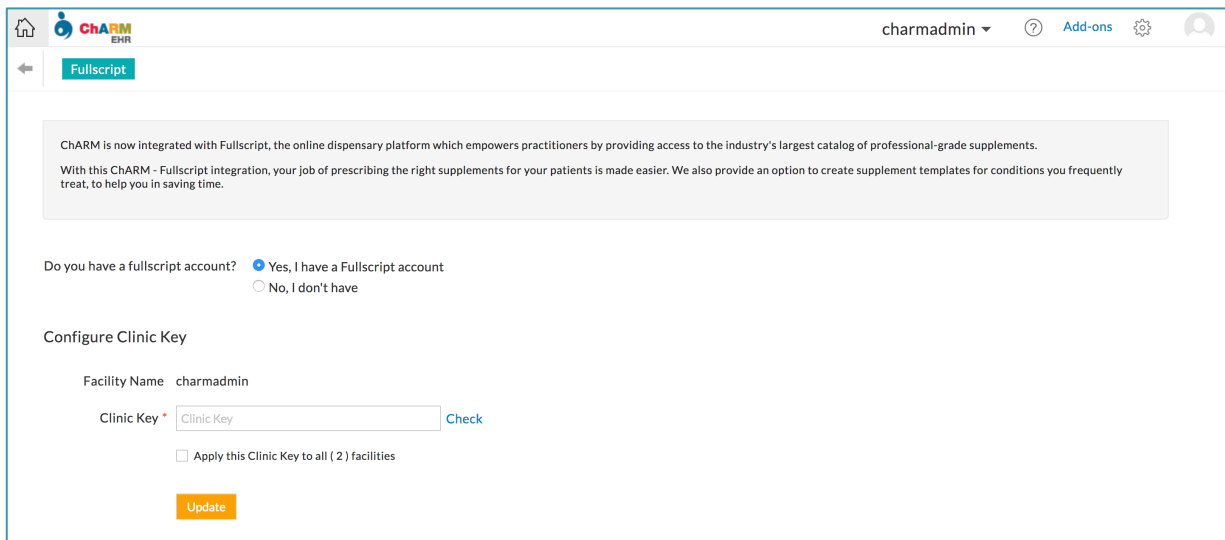
## Fullscript Account Configuration

To enable this feature in ChARM, the clinic shall configure from **Add-ons > Fullscript** or from **Settings > Fullscript**.

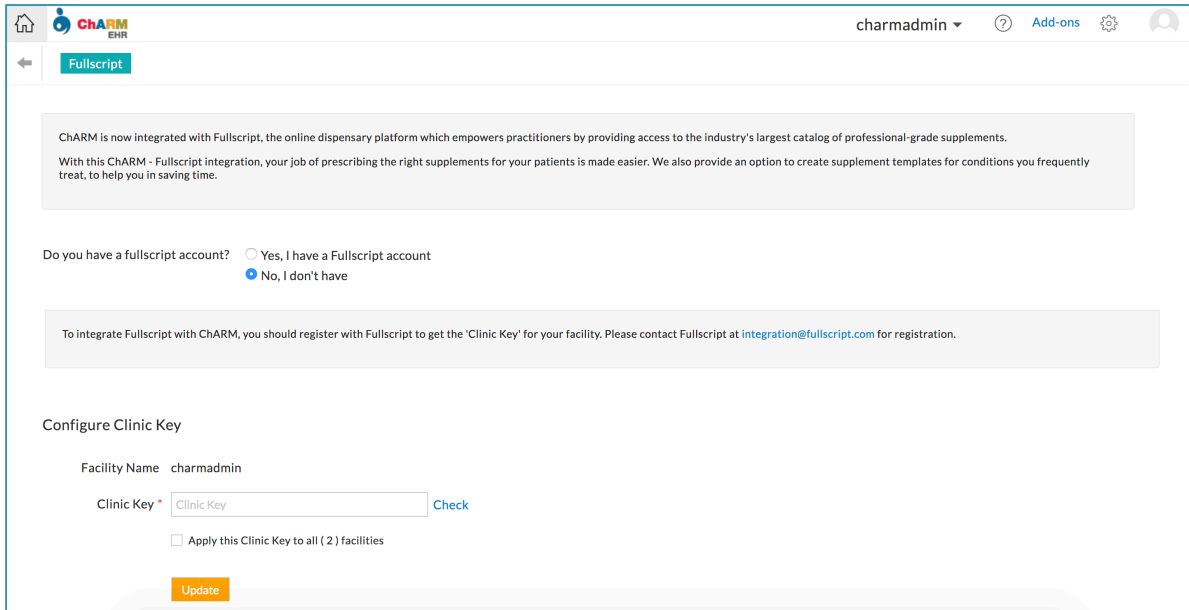




If the facility is already registered with Fullscript and has the 'Clinic Key', the same can be configured and the providers can be associated with the Fullscript account.

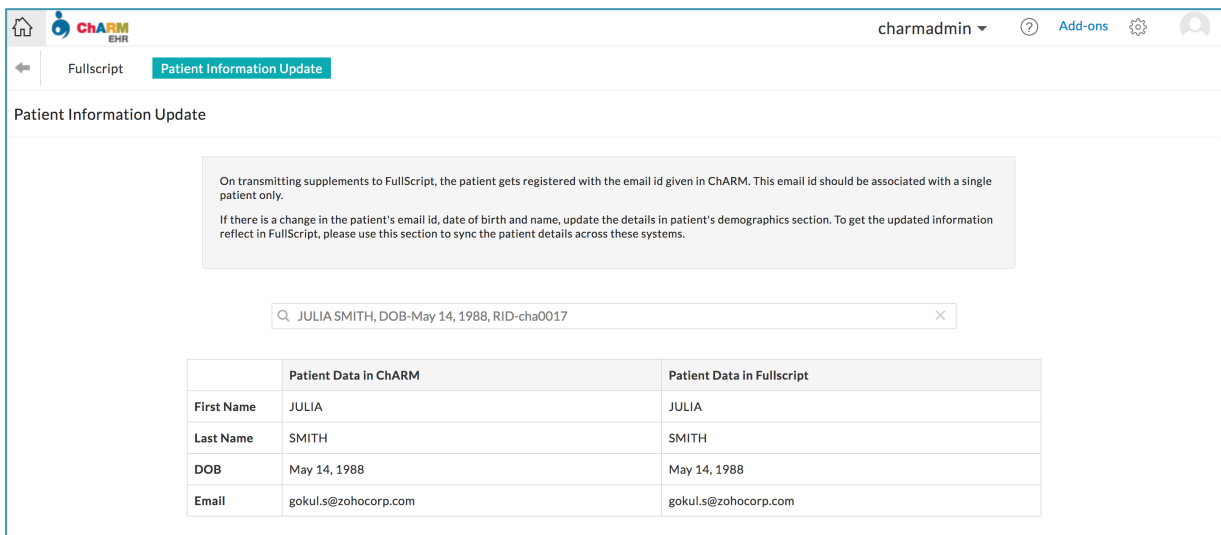
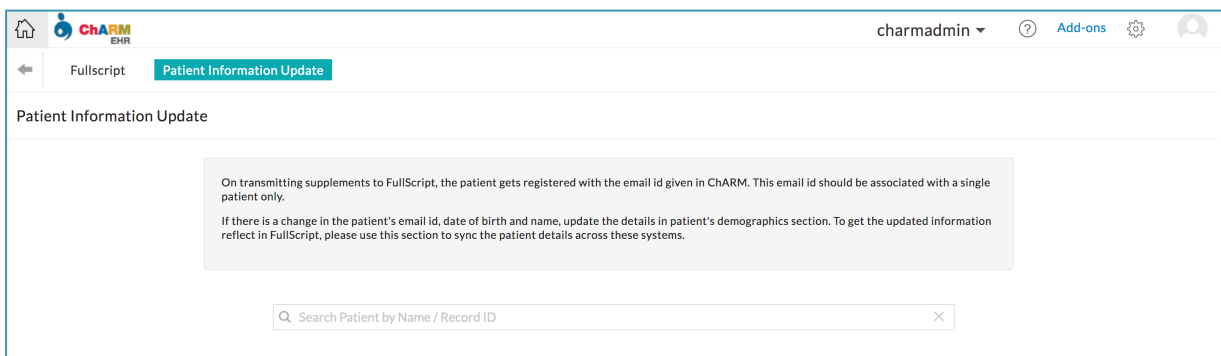


If the facility is New to Fullscript, then registration has to be completed with Fullscript and then the corresponding 'Clinic Key' can be configured to associate the providers.



Once completed configuring and associating the providers, the providers can start transmitting the supplements for the registered patients through Fullscript from ChARM.

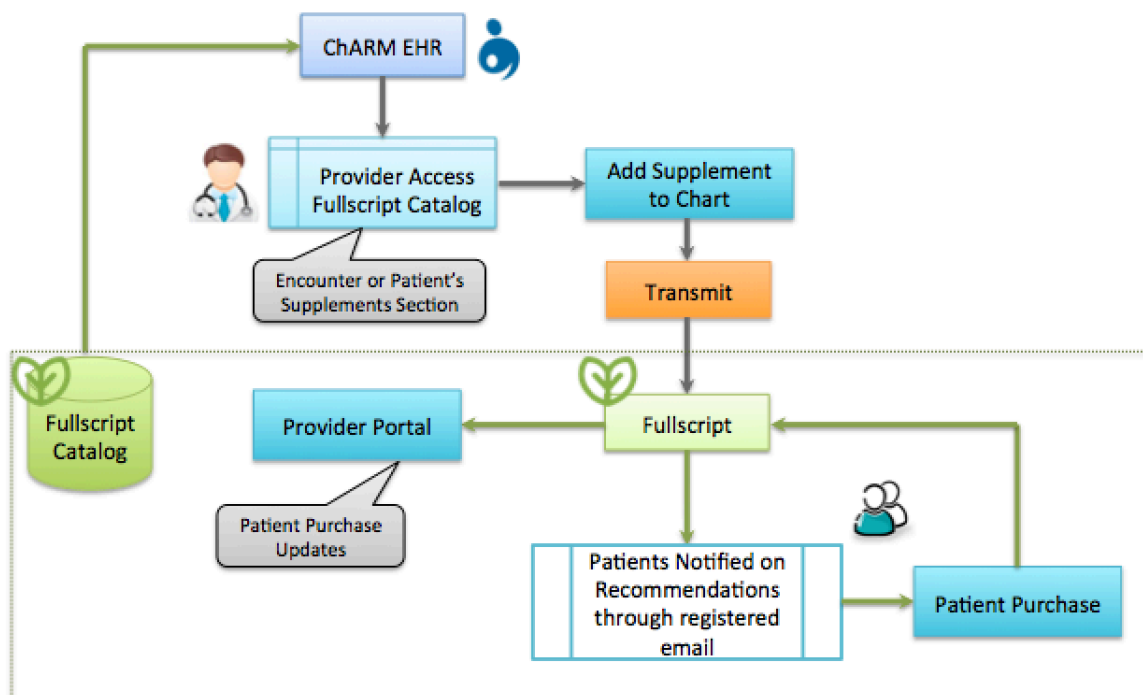
The Patient information can be checked and if needed can be updated from **Settings > Patient Information Update** page.



**Note:**

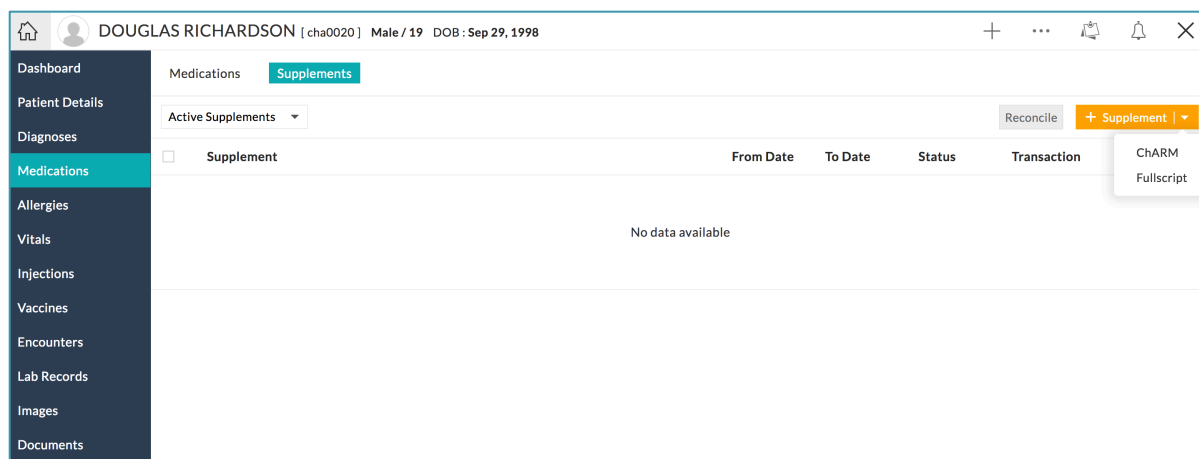
For the Patient who has dependents in the family, the email ID should be different from the Primary Patient E-Mail ID, as Fullscript does not support single mail ID for multiple patients.

### Task Flow - Adding and Transmitting Supplements

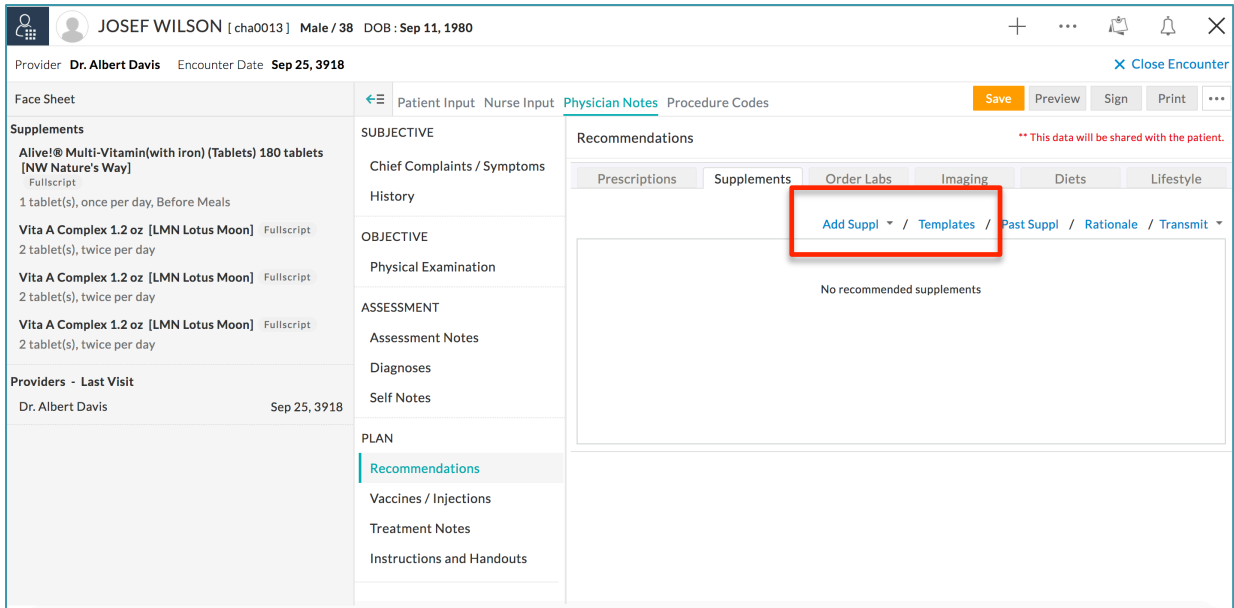


### Adding Supplements from Fullscript

Once the feature is enabled, the complete list of Fullscript Products will be available under Add Supplement Search. Supplements can be added to a Patient’s Chart through an **Encounter** or from the **Medications > Supplements** section of the Patient Dashboard by clicking on the **“Add Sx / + Supplement”** option.

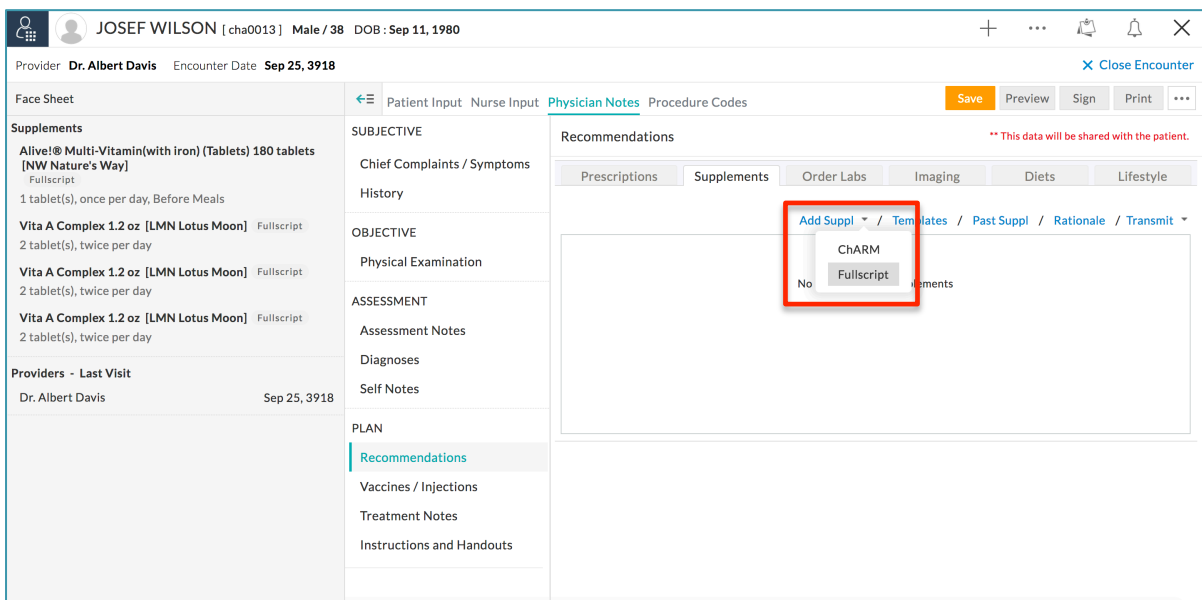


## Add Supplements through Encounter:

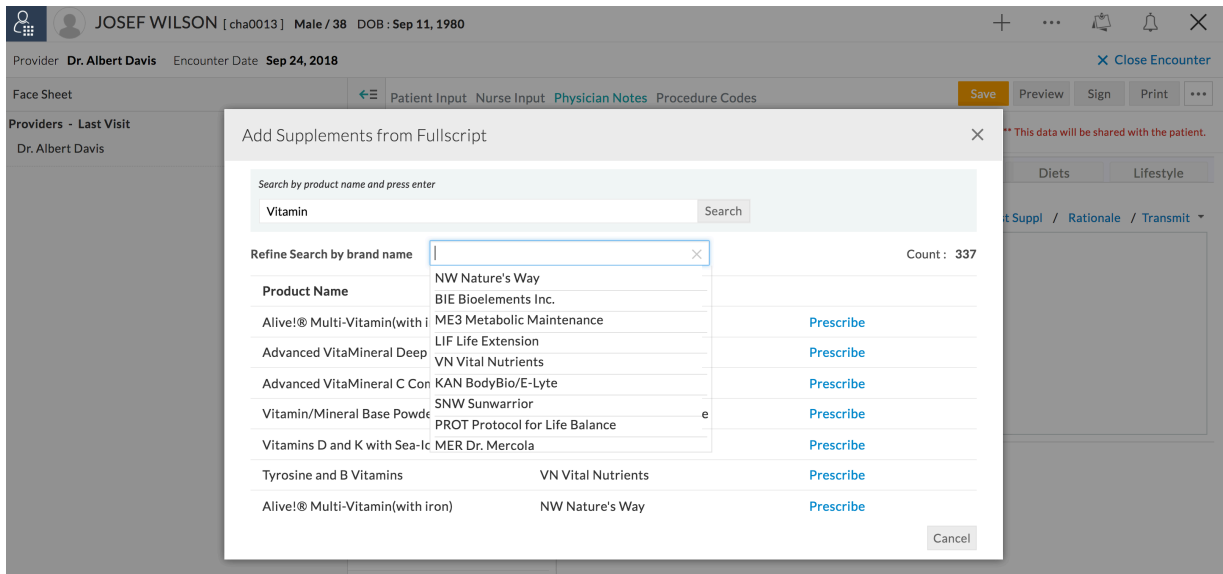
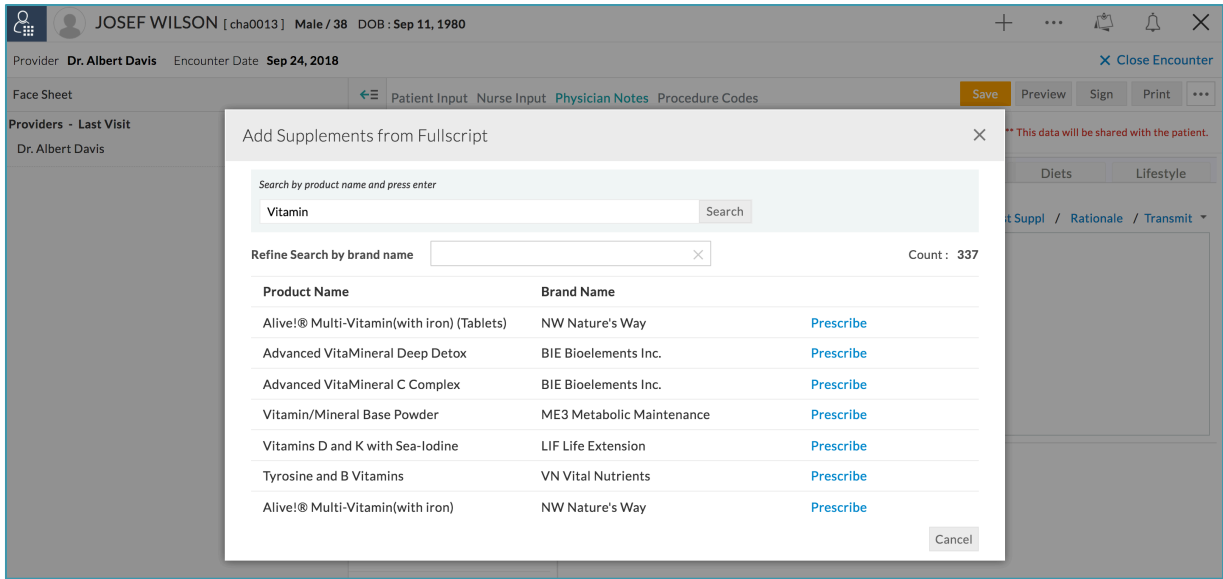


Alternatively, the Practitioner can choose from the Templates if there are any, created and saved for that Clinic.

The supplements can be added either from Fullscript or from ChARM database

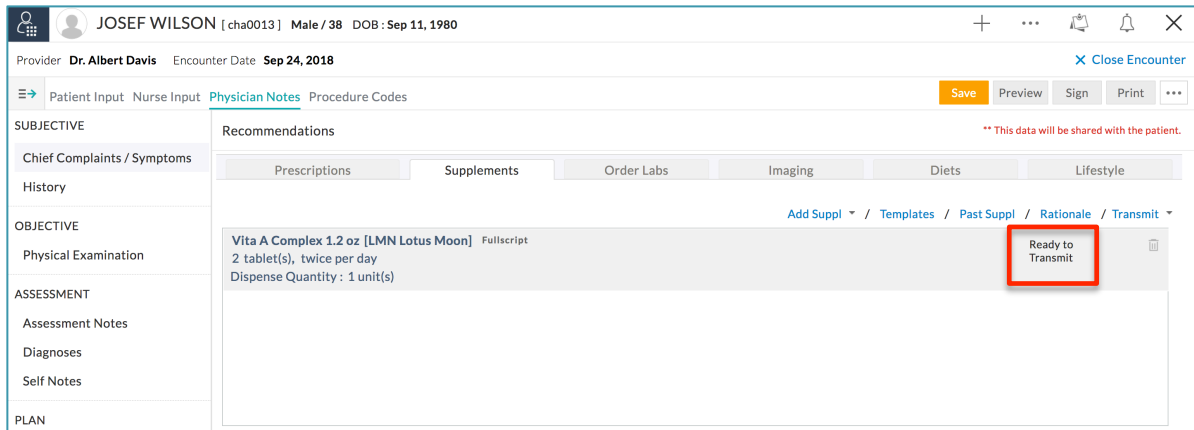


The Practitioner can either enter the required supplement, search and select the preferred supplement from the list or can refine the search by Brand Name.

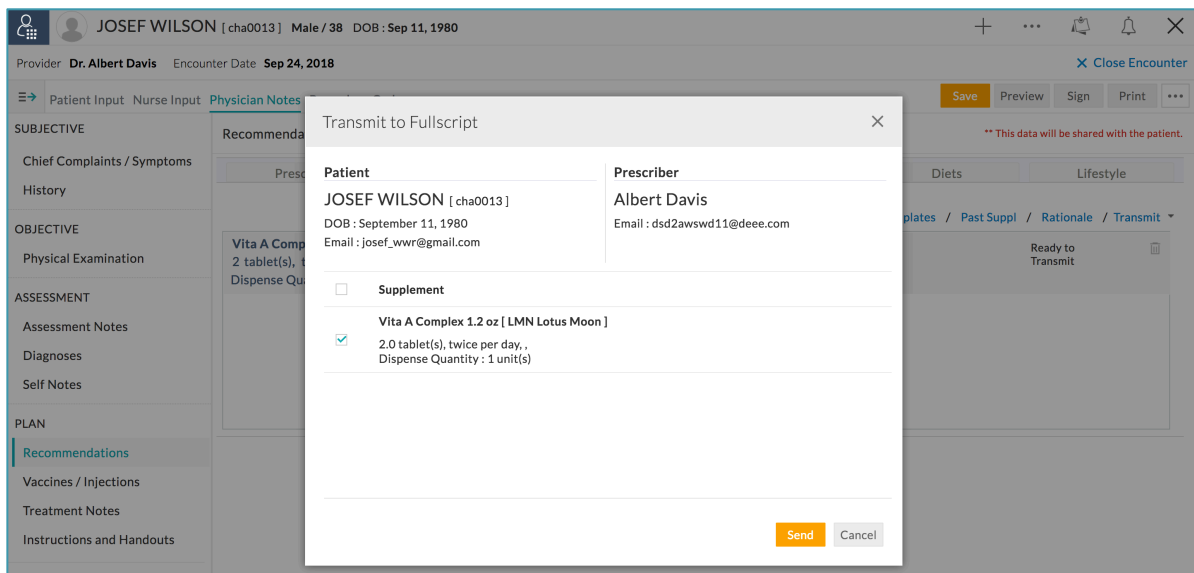


## Transmitting to Fullscript

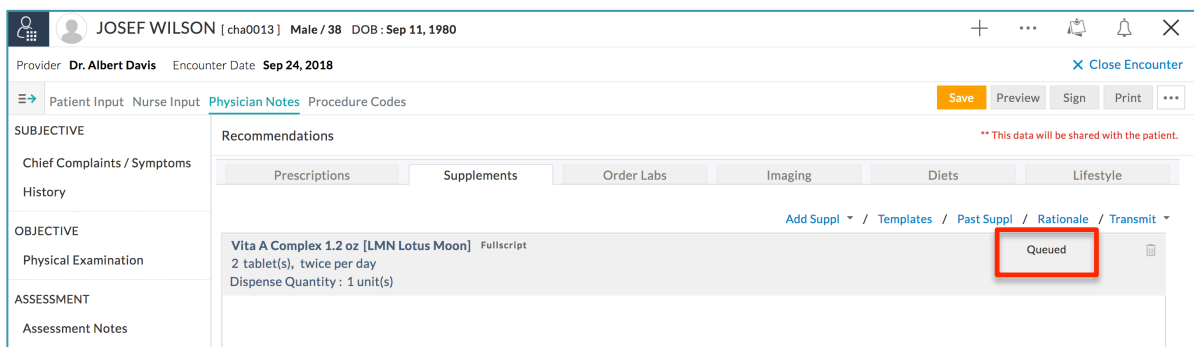
The supplements that are added to the Patient's chart with a status **“Ready to transmit”** can be transmitted to Fullscript by clicking on the Transmit option.



The supplements that need to be transmitted can be selected from the Transmit View and can be sent.



Once Transmitted, the status will change to **“Queued”** and in few minutes of successful transmission, the status will be updated in the chart to **“Transmitted Electronically”**



JOSEF WILSON [ cha0013 ] Male / 38 DOB : Sep 11, 1980

Provider **Dr. Albert Davis** Encounter Date **Sep 24, 2018** [Close Encounter](#)

Patient Input Nurse Input **Physician Notes** Procedure Codes Save Preview Sign Print ...

**SUBJECTIVE**

Chief Complaints / Symptoms

History

**OBJECTIVE**

Physical Examination

**ASSESSMENT**

Assessment Notes

Diagnoses

Self Notes

**Recommendations** \*\* This data will be shared with the patient.

Prescriptions Supplements Order Labs Imaging Diets Lifestyle

Vita A Complex 1.2 oz [LMN Lotus Moon] Fullscript  
2 tablet(s), twice per day  
Dispense Quantity : 1 unit(s)

[Add Suppl](#) / [Templates](#) / [Past Suppl](#) / [Rationale](#) / [Transmit](#)

Transmitted Electronically

### Add Supplements through Medications Section:

Supplements can also be added from the **Medications >Supplements** section of the Patient either from ChARM Database or from Fullscript.

JOSEF WILSON [ cha0013 ] Male / 38 DOB : Sep 11, 1980

Dashboard Patient Details Diagnoses **Medications** Allergies Vitals Injections Vaccines Encounters Lab Records

Medications **Supplements**

Active Supplements Reconcile + Supplement

Supplement	From Date	To Date	Status	Transaction	ChARM	Fullscript
No data available						

JOSEF WILSON [ cha0013 ] Male / 38 DOB : Sep 11, 1980

Dashboard Patient Details Diagnoses **Medications** Allergies Vitals Injections Vaccines Encounters Lab Records Images Documents Billing Tasks Recalls

Medications **Supplements**

Active Supplements Reconcile + Supplement

Transaction

Add Supplements from Fullscript

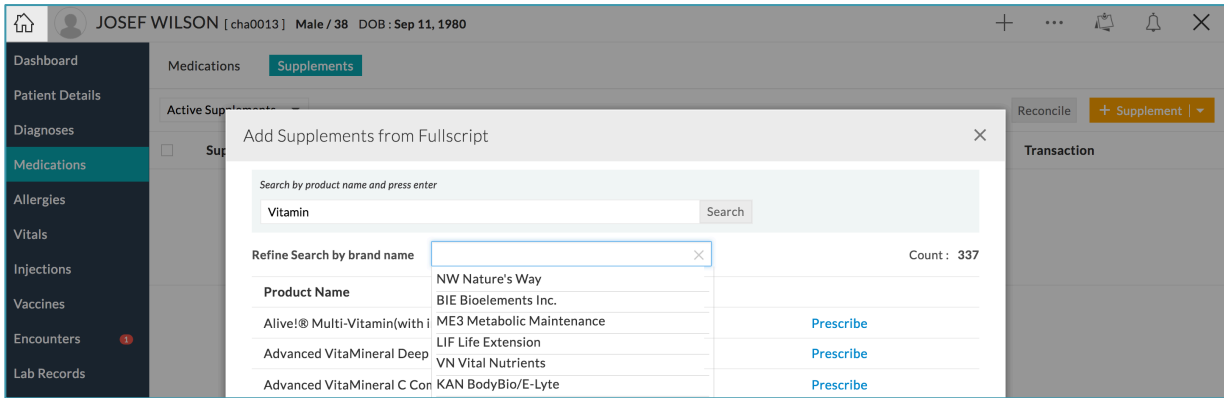
Search by product name and press enter

Vitamin  Search

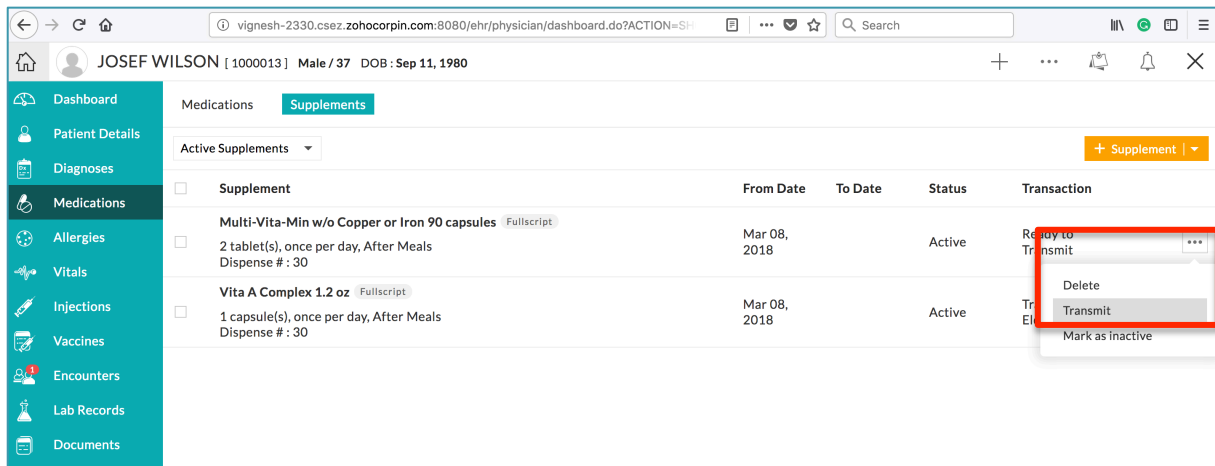
Refine Search by brand name  Count : 337

Product Name	Brand Name	
Alive!® Multi-Vitamin(with iron) (Tablets)	NW Nature's Way	<a href="#">Prescribe</a>
Advanced VitaMineral Deep Detox	BIE Bioelements Inc.	<a href="#">Prescribe</a>
Advanced VitaMineral C Complex	BIE Bioelements Inc.	<a href="#">Prescribe</a>
Vitamin/Mineral Base Powder	ME3 Metabolic Maintenance	<a href="#">Prescribe</a>
Vitamins D and K with Sea-Iodine	LIF Life Extension	<a href="#">Prescribe</a>
Tyrosine and B Vitamins	VN Vital Nutrients	<a href="#">Prescribe</a>
Alive!® Multi-Vitamin(with iron)	NW Nature's Way	<a href="#">Prescribe</a>

Cancel



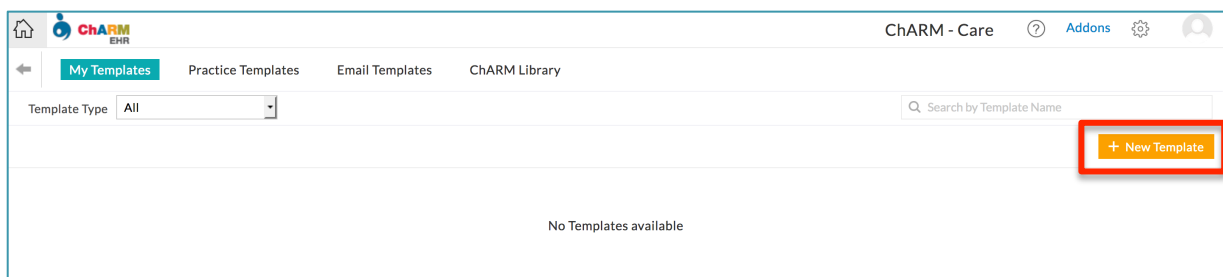
The Practitioner can search for the preferred supplement and add it to the Patient's supplement list. The Supplement gets added to the list and will be in **“Ready to Transmit”** status, which can then be transmitted by clicking on the **“Transmit”** under **“More Options”** button.

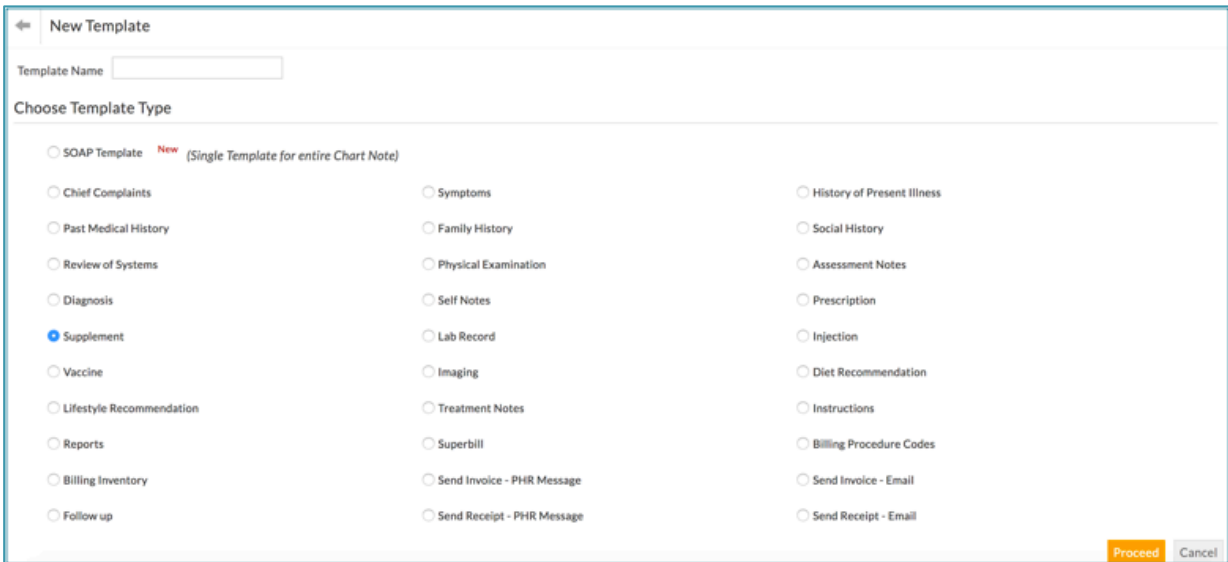


## Creating Fullscript Supplement Templates

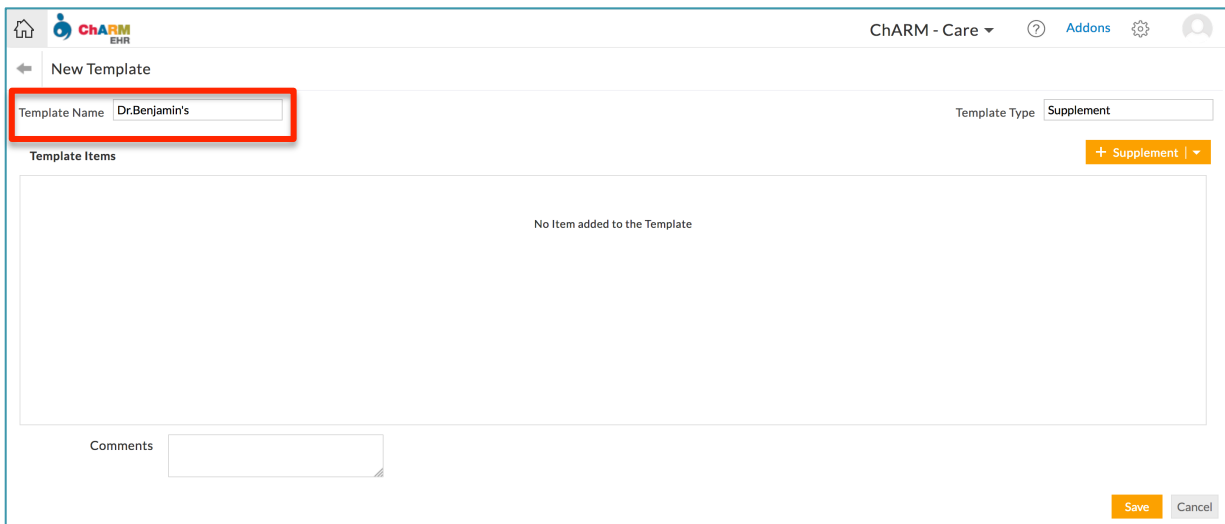
The Clinic/ Practitioners can create their own Supplement Templates under **Settings> My Templates> +New Template**

The template type Supplement has to be selected and on clicking **“Proceed”** button, the template will be loaded.

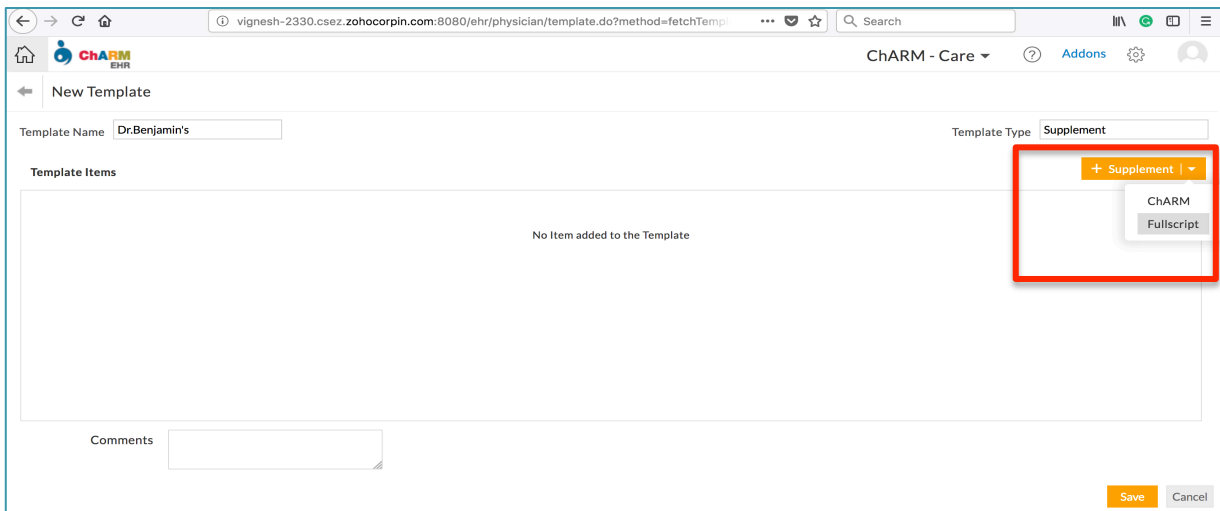


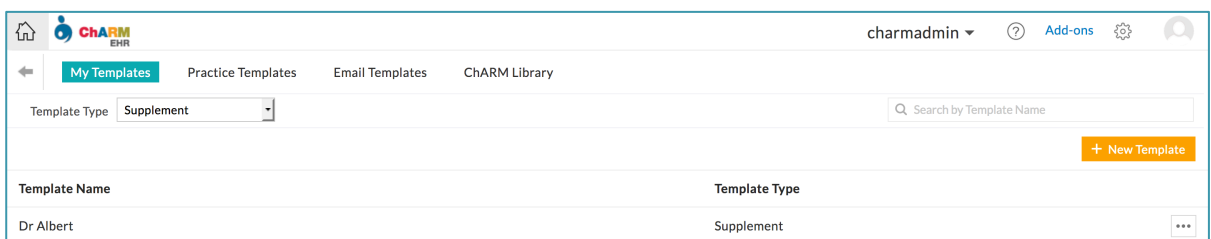
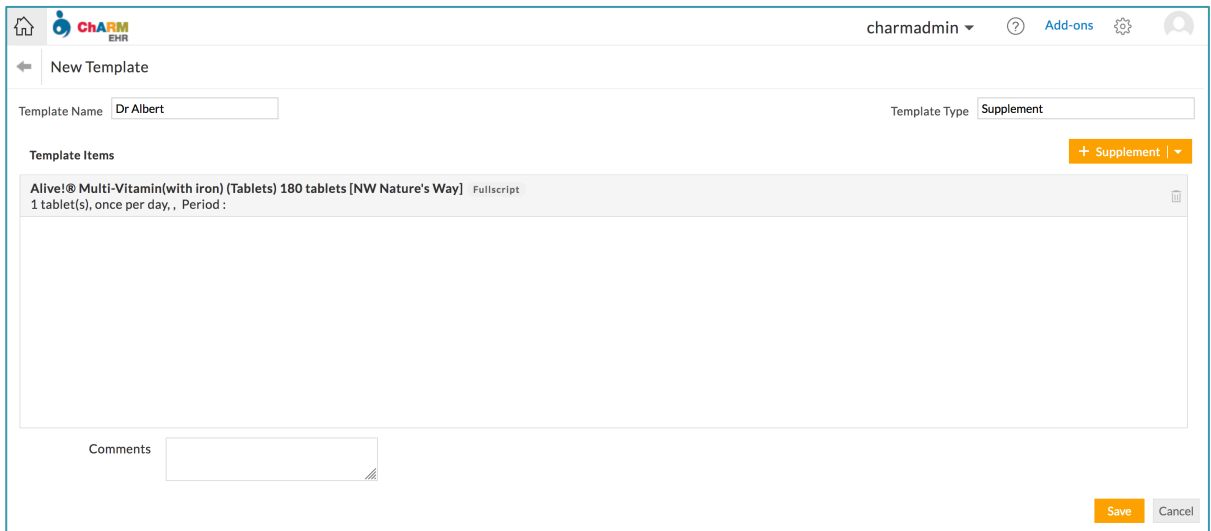
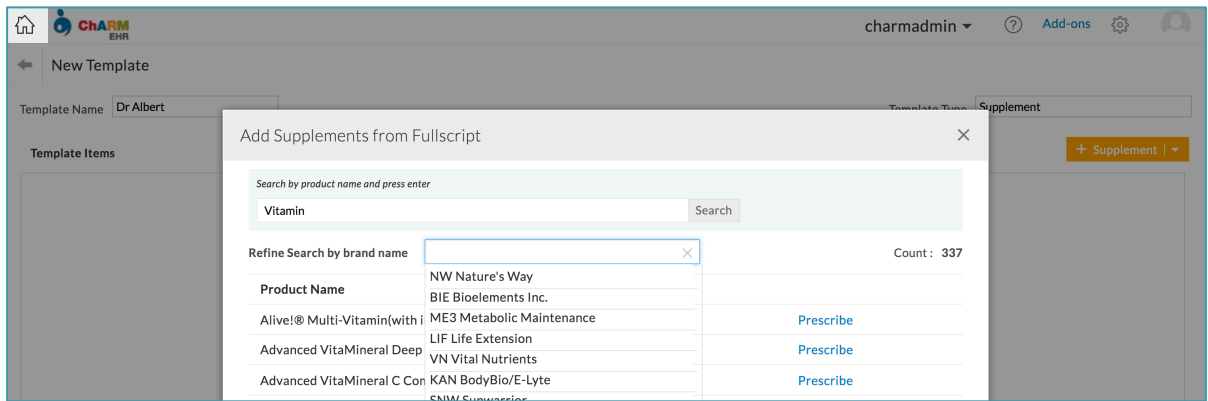
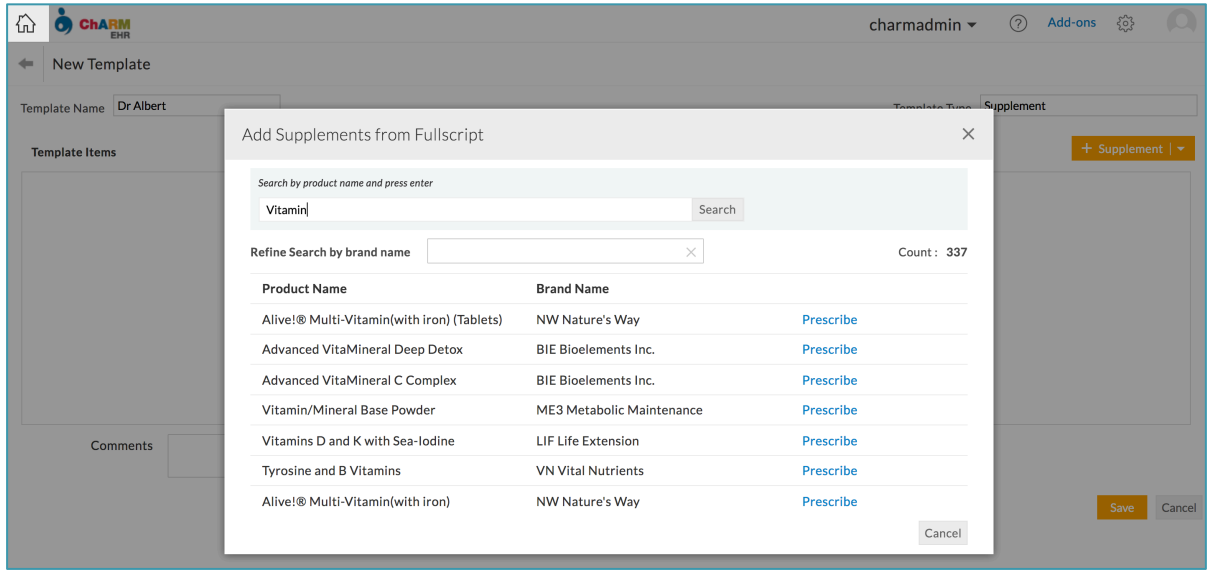


The Template can be given a name and the supplements can be added to the template by clicking on “+Supplement” button.

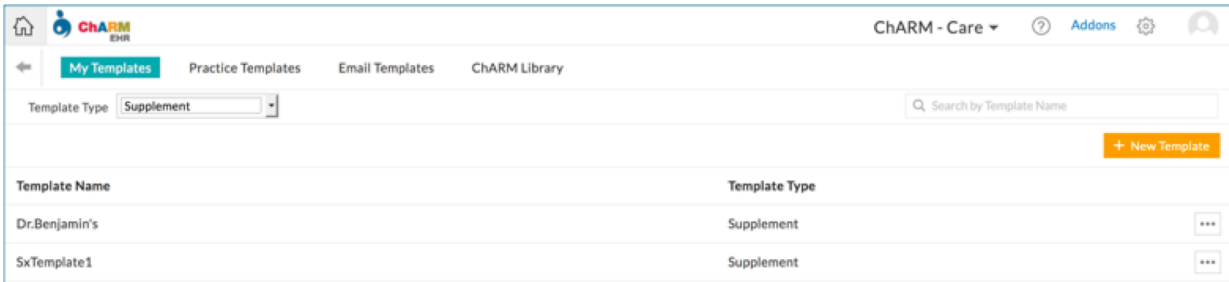


The supplements can be added both from Fullscript as well as ChARM Database.

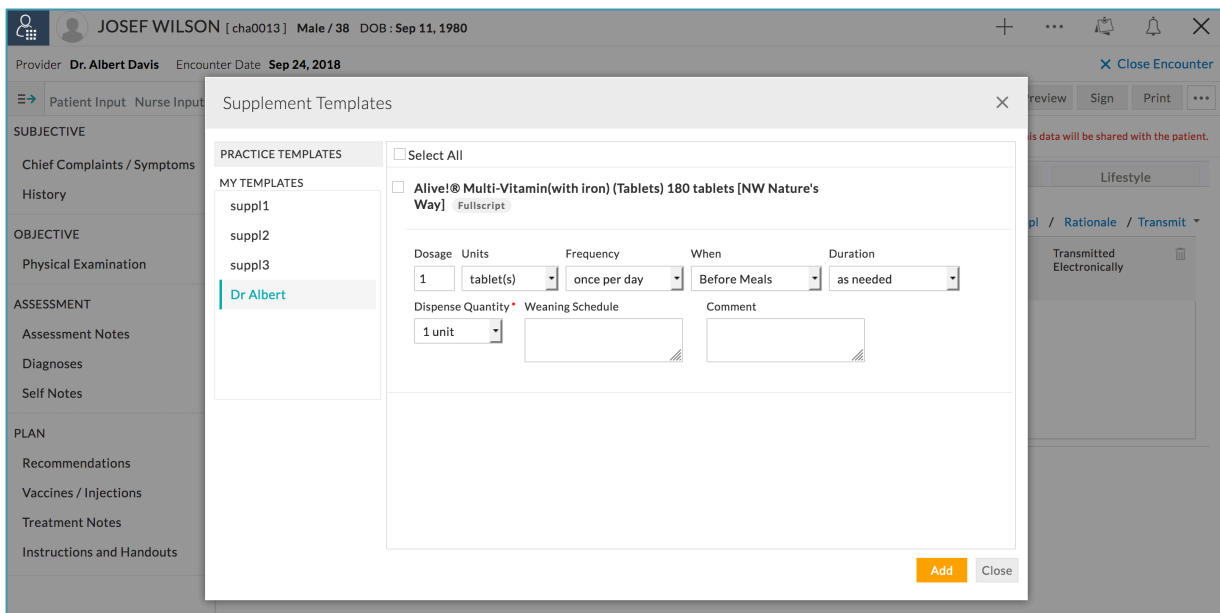
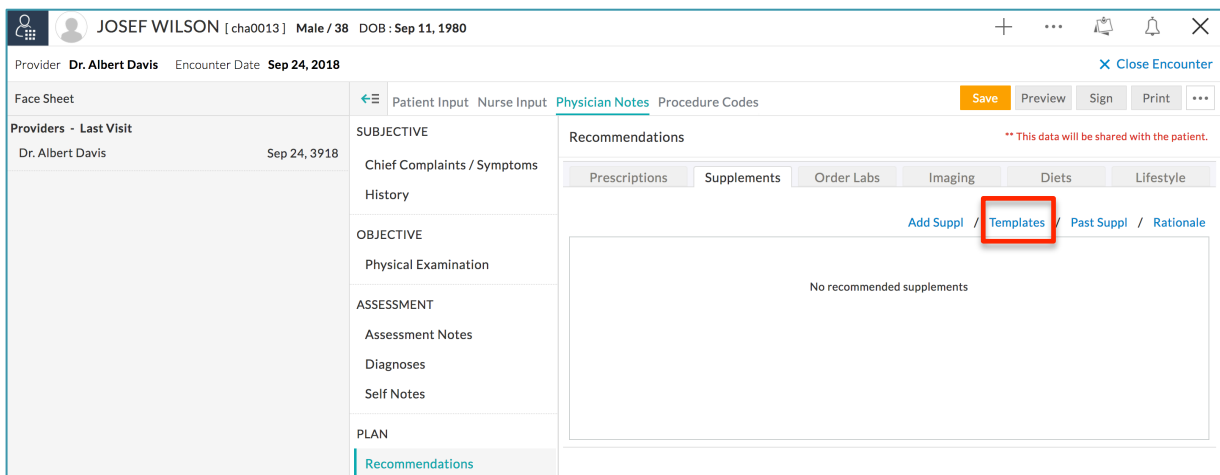




The Practitioner can add multiple templates with required supplements and save it to “My Templates”



If the practice has a list of templates created, the Practitioner can choose from the templates to add supplements to the chart.



JOSEF WILSON [cha0013] Male / 38 DOB : Sep 11, 1980  
 Provider: Dr. Albert Davis Encounter Date: Sep 24, 2018 Close Encounter

Patient Input Nurse Input **Physician Notes** Procedure Codes Save Preview Sign Print

**SUBJECTIVE**  
 Chief Complaints / Symptoms  
 History

**OBJECTIVE**  
 Physical Examination

**ASSESSMENT**  
 Assessment Notes  
 Diagnoses  
 Self Notes

**Recommendations** \*\* This data will be shared with the patient.

Prescriptions	Supplements	Order Labs	Imaging	Diets	Lifestyle
Add Suppl / Templates / Past Suppl / Rationale / Transmit					
Vita A Complex 1.2 oz [LMN Lotus Moon] Fullscript 2 tablet(s), twice per day Dispense Quantity : 1 unit(s)		Transmitted Electronically			
Alive!® Multi-Vitamin(with iron) (Tablets) 180 tablets [NW Nature's Way] Fullscript 1 tablet(s), once per day, Before Meals, Period: as needed Dispense Quantity : 1 unit(s)		Ready to Transmit			