
Verde

Verde

• Training

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- User Interface Changes in Verde January 2011 SP
 - Verde & SFX 3 Interoperability
 - Verde 2 - Upgrading to SFX 4
 - Verde 2 - Working with SFX 4
 - Verde Core Training
 - Verde Functional Training - KB Tools
 - Verde Functional Training - The Acquisitions Module
 - Verde Functional Training - The Licensing Module
 - Verde Functional Training - Trial
 - Verde Workflows
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• Knowledge Articles

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Search our extensive knowledge base for answers to commonly raised questions

- "The harvester cannot be initialized due to Verde resource problems" error
 - 'SFX Sync history' reports layout does not allow all information to be displayed
 - 'Updated by' is changed to administrator user name after synching local records
 - 01HVD: Concurrent user field should not default to "0"
 - 01HVD: Using New Search button doesn't reset search Type and e-Product Type
 - 01MST: Acq loader: price cap field does not load properly
 - Accepting workflow Tasks returns the user to the first page of 'Verde Tasks'
 - Acquisitions loader from ALEPH - invoice payment date is not mapped from ALEPH
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Acquisitions loader hangs or fails to complete successfully

- Acquisitions workflow is stuck at the point of creating a new acquisition
- Acquisition method in general report returns the "value" instead of the "label"
- Acquisition Renewal Workflow When Only Some e-Constituents are Being Renewed
- Acq loader - inconsistent behavior acq loader - strange behaviour 0
- Adding print journal holdings to the Primo A-Z list for Alma data
- Add an IP Address to Access Ex Libris Products Through Hosted Server Firewall
- Aleph 20 and end of Oracle support for 11.1.0.7
- Allowing patrons to place holds on titles they already have on loan
- Allow overlapping subscriptions
- An alert message should be added to alert when trying to reinstall new SP
- arc-01: "Not all records were loaded"
- ARC 4.0 : Circ-Logger: Minimum date invalid in configuration file
- Are Virtual HyperV and Linux Containers environments supported?
- attribute: Arrows in the implementation status pop-up window are not functional
- Can a closed Salesforce case be re-opened?
- Cause of rejection in the Admin loader report file is misleading
- Cells shift in the output file of the ALEPH Vendor Converter
- Changes in code tables are valid only after you log off and log on once again.
- Changes to MARC sub fields in the code tables are not reflected in work records
- Change in messages_en.properties is not displayed in the UI
- Change status name "Withdrawn by Publisher"
- Change UI labels for Verde user roles
- Changing the Library's Link Resolver Base URL in bX Hot Articles App
- Cleanup utility
- Codes of linked records should be displayed when organization is deleted
- Configuration of the search index drop down
- Conflicting emails are sometimes sent by the end of LKB update process
- Corrupted characters are displayed on the AskAleph webpage
- Customer ability to close Salesforce Cases
- Data is duplicated when copying the value of URI field
- DB is updated by standalone loader when 'Update database' flag is unchecked
- Deleting local fields
- Deleting participant associated with the active trial
- Does new Voyager location impact Primo Extracts?
- Double spaces in the template files for Admin and Local Admin Records loader

- Duplicate global coverage should not be displayed
- E-constituent display (use e-ISSN as the Identifier)
 - E-constituent loader rejects constituents when using ISBN as match
 - e-Print records can't be assigned with only one Library
 - E-products show the green dot even if e-product status is Withdrawn
 - E-product status change is not always enough to trigger an update to SFX
 - Enhancement Process - Common Q&A
 - Error during Software backup process on Sun servers
 - Error message "Your search query returned too many hits" even when not true
 - Error message upon filling text fields with diacritics
 - Error message when searching for 'fuzzy'
 - Error when trying to create a workflow in Verde
 - Excluded" libraries are checked for the active e-products
 - Ex Libris Offices' IP Addresses
 - Ex Libris Verde Update to Customers: December Service Pack (SP 431) is Ready
 - False Error message when final price of ACQ matches total price of Local records
 - Field "Instance abbreviation" should be removed from Library Loader input file
 - Field 'E-product type' should be removed from code tables for Admin attribute
 - General Report header change: Work in term use note > Walk-in term use note
 - general report – Note fields are sometimes splitting in the middle (line break)
 - How do I request a Support Portal Login for a new staff member?
 - How to delete a specific record from Primo?
 - How to determine what codes to enter for the Vendor EDI Attributes?
 - How to make the source record number display in Primo search results
 - Identifying internal IP addresses
 - If a user renews an acq record manually the license is not being extended.
 - Implement Location Sort Order for Voyager VPRIMO
 - Impossible to use hyphen in organization code
 - Impossible to use some excel file formats
 - Inconsistent display in brief summary discrepancy in e-product Summary tab
 - Inconsistent search results when searching for guest members' holdings
 - Incorrect and missing information in Sys Admin Guide
 - incorrect display in package list
 - Incorrect display of license information in Summary > 'Center' column
 - Incorrect error message for deactivated workflows
 - Incorrect error message when canceling order in Verde

- Incorrect field length in the UI for the number of concurrent users
- Incorrect links in the Help menu
- Incorrect Update window in View basket
- Inheritance issue when using the e-constituent loader
- Interface provider pick list requires interface provider org type
- interface translation – Impossible to translate KB tools Report screen labels
- Intermittent java errors when using the back button in Firefox
- Invalid columns in constituent KB update reports
- Invoice information is changed in certain circumstances
- In FF3 data attributes jump over to the right side of the screen
- Java error upon trying to View Scheduled Tasks
- KB Update procedure on "independent" aggregator constituents
- KB Update Report displays Oracle values instead of label names
- KB update report improvements
- KB update – UNDOTS should be calculated and increased if necessary
- KB wizard doesn't take into account table space autoextent
- Korean title search problems in Verde
- Libraries - Incorrect screen display in Firefox
- Library Contact Loader: "contact role note" field is missing from the input file
- Licenses can't be printed from IE7/8
- License loader error feedback
- license renewal task and Vendor Advance Notice field
- License review, license note: no value in Latest update by field
- License workflow: Extra space when pasting code as part of task L-3 causes error
- License Workflow step L3 should reject incorrect license code
- Licenser Termination Condition is missing from the Code Tables area for License.
- Linked attribute displayed as if it was inherited
- LKB Update won't run if the file download_import_files.csh/sh is open
- Loading date fields via loaders
- Loans list is empty although there are active loans
- Localization cleanup - some e-products with null SFX id must be deactivated
- Local acq institute code is not displayed in the General report output file.
- Local Admin- Wrong 'Creation date'/'by' displayed
- Local admin records list is not sorted
- Local embargo is not reflected in the display of the holdings statement
- log in doesn't work properly after error

- Mail does not work with correct server listed for at least one user
- Managed locally does not display in summary attribute of consortiums
 - Misleading note using dup. inst. wizard for consortia
 - Missing data from general report of e-products
 - Missing identifier from package list
 - Missing information from print output of linked licenses
 - Note field should be moved from Library loader input file to Library IPs file
 - of ReindexFailed task after re-running the 321 implementation script
 - Online help for Verde Tasks goes to help for KB Tools tasks
 - Organization contacts are not sorted
 - Prices that contain .00 after decimal do not display properly
 - Primo Central Interaction with Uresolver or SFX
 - Printing local notes from attributes
 - print cancellation restriction flag is not brought up by the 'Ask Verde' function
 - problems with search results with "AND" operator
 - Problems with updating main contact by Organization Contacts Loader
 - Problem with displaying Local Admin list
 - Proxy Server Decision value is not saved
 - Read-only user cannot scroll in attributes notes fields
 - Read only user can't search the KB in a consortia
 - Records with no title in fiq table as a result of indexing problem
 - Redundancy in the output of general reports
 - Remove non-Alma Google Scholar Links
 - Renew" button doesn't appear immediately in the license description
 - Renewals in acquisition records
 - searching and sorting problems in CJK
 - Searching by TITLE also retrieves an IMPRINT result
 - Search performance after DB restart
 - Security vulnerability issues – Basic troubleshooter
 - Selection status "withdrawn by publisher" prints as "removed"
 - Selector column" of the general report returns a code instead of a name
 - Setting SUSHI R4 for Nature fails with "Global Error encountered..."
 - Setup Email Preferences to Subscribe to Ex Libris Mailing Lists
 - SFX-Verde Harvesting Stopped Working After Work in SFX Server
 - SFX Link from Verde
 - Should clear_arc (util x/11) also be executed for ADM libraries?

Shutdown Verde and Oracle via cron jobs

- Sometimes several login attempts are required
- Some Scheduled report parameters on the edit view are missing
- Sorting by ISBNs
- Sorting services displayed in the View It tab in Primo
- Sponsoring library is not displayed in the e-product summary tab
- SSL 3.0 Vulnerability ("POODLE")
- Steps with similar content in the License workflow
- Subscription open date should not fill in automatically
- Sub categories are not searched as part of the "Category" search
- Sync dates display in European format
- Sync history gets overwritten by system (task) sync event.
- System message truncated when e-product includes apostrophe (Only in FF3)
- The cleanup task is not deleting old task reports
- The status of Renewed acq shouldn't change when the Sub for Review task is run
- The Verde tasks take so long to load
- Trial end date disappears in Firefox
- Typo in e-constituent loader input file template
- Typo in the reportHeaders.properties.
- Unable to renew linked acquisition
- unclear permission error and permission descriptions
- Under certain conditions, after SP installation, the server does not restart
- Uninformative error message for license loader
- Unwanted behavior when trying to make changes in AskAleph html using xsl
- Updated date and Updated By not displayed in local acquisition record
- Uploading MS Excel 2007 files
- Upload an Acquisitions Loader to Verde
- Usage Statistics: incorrect time displayed
- Oracle log in Verde
- user-provided report name in report email notification
- Use of TAB button on the Add user screen
- Vague error message for one letter wildcard
- Values in Code Tables with no correspondence in the UI
- Verde-SFX Sync Session for Customers
- Verde database upgrade
- Verde Fields That Display in the SFX Menu

Verde harvester doesn't run or advance; status in KB Tools is "Running"

- Verde interface translation: 'Managing' vertical display with CJK
- VERDE interface translation - translation is not applied in 'Summary'
- Verde JBoss Vulnerability
- Verde pop-ups take over when using Internet Explorer 7.0
- Verde UI translation - Attributes menu customizations are not translatable
- Voyager acquisitions data displayed in the Verde pop-up window
- What does "ETD" stand for?
- What procedure should be followed to alert Ex Libris of a system down?
- When is Ex Libris Hosted "Maintenance Window"
- XML syntactic mistake
- 'General information' label is not translated only in e-package level.

- **Product Documentation**

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