Ex Libris Knowledge Center
Part of Clarivate

MetaLib

MetaLib

- **Product Documentation**
  No image available

  Access the latest documentation for Ex Libris products

  - French Documentation
  - MetaLib Plus
  - Version 4.x

- **Release Notes**
  No image available

  Stay informed about the features and capabilities included in each product release

  - CKB
  - Version 4.0.x

- **Knowledge Articles**
  No image available

  Answers as provided by our product analysts, to commonly raised questions.

  - 5.3. Index DAT01 Error: Execution error : file '.../get_buf_docx.gnt'
  - Abbreviation for Latin Appears in A_Z List in Find DB
  - ABC-CLIO resources currently do not work in MetaLib CKB
  - Accessibility in MetaLib User Interface
  - Activating Resources (MetaLib Knowledge Base Import) Not Working
  - Adding an IRD to search Sage Journals via Highwire
  - Adding the Full Text Button in the Table/Brief Views (MetaLib SP 123)
  - Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
  - Add Columns to Table View of Results List

Add new vendor for SUSHI harvesting in Ustat?

- After service pack installation PDS login takes a long time
- After Upgrade to Revision 3.13, user attribute mapping not working
- Aleph/ARC discrepancy in order local price and number units
- Aleph 20 and end of Oracle support for 11.1.0.7
- Alert z39.50 searches fail
- Alignment of html Pages and highlighting of navigation bars
- Allowing patrons to place holds on titles they already have on loan
- Alma / Primo Email synchronization
- Announcing MetaLib 4.1.0 Release
- Apache with SSL not working after applying revision 3.13
- ARC 4.0 : Circ-Logger: Minimum date invalid in configuration file
- ARC ‘Local Sum’ not always reflecting Aleph ‘Local Amount’
- Are Virtual HyperV and Linux Containers environments supported?
- Authenticated users not redirected correctly upon logout from Metalib
- Backup options for MetaLib 4.x
- banner-1 with Structure & Comments
- Cannot connect to Metalib using PDS in v18
- Cannot discharge item; data stuck in UB_ROUTING table
- Can a closed SalesForce case be re-opened?
- Can Google Analytics be Implemented in MetaLib+?
- Can QuickSets be Hidden?
- Can the A-Z list in Find Database be in different languages than English?
- Can the configuration notes be updated?
- Can the text of alert messages for each institution be customized?
- Can User Group Be Added Any Time After MetaLib Implementation?
- Can We Change the Order of the Search Forms ?
- Can We Control the Functions Available Through Admin Accounts?
- Categories questions
- Change "Select Search Type > Categories" Default Menu Item in MetaSearch Module
- Change Default Results to Brief View ?
- Change E-mail Address for Retrieving Failed E-mails
- Change metalib.css File Location
- Change SFX ALT Tags
- Changing "Brief View" in www_const.eng is not reflected in UI
- Changing Host Names -- System Not Working

Changing the PDS User Password

- Chrome browser identifies connection as "Not Secure"
- CKB IRDs "Inheritance Logic"
- CKB resource Alternative Name
- Cluster/Facet Customization in MetaLib 4.0x, SP123
- Configuring "Save as" Function in the Full View of the Record. MetaLib SP 182
- Config file for Util-S-4: Monitoring Tool, change e-mail, etc.
- Create deep link for "Find Databases" in Primo
- Create Multilingual QuickSet Names
- Create Session-Specific Resource Sets
- Creating a new Super User
- Creating a Test Portal with a New Instance (v4.2)
- Customer ability to close Salesforce Cases
- Customizing Results Page
- Databases Checked or Unchecked in Subject Category Search
- Deep Linking Into a Specific Portal
- Default Users and Setting up QuickSets
- Definitions of External Guest, Internal Guest, and Logged-In User?
- Deleted Resources Still Counted as Belonging to Quick Set
- Determine Order of Library’s and User’s Quick Set Groups in QuickSearch
- Determine Version of OpenSSL Software used by an Ex Libris Product
- Difference Between Find Database and Find eJournal Searches ?
- Difference Between SFX and Fulltext Icons ?
- Documentation on X-server MetaLib Version 3.13 and Higher
- Does new Voyager location impact Primo Extracts?
- Does PDS have READ access to all LDAP user record data fields?
- e-Journals in MetaLib version 4.0
- E-mail subject in CJK is garbled
- Enhancements for CJK support - sort routines for Chinese - SP 161(4), fix #157
- Errors in ARS mhs_msg.log: Failure retrieving title/author for item_id
- Error Messages
- Error message while accesing the statistics module
- /exlibris partition filling up - what files can be deleted?
- Export e-Journals from SFX: e-Journal load error resolution
- Export e-Journals from SFX: e-Journal load error resolution (scratch permission)
- Export e-Journals from SFX: External Export Failed

Ex Libris Offices' IP Addresses

- File transfer through SSH/SFTP
- Find Databases Link Not Working in Simple Search Only
- Fixes to facilitate translation in V4 - SP 161 (4), fixes #126, #131, #144.
- Fix 228: Dynamically setting user's expiry date
- Fix 255: Adding Institute Parameter to Deep Links in Alerts
- Fix for a layout problem in the results page - SP 161 (4), fix #158
- FTP Logins
- FTP login and instructions for Vivisimo license patch (January 2009)
- Full-text indicator on brief and table view results lists - SFX actions
- Full Text Button Configuration
- Full Text Button Display in MetaLib
- Full Text Graphic Does Not Display in MetaLib
- Gateway IPs (from Boston/Israel) for access to customer servers
- Getting strange search results
- Google Book Searches [CKB03410] are suspending
- Guidelines for Fix 168 -- External Programs
- Hide SFX FullText Icon ?
- How Can We Change the Action Icons to Text ?
- How Can We Move the Cluster Facet Display from the Right to the Left ?
- How does the Alerts procedure work?
- How do I request a Support Portal Login for a new staff member?
- How do we migrate our authentication from a local PDS to LDAP?
- How is the User Session Timeout Set?
- How to "deep link" into Search in Database screen?
- How to add and update proxy in MetaLib
- How to add logo to MetaLib
- How to add new type to metalib
- How to change the font of the search results list?
- How to Check Whether Any Users Have Performed Self Registration to MetaLib?
- How to Configure a New Z39.50 Resource (Library Catalog or OPAC)
- How to confirm SFX A-Z list URL in MetaLib 4.
- How to Create a Default User and QuickSets in MetaLib for Primo
- How to define local fields in the Full Record display
- How To Delete a Portal in v3 and v4
- How to delete a specific record from Primo?

How To Hide Fields in the Full Record Display

- How to install a SAML tracer in Firefox?
- How to kill an Oracle database session
- How to list all searched terms, by resource?
- How to make the source record number display in Primo search results
- How to Register an Institution for Primo Central
- How to Run UTIL T 2 (Re-index database)
- How to view cron jobs
- HTML Code from the Description Field Displays in the User Interface
- Implementation Notes for fix 163 - MetaLib SP 4.05
- Implementation Notes for MetaLib Service Pack 4.06 (216) - rep_change ##215
- Implementing Self Registration
- Implement Location Sort Order for Voyager VPRIMO
- Include Find Databases Link on Primo Main Menu
- Incorrect parameter in Oracle DB installation on some of our customers' sites
- Increase the Number of Results in “List of Historic Loans”
- Institutional Electronic Holdings File Location and Updates
- Institutional Settings Grayed out - No Access to Cluster Component
- Institution Dropdown Box on PDS Login Window Has 2 Identical Lines
- In some cases, categories are duplicated in KnowledgeBase Report
- IRD Presentation: Primary Tab - Change Order of Resource Types
- Issuing a New License When Changing an IP of a MetaLib Host.
- Is it feasible to add a third search box in the advanced search tab?
- Large # of files in /tmp [error: /bin/grep: Arg list too long]
- LDAP - configuring multiple LDAP Servers
- Limits in the e-shelf.
- Login not working for local (non-LDAP) users
- Login Problems/Loop
- Logout Redirection for MetaLib Guest Users - MetaLib Version 4
- MetaIndex license
- MetaIndex Release and Implementation Notes July 2006 SP
- MetaLib's log files: description
- MetaLib: installation of Service Pack fails with error message "rts32 couldn't be created"
- MetaLib 4.2.0 - instructions for downloading update package
- MetaLib Full Text Button Does Not Properly Display in Full Record View
- MetaLib Installation Kit - 4.00

MetaLib KB Known Issues as of May 29th, 2007

- MetaLib KB Known Issues as of September, 12th, 2007
- MetaLib Knowledge Base becoming a separate Pivotal CRM product
- MetaLib login problems following disc space problems
- MetaLib Monitoring Tool - Util S/4
- MetaLib Results List - Secondary Sort Order when the Primary Sort is by Rank
- Metalib Searches not working after update
- MetaLib Service Pack installation fails with error message "Segmentation Fault"
- MetaLib Support for OpenURL 1.0
- MetaLib v4 Upgrade Information for North American customers
- MetaLib X-Services and Clustering in Version 4
- MetaLib X-Services for Version 4 and the PDS
- Misleading error message when running a CKB update from command line.
- Missing Results? Primo Display of MetaLib Results Limited to Books
- Monitoring VIR01
- Not able to access /V interface
- On-campus staff cannot connect to /V however they can connect to /M
- ORA-12154 error in target UE
- Oracle error in upgrade express, conversion step 1003.
- Oracle not starting automatically on new v4 installation
- Our v4 management interface [/M] not working correctly
- Palo Alto virus warning
- PDS Error
- PDS in a loop
- PDS in Endless Loop
- PDS Login Screen Does Not Offer Institution Name
- PDS Remote Login Configuration
- Pop-up window created by clicking on quickset link does not show toolbars
- Problem Configuring Z39 Aleph Resource in MetaLib
- Problem with Web of Science search using parentheses
- Push e-Journals from SFX A-Z List to MetaLib My e-Journal List
- Question regarding Z39.50 resources and searching via a proxy server
- QuickSets Limit
- QuickSets not Inherited for authenticated users
- QuickSets Usage
- Quickset IRD Order and Result Ranking

Redirecting a logged user to a hard coded URL
- Redirection after end session
- RegExp that would pull out the YEAR information from the 260
- Remove Inactive Checkboxes from Primo Find Databases Lightbox
- Remove Institution Name from Banner
- Removing "Change Environment" button from guest's user interface
- Removing Language Icon (or Any Other Action Icon)
- Removing the blank certificate pop-up in /V in IE browser when using SSL.
- Removing “extra” Institutions from Login Screen
- Reports & Statistics issues found in MetaLib Version 3.13
- Reports and Statistics 3.13 Overview
- Requirements for MetaLib Version 4.00 and SFX Installation
- Resizing / scrolling Quickset and Holdings windows in MetaLib
- Resource Subject Mapping
- Resource Types: How to change the display or add a new resource type?
- Resource type 'books_chapters' and 'Books' facet
- Save/Mail from OPAC (or OPAC via Primo) not working: doc_number is not filled
- Searches in Metalib return the following: Search for "" in ""
- Search Hints
- Section Break Problems in User Interface
- Secure Certificate Renewal
- Security vulnerability issues – Basic troubleshooter
- Selecting the Default Port
- SelfCheck: CT field not populating (SIP)
- selfchk: items with holds not discharged
- Server side includes for html files
- Service Pack 46 fixes QuickSet display and Category Problems
- Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
- SFX ADMIN in /M not working
- Should clear_arc (util x/11) also be executed for ADM libraries?
- Some Difficulties Saving Search Results Records Using Default IE7 Settings
- SSL 3.0 Vulnerability ("POODLE")
- Starting Apache with SSL
- Statistics Clean Up
- Strange search results
- Supported browsers in MetaLib Version 3

Support for Thumbnails
- Target not returning record
- Translating Search Request Messages
- Translation: Basket
- Translation/Character Conversion of www_const file
- UB/vPrimo: Cannot access UB request form from Requests tab when first item unavailable
- Unable to Configure QuickSets Using PDS Login
- Unable to login to ML user interface when using local authentication in ML
- Undefined PERL subroutine error after copy install
- Upgrading from MetaLib 3.13 to 4.2.0 - Upgrade Express Kit Updated
- Users Asked to Choose SSL Certificate
- UTIL-K-4 Copying QuickSets
- v4 Metalib Switch to production failed
- Valid changed in www_server.conf table
- Viewing System Status for SaaS Environments
- WebConfig URL_Mask
- what are the manual changes needed to embed SFX A-Z list within MetaLib?
- What are the MetaLib User and Management Interface URLs?
- What are the server requirements for Voyager ILL 6.7
- What does "ETD" stand for?
- What is the Alias to the PDS directory
- What is the default language for remote users when not fetching user attributes?
- What is the MetaLib Policy Regarding the Links to Records in Native Interface?
- What procedure should be followed to alert Ex Libris of a system down?
- When is Ex Libris Hosted "Maintenance Window"
- Which MetaLib Access Methods are Searchable via Primo Remote Search
- Why are there 4 Oracle listeners running (v4)?
- Why Does Scope Dropdown Appear After New Search Link Clicked?
- Why is there no ranking in the Find Database Search Results Page?
- X-Server Enhancements for MetaLib Version 4
- Yaz Client returns: "Connection rejected by v3 target"
- Your find request found too many entries. Refine your request
- Z39 Resource Not Searching
- “Error 501 Timeout reached” message returned after searching.

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