



Certificate



Certificate number: 2019-034

Certified by EY CertifyPoint since: July 25, 2019

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 20000-6:2017, the Information Technology Service Management System as defined and implemented by

Classmethod, Inc.*

located in Tokyo, Japan is compliant with the requirements as stated in the standard:

ISO/IEC 20000-1:2018

Issue date of certificate: July 24, 2025

Expiration date of certificate: July 24, 2028

Last certification cycle expiration date: July 24, 2025

EY CertifyPoint will, according to the certification agreement dated May 27, 2025, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

**The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate,*

DocuSigned by:

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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Classmethod, Inc.

Scope for certificate 2019-034

The scope of this ISO/IEC 20000-1:2018 certification is as follows:

Scope	Description
Business	The Information Technology Service Management System implemented in order to provide the Members' portal site of Members' Service
Organization	Classmethod, Inc.
	Annotation, Inc.
People	120 in total

The Information Technology Service Management System, consisting of approximately 120 people, is centrally managed out of Tokyo, Japan and applies to the following locations.

- ▶ Hibiya Office HQ: 26F Hibiya Fort Tower 1-1-1 Nishishimbashi Minato-ku, Tokyo, Japan
- ▶ Sapporo Office: 10F Sapporo Brick Cube, 1-1-1, Kita-Sanjo-Nishi, Chuo-ku, Sapporo-shi, Hokkaido, Japan
- ▶ Joetsu Office: 3F HIDA Office, 5-1-31, Yamato, Joetsu-shi, Niigata, Japan
- ▶ Osaka Office: 8F Mitsubishi UFJ Trust and Banking Corporation Building 3-6-3 Fushimimachi Chuo Osaka-shi, Osaka, Japan
- ▶ Fukuoka Office: 4F Fukuoka Maizuru Square, 3-9-39 Maizuru, Chuo-ku, Fukuoka-shi, Fukuoka, Japan
- ▶ Sendai Office: 1304 JMF Building sendai01, 4-10-3 Chuo, Aoba, Sendai, Miyagi 980-0021
- ▶ Okinawa Office: Yugaf Biz Tower Urasoe Minatogawa 4F, 512-55 Minatogawa, Urasoe-shi, Okinawa 901-2134

The Information Technology Service Management System mentioned in the above scope is restricted as defined in "Management System Scope Document" version 2.1.0 signed on April 15, 2025.

This scope is only valid in connection with certificate 2019-034.