

Verkada Access Control Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5Rev)

Name of Product/Version:

Verkada Access Control

Report Date:

26th June 2026

Product Description:

Command software and door readers.

Contact Information:

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Notes:

BarrierBreak performed an accessibility audit for Verkada Access Control.

Evaluation Methods Used:

A sample set of 22 Webpages and 5 Components of the Verkada Access Control Web Application was identified to perform the audit.

Additionally, the AD34-G and AD64-G hardware components were also assessed as part of the audit.

The Webpages and Component were evaluated using:

- Windows 11 / Google Chrome / JAWS 2025
- Windows 11 / Mozilla Firefox / NVDA 2025
- Mac 14 / Safari / VoiceOver
- Windows 11 / Google Chrome / ZoomText 2025
- Windows 11 / Google Chrome / Dragon Naturally Speaking 16

Accessibility testers performed the audit using:

- Automated tools
 - A11yInspect
 - Color contrast checker
- Keyboard-only interaction
- Screen readers
- Screen magnifier
- Speech recognition

Accessibility testers performed the test keeping WCAG 2.2 guidelines in mind. A few pages were tested using ZoomText and Dragon Naturally Speaking.

The results reflect the accessibility of a set of 22 pages and 5 Components. The following pages were evaluated:

Webpages and Component:

- Doors List
- Door details - Events
- Door details - Access
- Access Level Editor
- Access Level Editor – Schedule Block
- Door Details - Schedule
- Select Door Schedule
- Manage Door Exception Calendars
- Device List
- Controller Details
- Controller Details - Settings
- Access Levels
- Access Users
- User Details - Events
- User Details - Profile
- Access Groups
- Add Member to Group
- Group Detail - Members

- Group Detail - Settings
- Access Users - Filters
- Door Schedules
- Door Schedule Editor
- Door Exceptions Calendar
- Door Exception Calendar Editor
- Events Report
- Access Settings

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Revised Section 508:
 - Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
 - Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#). EN 301 549 is Not Evaluated.

Table 1: Success Criteria, Level A

Notes: Applicable for a sample set of 22 Webpages and 5 Components.

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most informative and functional images are provided with appropriate textual descriptions. However, a few informative and functional images are missing textual descriptions or have inaccurate textual descriptions. Additionally, a few decorative images are provided with textual equivalents.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Prerecorded Audio-only and Video-only content is not present.
<u>1.2.2 Captions (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Prerecorded multimedia content is not present.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Prerecorded multimedia content is not present.
<u>1.3.1 Info and Relationships</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Information, structure, and relationships are programmatically defined for most of the content using HTML headings, lists and landmarks. On some pages heading are not programmatically defined. Data tables are not programmatically defined.

Criteria	Conformance Level	Remarks and Explanations
		Additionally, few tables have empty table headers. On few pages list is not programmatically defined. The visual labels are not programmatically associated with few form fields.
<u>1.3.2 Meaningful Sequence</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most Information is present in a correct sequence through code to ensure that it can be accessed logically by assistive technologies, such as screen readers. However, few Information is not present in a correct logical sequence through code.
<u>1.3.3 Sensory Characteristics</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Important instructions to access the content are not presented using sensory characteristics, such as size, shape, sound, and so on.
<u>1.4.1 Use of Color</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	For most content color is not used as the only visual means of indicating an action, prompting a response, or distinguishing a visual element. However, a few instances were identified where color alone is used to distinguish links and indicate the selected state.
<u>1.4.2 Audio Control</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Audio content that plays automatically is not present.
<u>2.1.1 Keyboard</u> (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most Interactive elements are keyboard operable. However, some interactive elements are not keyboard operable. Additionally, Sorting functionality is not operable with keyboard.

Criteria	Conformance Level	Remarks and Explanations
		Some additional content displayed on hover is not operable with keyboard. Few tooltips are not available on keyboard focus. Few checkboxes are not reachable with the keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	User's keyboard focus does not get trapped while interacting with the website and they can easily navigate between different interactive elements.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Not Applicable	Character key shortcuts are not defined for interactive elements.
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Web: Time dependent content is not present.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Moving, blinking and auto-updating content is not present.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Flickering and flashing content is not present.
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A mechanism is provided to help users bypass repetitive elements and access the main content quickly.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 501 (Web)(Software)	Partially Supports	Most of the pages have unique and descriptive page titles. However, few pages have

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		inaccurate and incomplete page titles.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Keyboard users can navigate between different elements in a meaningful and sequential order. Few hidden interactive elements receive keyboard focus. Additionally, non-interactive elements receive keyboard focus. Some Modal and Non-modal dialog fails to receive keyboard focus when they appear. Focus fails to return to triggering element on dismissing modal dialog. Few incorrect nesting of interactive HTML elements.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most links have unique and descriptive text that clearly describes their destination target. However, there are few links with identical text and Redundant link text that does not clearly describe their destination target.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Not Applicable	Functionality dependent on multipoint or path-based gestures is not present.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Supports	Functionality of all the interactive elements is triggered on up-event.
2.5.3 Label in Name (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	Most accessible names of the user interface controls match their visual labels. However, few accessible names of the user interface controls do not match their visual labels.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Revised Section 508 – Does not apply	Not Applicable	Functionality that requires device motion or user motion is not present.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Primary language is defined programmatically.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.1 On Focus</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	When any component receives focus, it does not initiate a change of context.
<u>3.2.2 On Input</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	In most cases, entering data into form fields does not initiate a change of context. However, a few checkbox controls update the displayed content upon selection. Some input fields dynamically update content as data is entered.
<u>3.2.6 Consistent Help</u> (Level A 2.2 only) Revised Section 508 – Does not apply	Supports	Help mechanisms is present consistently throughout the page.
<u>3.3.1 Error Identification</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most error messages are announced for screen reader users. However, few error messages are not announced for screen reader users.
<u>3.3.2 Labels or Instructions</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most form controls are provided with accessible labels. However, a few form controls do not have accurate labels. The visual instructions are missing for few mandatory fields, and navigation instructions are not provided for the few calendar widgets. Accessible instructions are missing for the representation of dots and the roving tabindex implementation.
<u>3.3.7 Redundant Entry</u> (Level A 2.2 only) Revised Section 508 – Does not apply	Not Applicable	Form fields that require redundant entry are not present.
<u>4.1.1 Parsing</u> (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .

Criteria	Conformance Level	Remarks and Explanations
<u>4.1.2 Name, Role, Value</u> (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Few custom controls have name, role and value defined programmatically. Most custom controls such as Tooltip, Button, Link, Tabpanel, Checkbox and so on are missing role information. Some custom controls such as Button, Sort, Toggle button, Link and combobox missing state information. Accessible name is not provided for most of the custom controls. Aria role and state define inappropriately or unnecessarily for few custom controls.

Table 2: Success Criteria, Level AA

Notes: Applicable for a sample set of 22 Webpages and 5 Components.

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Live multimedia content is not present.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Prerecorded multimedia content is not present.
<u>1.3.4 Orientation</u> (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Web: Supports	All the pages support device orientation.
<u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	The purpose of most input fields that collect user information is programmatically identified. However, the purpose of a few input fields is not programmatically identified.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to:	Partially Supports	Sufficient color contrast is provided for most textual content.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		However, a few instances of textual content have insufficient color contrast
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most text can be resized up to 200 percent without losing content or functionality. However, few texts can't be resized up to 200 percent with losing content or functionality.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Plain text is used to present information rather than images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	When content is reflowed, most of the content and functionality are available for low vision users. However, some content and functionality are not available for low vision users when the content is reflowed.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	Sufficient color contrast is provided for most user interface components, informative images, and functional controls. However, a few form field borders do not meet the minimum color contrast requirements against their background. Additionally, a few informative images and selected state indicators do not provide sufficient color contrast to distinguish the conveyed information. A few user interface components, informative images, and functional controls have focus indicators with insufficient color contrast.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially Supports	Most content and functionality remain accessible when text spacing styles are applied. However, a few instances of

Criteria	Conformance Level	Remarks and Explanations
		content and functionality do not remain fully accessible when text spacing styles are applied.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Partially supports	Most content displayed on hover or focus is accessible through pointer hover. However, a few instances of content displayed on hover or focus are not fully hover able.
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Multiple ways are available for users to locate the required content.
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most headings and form control labels are descriptive and appropriately identify their purpose. However, a few form controls are provided with identical, incomplete, or inappropriate labels.
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	On screen, focus indicators are clearly visible for most of the interactive elements. However, few interactive elements does not have clearly focus indicator.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	When interactive elements receive keyboard focus, they are not hidden.
2.5.7 Dragging Movements (Level AA 2.2 only) Revised Section 508 – Does not apply	Not Applicable	Functionality that uses a dragging movement for operation is not present.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) Revised Section 508 – Does not apply	Supports	Interactive elements have sufficiently defined target size for pointer inputs which enable users to activate controls.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Content in secondary language is not present.

Criteria	Conformance Level	Remarks and Explanations
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	A consistent navigation mechanism is used across the tested pages.
<u>3.2.4 Consistent Identification</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Elements with identical functionality are identified consistently.
<u>3.3.3 Error Suggestion</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Error messages are descriptive.
<u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	Web: Forms having legal commitments, financial transactions, and user controllable data are not present.
<u>3.3.8 Accessible Authentication (Minimum)</u> (Level AA 2.2 only) Revised Section 508 – Does not apply	Not Applicable	Form fields that require accessible authentication are not present.
<u>4.1.3 Status Messages</u> (Level AA 2.1 and 2.2) Revised Section 508 – Does not apply	Does not Support	Dynamically updating content is not announced for screen reader users. Additionally, feedback/status messages are not announced for screen reader users.

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Revised Section 508 Report

Notes: Applicable for a sample set of 22 Webpages and 5 Components.

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Applicable for a sample set of 22 Webpages and 5 Components.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	The website features allow people without vision to use screen readers to interact with user interface elements. A few components misidentify the state of interactive elements as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 3.2.2, 3.3.1, 4.1.2 and Table 2: 2.4.6
302.2 With Limited Vision	Partially Supports	The website features allow people with limited vision to access all the interface elements. Some challenges may occur while accessing the course as disclosed in Table 1: 1.1.1, 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 3.2.2, 3.3.1, 4.1.2 and Table 2: 2.4.6
302.3 Without Perception of Color	Partially Supports	The website features allow people without perception of color to access all the content and functionality. A few challenges of color alone and insufficient color contrast are found as disclosed in Table 1: 1.4.1, 3.3.1 and Table 2: 1.4.3.
302.4 Without Hearing	Supports	The website features allow people without hearing to access all the content and functionality.
302.5 With Limited Hearing	Supports	The website features allow people with limited hearing to access all the content and functionality.
302.6 Without Speech	Supports	The website features allow people without speech to access all the content and functionality as controls do not require speech input.
302.7 With Limited Manipulation	Partially Supports	The website can be operated by people with limited manipulation.

Criteria	Conformance Level	Remarks and Explanations
		A few challenges may occur while accessing the course as disclosed in Table 1: 2.1.1, 2.4.2, 2.4.3, 2.4.4, 4.1.2 and Table 2: 2.4.6, 2.4.7.
302.8 With Limited Reach and Strength	Partially Supports	The website features can be operated by people with limited reach and strength. A few challenges may occur while accessing the course as disclosed in Table 1: 2.1.1, 2.4.2, 2.4.3, 2.4.4, 4.1.2 and Table 2: 2.4.6, 2.4.7.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	The website features allow people with limited language, cognitive, and learning abilities to access the functionalities. A few challenges may occur while accessing the course as disclosed in Table 1: 1.3.1, 1.3.2, 1.4.1, 2.1.1, 2.4.2, 2.4.3, 2.4.4, 2.5.3, 3.2.2, 3.3.1, 3.3.2, 4.1.2 and Table 2: 2.4.6, 2.4.7.

Chapter 4: [Hardware](#)

Note: Applicable for Door reader model AD34-G and AD64-G control.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	The Information Displayed On-Screen is not present.
402.2.2 Transactional Outputs	Not Applicable	The product does not provide Transactional outputs.
402.2.3 Speech Delivery Type and Coordination	Not Applicable	The Speech Delivery Type and Coordination content is not present.
402.2.4 User Control	Not Applicable	User Control is not present.
402.2.5 Braille Instructions	Not Applicable	The control does not provide Braille output or Braille instructional functionality.
402.3 Volume	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
402.3.1 Private Listening	Not Applicable	Private Listening is not present.
402.3.2 Non-private Listening	Not Applicable	Non-private Listening is not present.
402.4 Characters on Display Screens	Not Applicable	The Characters on Display Screens is not present.
402.5 Characters on Variable Message Signs	Not Applicable	Characters on Variable Message Signs is not present.
<u>403 Biometrics</u>	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	The control does not include any biometrics systems.
<u>404 Preservation of Information Provided for Accessibility</u>	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	The Preservation of Information Provided for Accessibility is not present.
<u>405 Privacy</u>	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	No personal information about the user is available; the same degree of input and output for the user is present.
<u>406 Standard Connections</u>	Heading cell – no response required	Heading cell – no response required
406.1 General	Not Applicable	The Standard Connect is not present.
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Supports	The numbers in keypad have sufficient color contrast.
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Supports	The Keypad of the door lock is tactilely discernible.
407.3.2 Alphabetic Keys	Not Applicable	The Alphabetic key in the keypad is not present.
407.3.3 Numeric Keys	Supports	The numeric keys in the keypad follow a standard keyboard layout and include tactilely distinguishable keys.
407.4 Key Repeat	Supports	The door keypad does not activate key repeats 2 seconds before preventing unintended repeated keystrokes.

Criteria	Conformance Level	Remarks and Explanations
407.5 Timed Response	Supports	The numeric keys in the door keypad gives user with enough time to type in the pin.
407.6 Operation	Supports	The control can be accessed with one hand and does not require tight grasping, pinching, or twisting of the wrist.
407.7 Tickets, Fare Cards, and Keycards	Supports	The keycards do not need any particular orientation to access the Door Lock.
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.2 Side Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.2.1 Unobstructed Side Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.2.2 Obstructed Side Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be

Criteria	Conformance Level	Remarks and Explanations
		determined, resulting in this criterion to be not applicable.
407.8.3 Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.3.1 Unobstructed Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.3.2 Obstructed Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	The control was not placed in actual environment due to which the reach, height and depth requirement couldn't be determined resulting in this criterion to be not applicable.
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	The control was not placed in actual environment due to which the visibility requirement couldn't be determined resulting in these criteria to be not applicable.
408.3 Flashing	Supports	The red flash thresholds are within the required timeline as mentioned in WCAG.
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
409.1 General	Partially Supports	There are no status indicators requiring user attention or response. However, in scenarios where an audible status indicator is provided, the beep sound is not sufficiently distinguishable due to its low volume.
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Does Not Support	The door keypad relies on red and green color alone to indicate door status and incorrect key entry, without an additional non-color indicator.
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Does Not Support	Audible signals used to indicate different failure conditions are not sufficiently distinguishable. The same or similar audible feedback is provided for multiple system states, and the implementation does not conform to the requirements.
<u>412 ICT with Two-Way Voice Communication</u>	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.

Criteria	Conformance Level	Remarks and Explanations
412.3.2 Wireline Handsets	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.4 Digital Encoding of Speech	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.5 Real-Time Text Functionality	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.6 Caller ID	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.7 Video Communication	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.8.2 Voice and Hearing Carry Over	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.8.3 Signal Compatibility	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does not provide two-way voice communication functionality.
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	This criterion does not apply because the product is a Verkada Access Control system and does

Criteria	Conformance Level	Remarks and Explanations
		not provide two-way voice communication functionality.
<u>413 Closed Caption Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	The Control does not include any video or multimedia content requiring Caption.
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	The Control does not include any video or multimedia content requiring Caption.
<u>414 Audio Description Processing Technologies</u>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	This criterion does not apply as it is a Verkada Access control.
414.1.2 Other ICT	Not Applicable	This criterion does not apply as it is a Verkada Access control.
<u>415 User Controls for Captions and Audio Descriptions</u>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	The Control does not include any video or multimedia content requiring Caption.
415.1.2 Audio Description Controls	Not Applicable	The Control does not include any video or multimedia content requiring audio-descriptions.

Chapter 5: Software

Notes: Applicable for a sample set of 22 Webpages and 5 Components.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<u>502 Interoperability with Assistive Technology</u>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	The web application does not provide platform-level accessibility features. Instead, it relies on the accessibility features of the user's operating system, browser, and assistive technologies (such as screen readers, magnifiers, and high-contrast settings).
502.2.2 No Disruption of Accessibility Features	Support	The web application does not include platform-level accessibility features and does not alter, or override accessibility functions provided by the operating system, browser, or assistive technologies.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.2 Modification of Object Information	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.3 Row, Column, and Headers	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.4 Values	Not Applicable	Verkada Access Control is a web application and not platform software.

502.3.5 Modification of Values	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.6 Label Relationships	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.7 Hierarchical Relationships	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.8 Text	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.9 Modification of Text	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.10 List of Actions	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.11 Actions on Objects	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.12 Focus Cursor	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.13 Modification of Focus Cursor	Not Applicable	Verkada Access Control is a web application and not platform software.
502.3.14 Event Notification	Not Applicable	Verkada Access Control is a web application and not platform software.
502.4 Platform Accessibility Features	Not Applicable	Verkada Access Control is a web application and not platform software.

<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	Verkada Access Control is a web application and not platform software.
503.3 Alternative User Interfaces	Not Applicable	Verkada Access Control is a web application and not platform software.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	Prerecorded multimedia content is not present.
503.4.2 Audio Description Controls	Not Applicable	Prerecorded multimedia content is not present.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	The web application is not an authoring tool and does not allow users to create or edit content beyond basic data entry in forms. Since no content creation or editing functionality is provided, this requirement is not applicable.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not applicable as the web application does not allow users to create authored content requiring preservation of accessibility information.
504.2.2 PDF Export	Not Applicable	Not Applicable as there is no mechanism to export content as PDF.
504.3 Prompts	Not Applicable	Not applicable as no authoring tool features are included.

504.4 Templates	Not Applicable	Not applicable as the web application does not provide authoring templates.
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Chapter 6: [Support Documentation and Services](#)

Notes: Support documentation and services of Verkada Access Control are not a part of the accessibility review.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	Accessibility and compatibility features are not a part of the accessibility review.
602.3 Electronic Support Documentation	Not Applicable	Electronic support documentation is not part of the accessibility review.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Alternate formats for Non-Electronic Support Documentation are not part of the accessibility review.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	Information on accessibility and compatibility features is not part of the accessibility review.
603.3 Accommodation of Communication Needs	Not Applicable	Accommodation of communication needs is not part of the accessibility review.

EN 301 549 Report

Notes: Not Evaluated

Legal Disclaimer (Verkada Access Control)

This Voluntary Product Accessibility Template (VPAT) is provided “as is” and for informational purposes only. The Report does not constitute a legal claim for compliance, Verkada makes no warranties, express or implied, regarding the accuracy or completeness of the Report. The information provided in the Report is based on independent third-party's findings at the time of assessment, as dated on Page 1 of this Report, and is subject to change with future product updates. Additionally, modification or customization to the product that is the subject of this Conformance Report may render some or all of this Conformance Report inapplicable.