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Doorbell Cam FAQ

How do I install the Doorbell Cam? How will I know if my existing doorbell is compatible?

The Doorbell Cam can be self-installed and replaces your existing, wired doorbell that has an analog chime. Most standard doorbells that are powered by electrical wires are compatible with the Doorbell Cam. You will need about 3" in clearance around your current doorbell to have enough room to install the August Doorbell Cam. (Digital chimes are not compatible)

You'll need to make sure that your doorbell has 16-24 volts of electricity to power the Doorbell Cam.

Do I need any other August products in order to use the Doorbell Cam?

No, the Doorbell Cam can operate as a standalone product although you will need to download the August app for iOS or Android.

What are the main features/capabilities of the Doorbell Cam?

The Doorbell Cam allows you to see and speak with visitors at the door from anywhere. It is equipped with a one-way HD camera, low light vision, two-way audio and intelligent motion detection for enhanced peace of mind. Through the August app, you can view a video live-stream on-demand, receive instant notifications when motion is detected, communicate via audio and buzz visitors in via the August Smart Lock.

How does the Doorbell Cam integrate with other August products and August Access?

If you have an August Smart Lock installed, you can directly buzz visitors or service providers in after receiving a notification of their arrival and seeing/speaking with them through the Doorbell Cam.

General

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Is there a separate app for the Doorbell Cam or can you control it through the same August app?

The Doorbell Cam operates through the existing August app for iOS or Android.

What are the main differences between the Doorbell Cam and Nest Cam or Dropcam?

Doorbell Cam shows the outside of the home at your entryway while Nest Cam, Dropcam and others are focused on the inside of the home.

How is the Doorbell Cam different from other outdoor cameras such as SkyBell?

The August Doorbell Cam provides similar functionality to products such as SkyBell and Ring in a slim, attractive package. When paired with an August Smart Lock, the Doorbell Cam allows the homeowner to unlock the door for visitors remotely. This is something that no other product on the market offers.

Do you have night vision?

No, August Doorbell Cam uses an awesome low light camera.

Please let us know how useful this article was.

Not helpful
Very Helpful

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