RefWorks

For most up to date RefWorks Help Center information, go to https://refworks.zendesk.com

Welcome to RefWorks

Welcome to the RefWorks Customer Knowledge Center, where you will find the most up-to-date information and resources for RefWorks including: user guides, training, and more.

What is RefWorks?

RefWorks is a powerful, cloud-based reference management service that provides librarians with the resources needed to maximize research productivity and simplify the research workflow for their users. From data collection, organization, collaboration, and publishing, RefWorks is an intuitive solution that simplifies the research process and helps institutions maximize research productivity. Students and researchers are equipped with the latest reference management tools that meet their needs, and libraries are provided with a secure platform where they can support users and disseminate institutional practices and guidelines.
With a consistent user interface across platforms and intuitive design, RefWorks is easy to use, teach, and learn for all user levels and research needs. Researchers can easily find, access, and capture research materials from virtually any source, manage all data in multiple formats, collaborate on projects, and access their work from anywhere. Librarians can maintain control with customized user accounts, manage copyright compliance of full-text sharing, provide institutional styles to drive consistency and measure usage across the institution with sophisticated analytics and reporting tools.

RefWorks