



READYOP PRIVACY POLICY

Effective Date: Feb 2, 2026

ReadyOp is owned and operated by Cleartronic, Inc. (“ReadyOp,” “we,” “us,” or “our”). This Privacy Policy describes how ReadyOp collects, uses, discloses, and safeguards information in connection with the ReadyOp website and the ReadyOp emergency management and collaboration platform (the “Services”).

ReadyOp provides enterprise software solutions to governmental entities, public safety agencies, healthcare organizations, and commercial enterprises. The Services are not offered directly to individual consumers.

This Privacy Policy applies to information collected through our website and information processed in connection with the provision of our Services. It does not apply to information processed solely under the direction of customer organizations outside of the ReadyOp platform.

INFORMATION WE COLLECT

WEBSITE AND TECHNICAL INFORMATION

When you access our website, we may automatically collect certain technical information, including IP address, browser type, device identifiers, operating system, referring URLs, pages viewed, and timestamps. This information is used to maintain system security, analyze usage trends, improve website functionality, and diagnose technical issues.

BUSINESS CONTACT INFORMATION

When representatives of organizations contact ReadyOp, request information, schedule demonstrations, or enter into agreements, we may collect professional contact information such as name, business email address, business phone number, job title, and organization name. This information is used for communication, onboarding, account management, and contractual purposes.

CUSTOMER PLATFORM DATA

ReadyOp provides a configurable software platform that allows customer organizations to upload, store, and manage operational data. Depending on how a customer chooses to use the Services, such data may include personally identifiable information (“PII”), protected health information (“PHI”), or other sensitive information.

ReadyOp does not require PII to create or access an account. Any personal or sensitive information present within the platform is uploaded at the discretion of the customer organization. ReadyOp does not sell, license, aggregate for resale, or otherwise monetize customer-uploaded data. Customer organizations retain control over the categories of data they upload and manage within the Services.

HOW WE USE INFORMATION

ReadyOp uses collected information to operate, maintain, and improve the Services; authenticate users; monitor system performance and security; respond to inquiries; provide technical support; fulfill contractual obligations; and comply with applicable legal requirements.

Customer-uploaded data is processed solely to provide the Services and in accordance with applicable customer agreements. ReadyOp does not use customer-uploaded data for advertising, behavioral profiling, or unrelated commercial purposes.

LEGAL BASIS FOR PROCESSING

ReadyOp processes business contact and website information based on legitimate business interests, contractual necessity, and compliance with applicable laws.

With respect to customer-uploaded data, ReadyOp acts as a service provider or processor on behalf of the customer organization and processes such data in accordance with contractual obligations and documented customer instructions.

DISCLOSURE OF INFORMATION

ReadyOp does not sell personal information.

We may disclose information to trusted third-party service providers that support operation of the Services, including cloud infrastructure providers and security vendors, provided they are contractually obligated to maintain appropriate confidentiality and security safeguards.

Information may also be disclosed when required by law, regulation, court order, or lawful governmental request, or when necessary to protect the security, integrity, and lawful operation of the Services.

In the event of a merger, acquisition, corporate reorganization, or asset sale, information may be transferred as part of that transaction, subject to continued protection consistent with this Privacy Policy.

DATA RETENTION

Business contact information and website usage data are retained for as long as reasonably necessary for legitimate business purposes, including compliance with legal obligations and resolution of disputes.

Customer-uploaded data is retained in accordance with contractual terms and customer-configured retention settings. Upon termination of services, data is deleted or returned in accordance with applicable agreements and established data sanitization procedures.

SECURITY SAFEGUARDS

ReadyOp maintains administrative, technical, and physical safeguards designed to protect information against unauthorized access, disclosure, alteration, or destruction.

These safeguards include encryption of data in transit using TLS, encryption of data at rest, role-based access controls, multi-factor authentication for privileged access, continuous monitoring, vulnerability management, and regular security testing. While no system can guarantee absolute security, ReadyOp implements industry-standard measures appropriate for enterprise environments.

INCIDENT NOTIFICATION

In the event of a confirmed security incident affecting customer data, ReadyOp will notify affected customers without undue delay and in accordance with applicable contractual obligations and legal requirements.

INTERNATIONAL DATA TRANSFERS

ReadyOp's Services are exclusively hosted within the United States. ReadyOp exclusively operates in the United States.



INDIVIDUAL RIGHTS

Where applicable law provides individuals with rights regarding their personal information, such rights may include access, correction, deletion, or restriction of processing. Requests relating to customer-uploaded data should be directed to the relevant customer organization, which controls such data. ReadyOp will reasonably cooperate with customers in responding to lawful requests.

COOKIES AND SIMILAR TECHNOLOGIES

ReadyOp may use cookies and similar technologies to support website functionality, maintain session integrity, enhance security, and analyze usage patterns. Users may manage cookie preferences through their browser settings.

CHILDREN'S PRIVACY

ReadyOp does not collect or process data pertaining to or relating to children to effectuate ReadyOp Services.

CHANGES TO THIS POLICY

ReadyOp may update this Privacy Policy periodically. Updated versions will be posted on this page with a revised effective date.

CONTACT INFORMATION

Privacy-related inquiries may be directed to:

ReadyOp Communications, Inc.
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Clearwater, FL 33761
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